

I MINA'TRENTAI OCHO NA LIHESLATURAN GUÁHAN
Informational Briefing/Hearing/ Oversight Hearing / Roundtable Hearing

STANDING COMMITTEE / SENATOR	HEARING	COMMITTEE REPORT	HEARING DATE	DATE COMMITTEE REPORT FILED	NOTES
Committee on Health and Veterans Affairs.	Oversight Hearing	Digital Committee Report on the Oversight Hearing on the Guam Memorial Hospital Authority	4/6/26 2:00 p.m.	6/4/26	



Office of Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | **38th Guam Legislature**
Chairperson, Committee on Health and Veterans Affairs

April 10, 2026

The Honorable Frank Blas Jr., Speaker
I Mina'trentai Ocho Na Liheslaturan Guåhan
163 Hagåtña, Guåhan
Chalan Santo Papa

VIA: **The Honorable V. Anthony Ada, Vice Speaker**
Chairperson, Committee on Rules

RE: Committee Report on Oversight Hearing related to Guam Memorial Hospital Authority.

Håfa Adai Speaker Blas,

Transmitted herewith is the Committee Report on Oversight Hearing related to Guam Memorial Hospital Authority.

Sincerely,

Senator Sabrina Salas Matanane
Chairwoman, Committee on Health and Veterans Affairs



Office of Legislative Secretary

SENATOR SABRINA SALAS MATANANE

I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature

Chairperson, Committee on Health and Veterans Affairs

COMMITTEE REPORT

Oversight Hearing

Guam Memorial Hospital Authority



Office of Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature
Chairperson, Committee on Health and Veterans Affairs

April 10, 2026

To: **ALL MEMBERS**
Committee on Health and Veterans Affairs

From: **Senator Sabrina Salas Matanane**
Chairwoman, Committee on Health and Veterans Affairs

Subject: Committee Report on Oversight Hearing related to The Guam Memorial Hospital Authority

Transmitted herewith for your consideration is the Committee Report on Oversight Hearing related to The Guam Memorial Hospital Authority

- COR Referral Memorandum
- Notice of Hearing
- Supporting Documents
- Agenda
- Sign-in Sheet
- Submitted Testimonies and Supporting Documents
- Committee Report Digest

Should you have any questions or concerns, please contact the Office of Senator Sabrina Salas Matanane.

Sincerely,

Senator Sabrina Salas Matanane
Chairwoman, Committee on Health and Veterans Affairs



Office of Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature
Chairperson, Committee on Health and Veterans Affairs

March 30, 2026

MEMORANDUM

To: All Senators, Stakeholders, Media

From: Senator Sabrina Salas Matanane
Chairperson, Committee on Health and Veterans Affairs

Subject: First Notice of Oversight Hearing: Monday April 6, 2026, 2:00 P.M.

Håfa Adai!

The Committee on Health and Veterans Affairs will conduct a Oversight Hearing on Monday April 6, 2026, beginning at 2:00 P.M., at the Guam Memorial Hospital's Education Classroom on the fourth floor.

The purpose of this oversight is to hear directly from hospital leaders and staff about the following:

- Oxygen levels today and moving forward. What are your plans to avert an existential crisis like GMH and other hospitals almost experienced?
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- Where are we in the procurement process for repair and replacement of electrical panels?
- Patient services, quality of care, and compliance with healthcare standards
- Updates on strategic plans and initiatives to improve hospital operations.
- Key Performance Indicators

How to Participate: Written testimony may be delivered to the Office of Senator Sabrina Salas Matanane at the Guam Congress Building, 163 *Chalan Santo Papa Hagåtña*, Guam 96910 or via email to Office.SenatorBri@guamlegislature.gov. The Committee requests that testimonies be submitted at least forty-eight (48) hours prior to the scheduled hearing.



Office of Legislative Secretary
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Chairperson, Committee on Health and Veterans Affairs

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Sabrina Salas Matanane <office.senatorbri@guamlegislature.gov>

First Notice of Oversight Hearing: Monday April 6, 2026, 2:00 P.M.

2 messages

Office of Legislative Secretary Senator Sabrina Salas Matanane

Mon, Mar 30, 2026 at
8:00 AM

<office.senatorbri@guamlegislature.gov>

To: phnotice@guamlegislature.gov, Giovanni Naz <mis@guamlegislature.gov>, 38th Committee On Rules <committeeonrules@guamlegislature.gov>, Ed Pocaigue <sgtarms@guamlegislature.gov>, Audio / Video <av@guamlegislature.gov>

Bcc: senator.sabrina@guamlegislature.gov, Ann San Nicolas <ann.sn@guamlegislature.gov>, Sergio Salas <sergio.salas@guamlegislature.gov>, joesir@guamlegislature.gov, john.mafnas@guamlegislature.gov

March 30, 2026

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Office of Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature
 Chairperson, Committee on Health and Veterans Affairs
 163 W. Chalan Santo Papa, Hagåtña, Guam 96910
 office.senatorbri@guamlegislature.gov
 671-989-2572

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 **First Notice GMHA Oversight 2026.03.30.pdf**
 365K

Ed Pocaigue <sgtarms@guamlegislature.gov>

Mon, Mar 30, 2026 at 8:13 AM

To: Office of Legislative Secretary Senator Sabrina Salas Matanane <office.senatorbri@guamlegislature.gov>

Hafa Adai,

Posted on calendar.

[Quoted text hidden]


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Edward S. Pocaigue, Jr.
 Sergeant-at-Arms

I Mina'trentai Ocho Na Liheslaturan Guåhan
 Guam Congress Building, 1st Floor
 163 Chalan Santo Papa
 Hagåtña, Guam 96910

 1-671-969-3514

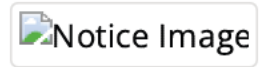
 sgtarms@guamlegislature.gov

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First Notice of Oversight Hearing: Monday April 6, 2026, 2:00 P.M.


 PRINT

First Notice of Oversight Hearing: Monday April 6, 2026, 2:00 P.M.



PUBLIC HEARING

 **Posted on:** 03/30/2026 01:49 PM

 **Posted by:** Annie San Nicolas

 **Public Hearing Date:** 04/06/2026 02:00 PM

 **Department(s):**
GUAM LEGISLATURE(/notices?department_id=92)

 **Division(s):**
OFFICE OF SENATOR SABRINA SALAS MATANAN (/notices?division_id=295)

 **Notice Topic(s):** PUBLIC HEARING(/notices?topic_id=74)

 **Types of Notice:** PUBLIC HEARING(/notices?type_id=7)

 **For Audience(s):** PUBLIC(/notices?public=1)

 **Share this notice**

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Oxygen levels today and moving forward. What are your plans to avert an existential crisis like GMH and other hospitals almost experienced?

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Status and timing of Reduction in Force proposal

Status of facility improvements, equipment needs, and infrastructure upgrades.

Where are we in the procurement process for repair and replacement of electrical panels?

Patient services, quality of care, and compliance with healthcare standards

Updates on strategic plans and initiatives to improve hospital operations.

Key Performance Indicators

How to Participate: Written testimony may be delivered to the Office of Senator Sabrina Salas Matanane at the Guam Congress Building, 163 *Chalan Santo Papa Hagåtña*, Guam 96910 or via email to Office.SenatorBri@guamlegislature.gov (<mailto:Office.SenatorBri@guamlegislature.gov>). The Committee requests that testimonies be submitted at least forty-eight (48) hours prior to the scheduled hearing.

Please confirm your attendance by contacting the Office of Senator Sabrina Salas Matanane via email at Office.SenatorBri@guamlegislature.gov (<mailto:Office.SenatorBri@guamlegislature.gov>) or via voice call at (671) 989-2572.

Special Accommodations: In compliance with the Americans with Disabilities Act (ADA), individuals requiring assistance or accommodations should contact Annie San Nicolas, at the Office of Senator Sabrina Salas Matanane.

Watch Live/Record: The hearing will be broadcast on local

television, GTA Channel 21, Docomo Channel 117, and streamed online via *I Liheslaturan Guåhan's* live feed on YouTube. After the hearing, a hearing recording will also be available online via Guam Legislature Media on YouTube.



Notice of Oversight Hearing

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SENATOR SABRINA SALAS MATANANE

COMMITTEE ON HEALTH AND VETERANS AFFAIRS



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GUAM LEGISLATURE
AUDIO VISUAL DEPARTMENT
PUBLIC ANNOUNCEMENT REQUEST FORM

Office Submitting Request: Senator Sabrina Salas Matanane

Date of Request: March 30, 2026

POINT OF CONTACT

Name: Annie San Nicolas

Contact #:

Email: ann.sn@guamlegislature.gov

PUBLIC HEARING DETAILS

Notice Type: Public Hearing Informational Briefing Roundtable Discussion

Oversight Hearing Committee Meeting Other: _____

Notice Title/ Bill(s) / Resolution(s) / Appointment:

Date of Event: Monday April 6, 2026 Start Time: 2:00 PM _____

Run Date s: Monday March 30, 2026 -April 6, 2026

Location: Guam Congress Building, Public Hearing Room

MEDIA HANDLING

Recording Format: MP4 MP3 Other: _____

Delivery Method: Email USB Drive Cloud Link Other: _____

CERTIFIED BY A.V.:

Name: Zachary Quinata
Print

[Signature]
Sign

Posted on/Air Date: 4.1.26-4.6.26



Office of Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature
Chairperson, Committee on Health and Veterans Affairs

April 2, 2026

MEMORANDUM

To: All Senators, Stakeholders, Media

From: Senator Sabrina Salas Matanane
Chairperson, Committee on Health and Veterans Affairs

Subject: Second Notice of Oversight Hearing: Monday April 6, 2026, 2:00 P.M.

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Office of Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | **38th Guam Legislature**
Chairperson, Committee on Health and Veterans Affairs

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Sabrina Salas Matanane <office.senatorbri@guamlegislature.gov>

Second Notice of Oversight Hearing: Monday April 6, 2026, 2:00 P.M.

1 message

Office of Legislative Secretary Senator Sabrina Salas Matanane

Thu, Apr 2, 2026 at 8:00 AM

<office.senatorbri@guamlegislature.gov>

To: phnotice@guamlegislature.gov, Giovanni Naz <mis@guamlegislature.gov>, 38th Committee On Rules <committeeonrules@guamlegislature.gov>, Ed Pocaigue <sgtarms@guamlegislature.gov>, Audio / Video <av@guamlegislature.gov>

Bcc: Ann San Nicolas <ann.sn@guamlegislature.gov>, senator.sabrina@guamlegislature.gov, Sergio Salas <sergio.salas@guamlegislature.gov>, joesir@guamlegislature.gov, john.mafnas@guamlegislature.gov

April 2, 2026

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Chairperson, Committee on Health and Veterans Affairs
163 W. Chalan Santo Papa, Hagåtña, Guam 96910
✉ office.senatorbri@guamlegislature.gov
☎ 671-989-2572

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Second Notice GMHA Oversight 2026.04.2.pdf
365K

Second Notice of Oversight Hearing: Monday April 6, 2026, 2:00 P.M.

 PRINT

Second Notice of Oversight Hearing: Monday April 6, 2026, 2:00 P.M.

PUBLIC HEARING

 **Posted on:** 03/31/2026 05:45 PM

 **Posted by:** Annie San Nicolas

 **Public Hearing Date:** 04/06/2026 02:00 PM

 **Department(s):**

GUAM LEGISLATURE(/notices?department_id=92)


 **Division(s):**

OFFICE OF SENATOR SABRINA SALAS MATANAN(/notices?division_id=295)

 **Notice Topic(s):** PUBLIC HEARING(/notices?topic_id=74)

 **Types of Notice:** PUBLIC HEARING(/notices?type_id=7)

 **For Audience(s):** PUBLIC(/notices?public=1)

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SENATOR SABRINA SALAS MATANANE

COMMITTEE ON HEALTH AND VETERANS AFFAIRS



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GUAM LEGISLATURE
AUDIO VISUAL DEPARTMENT
PUBLIC ANNOUNCEMENT REQUEST FORM

Office Submitting Request: Senator Sabrina Salas Matanane

Date of Request: March 30, 2026

POINT OF CONTACT

Name: Annie San Nicolas

Contact #:

Email: ann.sn@guamlegislature.gov

PUBLIC HEARING DETAILS

Notice Type: Public Hearing Informational Briefing Roundtable Discussion

Oversight Hearing Committee Meeting Other: _____

Notice Title/ Bill(s) / Resolution(s) / Appointment:

Date of Event: Monday April 6, 2026 Start Time: 2:00 PM _____

Run Date s: Monday March 30, 2026 -April 6, 2026

Location: Guam Congress Building, Public Hearing Room

MEDIA HANDLING

Recording Format: MP4 MP3 Other: _____

Delivery Method: Email USB Drive Cloud Link Other: _____

CERTIFIED BY A.V.:

Name: Zachary Quinata

Print

Sign

Posted on/Air Date: 4.1.26-4.6.26



Office of Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature
Chairperson, Committee on Health and Veterans Affairs

March 26, 2026

Dr. Joleen Aguon
Administrator
Guam Memorial Hospital Authority
850 Gov. Carlos G. Camacho Rd.
Tamuning, Guam 96913

Subject: Oversight Hearing for the Guam Memorial Hospital Authority on Hospital Premises, Monday, April 6, 2026, at 2:00 P.M.

Hafa Adai, Dr. Aguon:

The Committee on Health and Veterans Affairs has scheduled an oversight hearing for the Guam Memorial Hospital Authority for Monday, April 6, 2026, at 2:00pm. I would like to hold this oversight hearing on hospital grounds and request your assistance in coordinating with my office and Legislative central. Your attendance is requested to provide updates and insights on key matters concerning services and operations of the Guam Memorial Hospital.

The purpose of this oversight hearing is to give my colleagues and me, as well as the taxpayers of Guam, a greater understanding of the operations of the hospital. This information will also assist my committee in determining financial appropriations for the hospital as we begin to formulate the budget of the government of Guam.

Specifically, we request your input on the following topics:

- Oxygen levels today and moving forward. What are your plans to avert an existential crisis like GMH and other hospitals almost experienced?
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- Staffing levels, workforce recruitment, and retention efforts
- Financial status, including budgetary needs and fiscal outlook. Have you received all funding appropriated to GMHA?
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- Where are we in the procurement process for repair and replacement of electrical panels?
- Patient services, quality of care, and compliance with healthcare standards
- Updates on strategic plans and initiatives to improve hospital operations.
- Key Performance Indicators
- Status of ZaldyTugade, Associate Administrator of Operations; temporary replacement



Office of Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | **38th Guam Legislature**
Chairperson, Committee on Health and Veterans Affairs

Please be prepared to provide relevant reports, documentation, and any additional information that will facilitate a comprehensive discussion. The Committee looks forward to your insights and appreciates your cooperation. Additionally, please plan to be present for the entire duration of the oversight hearing.

Should you require any further details regarding this hearing, please do not hesitate to contact our office.

Sincerely,

Senator Sabrina Salas Matanane
Chairperson
Committee on Health and Veterans Affairs



Sabrina Salas Matanane <office.senatorbri@guamlegislature.gov>

GMHA Oversight Hearing Monday April 6, 2026 2:00pm

9 messages

Office of Legislative Secretary Senator Sabrina Salas Matanane

Thu, Mar 26, 2026 at 1:31 PM

<office.senatorbri@guamlegislature.gov>

To: "Aguon, Joleen, MD" <joleen.aguon@gmha.org>

Cc: Claire Frianeza <claire.frianeza@gmha.org>, Theo Pangelinan <theo.pangelinan@gmha.org>, elaine.cruz@gmha.guam.gov, jesse.quenga@gmha.guam.gov, rodalyn.gerardo@gmha.guam.gov, Yukari Hechanova <yukari.hechanova@gmha.org>, zaldy.tugade@gmha.guam.gov, Janet Mandapat <janet.mandapat@gmha.org>, sharon.davis@gmha.org, Suzanne Lobaton <suzanne.lobaton@gmha.org>, teresa.borja@gmha.org, sonia.siliang@gmha.org, antoinette.kleiner@gmha.org, michael.um@gmha.org, edgar.aguilar@gmha.org, Ricardo Eusebio <ricardo.eusebio@gmha.org>, [REDACTED], krista.blankenship@gmha.org

Bcc: Ann San Nicolas <ann.sn@guamlegislature.gov>, senator.sabrina@guamlegislature.gov, john.mafnas@guamlegislature.gov, Sergio Salas <sergio.salas@guamlegislature.gov>

March 26, 2026

Dr. Joleen Aguon
 Administrator
 Guam Memorial Hospital Authority
 850 Gov. Carlos G. Camacho Rd.
 Tamuning, Guam 96913

Subject: Oversight Hearing for the Guam Memorial Hospital Authority on Hospital Premises, Monday, April 6, 2026, at 2:00 P.M.

Hafa Adai, Dr. Aguon:

The Committee on Health and Veterans Affairs has scheduled an oversight hearing for the Guam Memorial Hospital Authority for Monday, April 6, 2026, at 2:00pm. I would like to hold this oversight hearing on hospital grounds and request your assistance in coordinating with my office and Legislative central. Your attendance is requested to provide updates and insights on key matters concerning services and operations of the Guam Memorial Hospital.

The purpose of this oversight hearing is to give my colleagues and me, as well as the taxpayers of Guam, a greater understanding of the operations of the hospital. This information will also assist my committee in determining financial appropriations for the hospital as we begin to formulate the budget of the government of Guam.

Specifically, we request your input on the following topics:

- Oxygen levels today and moving forward. What are your plans to avert an existential crisis like GMH and other hospitals almost experienced?
- Current operational status of Guam Memorial Hospital Authority
- Staffing levels, workforce recruitment, and retention efforts
- Financial status, including budgetary needs and fiscal outlook. Have you received all funding appropriated to GMHA?
- Status and timing of Reduction in Force proposal
- Status of facility improvements, equipment needs, and infrastructure upgrades.
- Where are we in the procurement process for repair and replacement of electrical panels?

- Patient services, quality of care, and compliance with healthcare standards
- Updates on strategic plans and initiatives to improve hospital operations.
- Key Performance Indicators
- Status of Zaldy Tugade, Associate Administrator of Operations; temporary replacement

Please be prepared to provide relevant reports, documentation, and any additional information that will facilitate a comprehensive discussion. The Committee looks forward to your insights and appreciates your cooperation. Additionally, please plan to be present for the entire duration of the oversight hearing.

Should you require any further details regarding this hearing, please do not hesitate to contact our office.

--
Respectfully,
Senator Sabrina Salas Matanane
Legislative Secretary, 38th Guam Legislature
Chairperson, Committee on Health and Veterans Affairs



Office of Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature
Chairperson, Committee on Health and Veterans Affairs
163 W. Chalan Santo Papa, Hagåtña, Guam 96910
• office.senatorbri@guamlegislature.gov
• 671-989-2572

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 **Dr. Joleen Aguon.pdf**
337K

Mail Delivery Subsystem <mailer-daemon@googlemail.com>
To: office.senatorbri@guamlegislature.gov

Thu, Mar 26, 2026 at 1:32 PM



Address not found

Your message wasn't delivered to **elaine.cruz@gmha.guam.gov** because the address couldn't be found, or is unable to receive mail.

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The response from the remote server was:

550 5.4.1 Recipient address rejected: Access denied. For more information see <https://aka.ms/EXOSmtpErrors> [DS4PEPF0000016F.namprd09.prod.outlook.com 2026-03-26T03:32:06.903Z 08DE8A1D2A1219EF]

Final-Recipient: rfc822; elaine.cruz@gmha.guam.gov

Action: failed

Status: 5.4.1

Remote-MTA: dns; gmha-guam-gov.mail.protection.outlook.com.

(2a01:111:f403:f904::1, the server for the domain gmha.guam.gov.)

Diagnostic-Code: smtp; 550 5.4.1 Recipient address rejected: Access denied. For more information see

<https://aka.ms/EXOSmtpErrors> [DS4PEPF0000016F.namprd09.prod.outlook.com 2026-03-26T03:32:06.903Z 08DE8A1D2A1219EF]

Last-Attempt-Date: Wed, 25 Mar 2026 20:32:06 -0700 (PDT)

 **noname**
5K

Theo Pangelinan <theo.pangelinan@gmha.org>

Thu, Mar 26, 2026 at 1:50 PM

To: office.senatorbri@guamlegislature.gov

Joleen Aguon <joleen.aguon@gmha.guam.gov>

Thu, Mar 26, 2026 at 1:57 PM

To: "office.senatorbri@guamlegislature.gov" <office.senatorbri@guamlegislature.gov>

Your message

To: Joleen Aguon

Subject: GMHA Oversight Hearing Monday April 6, 2026 2:00pm

Sent: Thursday, March 26, 2026 1:31:53 PM (UTC+10:00) Guam, Port Moresby

was read on Thursday, March 26, 2026 1:56:53 PM (UTC+10:00) Guam, Port Moresby.

Theo Pangelinan <theo.pangelinan@gmha.org>

Thu, Mar 26, 2026 at 2:13 PM

To: Office of Legislative Secretary Senator Sabrina Salas Matanane <office.senatorbri@guamlegislature.gov>

Cc: Joleen Aguon <joleen.aguon@gmha.guam.gov>, Claire Frianeza <claire.frianeza@gmha.org>

Hafa Adai, Senator Salas-Matanane,

I'm writing to acknowledge receipt of your letter on Dr. Aguon's behalf.

Best,



Theo M. Pangelinan

Management Analyst IV

Guam Memorial Hospital Authority

850 Governor Carlos G. Camacho Road

Tamuning, GU 96913

Phone: (671) 647-2104 | Fax: (671) 649-0145

email: theo.pangelinan@gmha.org

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From: Office of Legislative Secretary Senator Sabrina Salas Matanane <office.senatorbri@guamlegislature.gov>

Sent: Thursday, March 26, 2026 1:32 PM

To: Aguon, Joleen, MD <joleen.aguon@gmha.org>

Cc: Claire Frianeza <claire.frianeza@gmha.org>; Theo Pangelinan <theo.pangelinan@gmha.org>; elaine.cruz@gmha.guam.gov; Jesse Quenga <jesse.quenga@gmha.guam.gov>; Rodalyn Gerardo <rodalyn.gerardo@gmha.guam.gov>; Yukari Hechanova <yukari.hechanova@gmha.org>; Zaldy Tugade <zaldy.tugade@gmha.guam.gov>; Janet Mandapat <janet.mandapat@gmha.org>; sharon.davis@gmha.org; suzanne.lobaton@gmha.org; teresa.borja@gmha.org; sonia.siliang@gmha.org; antoinette.kleiner@gmha.org; michael.um@gmha.org; edgar.aguilar@gmha.org; Ricardo Eusebio <ricardo.eusebio@gmha.org>; [REDACTED]; krista.blankenship@gmha.org

Subject: GMHA Oversight Hearing Monday April 6, 2026 2:00pm

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[Quoted te t hidden]



image001.png
16K

Janet Mandapat <janet.mandapat@gmha.org>
To: office.senatorbri@guamlegislature.gov

Thu, Mar 26, 2026 at 2:47 PM

Ricardo Eusebio <ricardo.eusebio@gmha.org>
To: office.senatorbri@guamlegislature.gov

Thu, Mar 26, 2026 at 3:56 PM

Joleen Aguon <joleen.aguon@gmha.guam.gov>
To: "office.senatorbri@guamlegislature.gov" <office.senatorbri@guamlegislature.gov>

Sat, Mar 28, 2026 at 12:35 PM

Your message

To: Joleen Aguon
Subject: GMHA Oversight Hearing Monday April 6, 2026 2:00pm
Sent: Thursday, March 26, 2026 1:31:53 PM (UTC+10:00) Guam, Port Moresby

was read on Friday, March 27, 2026 9:18:19 AM (UTC+10:00) Guam, Port Moresby.

Joleen Aguon <joleen.aguon@gmha.guam.gov>
To: "office.senatorbri@guamlegislature.gov" <office.senatorbri@guamlegislature.gov>

Sat, Mar 28, 2026 at 12:36 PM

Your message

To: Joleen Aguon
Subject: GMHA Oversight Hearing Monday April 6, 2026 2:00pm
Sent: Thursday, March 26, 2026 1:31:53 PM (UTC+10:00) Guam, Port Moresby

was read on Saturday, March 28, 2026 12:36:10 PM (UTC+10:00) Guam, Port Moresby.



Office of Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature
Chairperson, Committee on Health and Veterans Affairs

OVERSIGHT HEARING

Monday April 6, 2026, 2:00PM
Fourth Floor Education Classroom

Guam Memorial Hospital Authority

Agenda

The purpose of this oversight is to hear directly from hospital leaders and staff about the following items.

- Oxygen levels today and moving forward. What are your plans to avert an existential crisis like GMH and other hospitals almost experienced?
- Current operational status of Guam Memorial Hospital Authority
- Staffing levels, workforce recruitment, and retention efforts
- Financial status, including budgetary needs and fiscal outlook. Have you received all funding appropriated to GMHA?
- Status and timing of Reduction in Force proposal
- Status of facility improvements, equipment needs, and infrastructure upgrades.
- Where are we in the procurement process for repair and replacement of electrical panels?
- Patient services, quality of care, and compliance with healthcare standards
- Updates on strategic plans and initiatives to improve hospital operations.
- Key Performance Indicators

This Public Hearing will broadcast on local television, GTA Channel 21, Docomo Channel 117 and stream online via I Liheslaturan Guåhan's live feed.



The Office of the Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature
 Chairwoman, Committee on Health and Veterans Affairs

OVERSIGHT HEARING
 Monday March 06, 2026, 2:00PM
 Guam Memorial Hospital Education Classroom

GUAM MEMORIAL HOSPITAL AUTHORITY

Check all that apply. Please provide staff with written testimony for photocopying.

Name (Please Print)	Agency /Organization	Contact Information	Participation	Stance
Manny Gabriel	GMHA	[REDACTED]	<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Gino Bustamante	SMH		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Vince Tatingberg	SMH		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Juliana Barzen	GPA		<input checked="" type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Paul Cruz	GPA		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Tina Lujan	GMHA		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Barbara Hutteri	GMHA		<input checked="" type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input checked="" type="radio"/> In Support <input type="radio"/> Not In Support
Rosalie Wolborsky	GMHA		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Aileen Salcedo	GMHA		<input checked="" type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support



The Office of the Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature
 Chairwoman, Committee on Health and Veterans Affairs

OVERSIGHT HEARING
 Monday March 06, 2026, 2:00PM
 Guam Memorial Hospital Education Classroom

GUAM MEMORIAL HOSPITAL AUTHORITY

Check all that apply. Please provide staff with written testimony for photocopying.

Name (Please Print)	Agency /Organization	Contact Information	Participation	Stance
KIMBERLY VABANZA	GMHA	[REDACTED]	<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Vyle Dalman	GMHA		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Kaitlynn Concepcion	GMHA		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
MARY ROSE C. LEGASPI	GMH		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Arnet Mendocino	GMHA		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Chelsea Aquai-Laguana	GMHA		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
JOUANNA SABLAN	GMHA		<input checked="" type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
John Clarence	GMHA		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
			<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support



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SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na Liheslaturan Guåhan | 38th Guam Legislature
 Chairwoman, Committee on Health and Veterans Affairs

OVERSIGHT HEARING
 Monday April 06, 2026, 2:00PM
 Guam Memorial Hospital Education Classroom

GUAM MEMORIAL HOSPITAL AUTHORITY

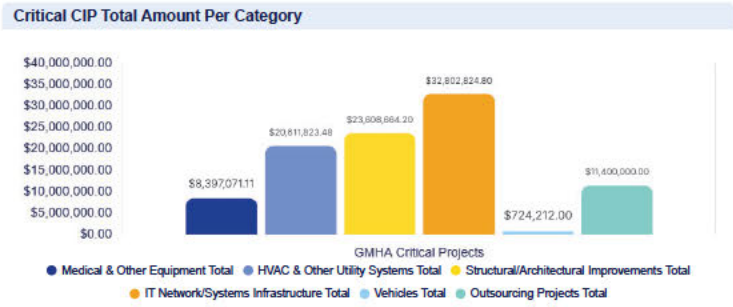
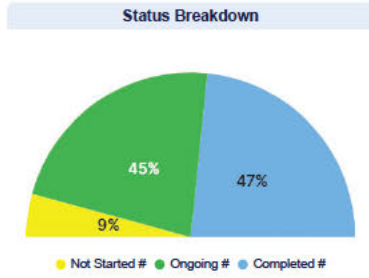
Check all that apply. Please provide staff with written testimony for photocopying.

Name (Please Print)	Agency /Organization	Contact Information	Participation	Stance
Alvin Resurreccion	GMHA	[REDACTED]	<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Sheryl de Guzman	GMHA		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Tamara Cruz	GMHA		<input checked="" type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Juliana Larson	VOG		<input checked="" type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Herbert Tenplan	GMHA		<input checked="" type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Arline Dahn	GMHA		<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
Angel Roque	GMHA		<input checked="" type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
			<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support
			<input type="radio"/> Observing <input type="radio"/> Written <input type="radio"/> Verbal	<input type="radio"/> In Support <input type="radio"/> Not In Support



Welcome to GMHA's Critical Capital Improvement Projects Dashboard

44
Completed
42
Ongoing
8
Not Started



Status of Critical Projects by Category					Total # per Category		
Category	Pending	Ongoing	Completed	Total	Pending	Ongoing	Completed
Medical & Other Equipment	\$0.00	\$4,391,629.44	\$4,005,441.67	\$8,397,071.11	0	15	24
HVAC & Other Utility Systems	\$4,400,000.00	\$15,057,564.00	\$1,154,259.48	\$20,611,823.48	4	11	6
Structural/Architectural	\$200,000.00	\$22,964,946.00	\$443,718.20	\$23,608,664.20	1	5	4
IT Network/Systems	\$375,000.00	\$31,711,721.00	\$716,103.80	\$32,802,824.80	3	6	7
Vehicles	\$0.00	\$0.00	\$724,212.00	\$724,212.00	0	0	3
Outsourcing Projects	\$0.00	\$11,400,000.00	\$0.00	\$11,400,000.00	0	5	0
Subtotals	\$4,975,000.00	\$85,525,860.44	\$7,043,735.15	\$97,544,595.59	8	42	44

Status of Projects by Funding Source				
Category	Pending	Ongoing	Completed	Total
Tax Credit	\$0.00	\$1,000,000.00	\$0.00	\$1,000,000.00
CIP-2020-1	\$0.00	\$2,466,002.76	\$357,681.27	\$2,823,684.03
DCIP	\$0.00	\$2,700,000.00	\$0.00	\$2,700,000.00
ARPA	\$0.00	\$13,902.00	\$875,656.18	\$889,558.18
GMHA FY2025 PAID	\$0.00	\$264,742.68	\$816,000.97	\$1,080,743.65
DOA FY2022 Surplus	\$0.00	\$0.00	\$999,217.00	\$999,217.00
GMHA FY2026 PAID	\$0.00	\$965,153.35	\$0.00	\$965,153.35
GMHVA	\$0.00	\$255,820.00	\$150,000.00	\$405,820.00
PL 38-80 (\$19.7M)	\$4,975,000.00	\$14,257,608.69	\$400,326.00	\$19,632,934.69
PL 38-59 (\$40M Supplemental)	\$0.00	\$10,505,749.84	\$953,843.29	\$11,459,593.13
PL 36-107 (\$5M Specialty Physicians)	\$0.00	\$9,949,500.00	\$534,320.00	\$10,483,820.00
PL 37-135 (\$20M Supplemental)	\$0.00	\$721,417.62	\$817,604.00	\$1,539,021.62
PL 36-107 (\$15M MCH)	\$0.00	\$5,147,400.00	\$0.00	\$5,147,400.00
NSPS Stand Award	\$0.00	\$24,663.50	\$64,780.50	\$89,444.00
Subtotals	\$4,975,000.00	\$48,271,960.44	\$5,969,429.21	\$59,216,389.65

Projects with Funding				
Category	Pending	Ongoing	Completed	Total
Medical & Other Equipment	\$0.00	\$0.00	\$4,005,441.67	\$4,005,441.67
HVAC & Other Utility Systems	\$4,400,000.00	\$0.00	\$1,154,259.48	\$5,554,259.48
Structural/Architectural Improvements	\$0.00	\$0.00	\$0.00	\$0.00
IT Network/Systems Infrastructure	\$375,000.00	\$0.00	\$716,103.80	\$1,091,103.80
Vehicles	\$0.00	\$0.00	\$724,212.00	\$724,212.00

Outsourcing Projects	\$0.00	\$11,400,000.00	\$0.00	\$11,400,000.00
Subtotals	\$4,775,000.00	\$11,400,000.00	\$6,600,016.95	\$22,775,016.95

Projects without Funding				
Category	Pending	Ongoing	Completed	Total
Medical & Other Equipment	\$0.00	\$0.00	\$0.00	\$0.00
HVAC & Other Utility Systems	\$0.00	\$0.00	\$0.00	\$0.00
Structural/Architectural Improvements	\$0.00	\$0.00	\$0.00	\$0.00
IT Network/Systems Infrastructure	\$0.00	\$25,000,000.00	\$0.00	\$25,000,000.00
Vehicles	\$0.00	\$0.00	\$0.00	\$0.00
Outsourcing Projects	\$0.00	\$11,400,000.00	\$0.00	\$11,400,000.00
Subtotals	\$0.00	\$36,400,000.00	\$0.00	\$36,400,000.00

Medical & Other Equipment Report

#	Project Name	Pending Dept Finalization	Market Research	Planning & Drafting	Solicitation & Bidding	Submission/O & Evaluation	Awarding & Contracting	Pending Delivery, Installation, & Completion	Item Received/Pro Complete	Project Status	Funding	Funding Amount
	Medical & Other Equipment:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			\$8,397,071.11
	Med-Surge Beds (Qty 80)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Pending arrival of equip		\$1,232,297.28
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tax Credit		\$1,000,000.00
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	PL 38-80 (\$19.7M)		\$232,297.28
	Ventilators/Bipaps Repair Parts (One Lot)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pending Delivery	PL 38-80 (\$19.7M)	\$60,099.90
	BioSafety Hood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Precon - 3/20/26	NSPS STAND Awar	\$24,063.50
	Cadaver Lift	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Ongoing Solicitation; Pe	PL 38-80 (\$19.7M)	\$13,355.00
	Sterilizer (Qty 1)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Ongoing Market Resear	GMHVA	\$255,820.00
	Central Patient Cardiac Monitoring Project + EHR Interface	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pending DON Review	PL 38-80 (\$19.7M)	\$2,000,000.00
	Fetal Monitoring System Upgrade	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pending DON Review	PL 38-80 (\$19.7M)	\$400,000.00
	Stretcher Components	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	In procurement		\$10,312.00
	Assembly Molded Wheel for Stretcher	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	PO pending review	PL 38-80 (\$19.7M)	\$4,600.00
	Stretcher Parts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pre-approvals ongoing	PL 38-80 (\$19.7M)	\$5,712.00
	Endoscopic Capsule	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Ongoing Market Resear	PL 38-80 (\$19.7M)	\$60,000.00
	Countertop Ice Machines (Qty 7)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pending signature on P	PL 38-80 (\$19.7M)	\$63,000.00
	Walk-in Chiller	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Requisition has been su	PL 38-80 (\$19.7M)	\$60,000.00
	RP500e Blood Gas Analyzer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pending Buyer Assignm	PL 38-80 (\$19.7M)	\$24,406.00
	Volt Small Frag Maximum Set Complete with supporting instruments and implants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pending signature on P	PL 38-80 (\$19.7M)	\$55,000.00
	Stryker Trays, Drills (Neuro Drill Set), Disposables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Abstract is being worke	PL 38-80 (\$19.7M)	\$106,544.76
	EXAMINATION TABLE, GYNE TABLE, PEDIATRIC WEIGHING SCALE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Budget review	PL 38-80 (\$19.7M)	\$25,531.00
	Fluoroscopy X-Ray Machine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete	DOA FY 2022 Surpl	\$612,427.00
	Ligasure FT Series (Qty 2)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete	GMHVA	\$150,000.00
	Angiography Suite	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete	PL 38-80 (\$19.7M)	\$120,000.00
	Anesthesia Machines (Qty 4)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete: Equip		\$456,000.00
	Hemodialysis Units (Qty 6)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete		\$266,333.94
	Adult Acute Care Defibrillators (Qty 9)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete		\$478,248.00
	CT Scanner Tube (Qty 1)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete	ARPA	\$252,675.00
	Ultrasound Machine (Qty 1)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete		\$248,000.00
	BIPAP Machines (Qty 3)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete	GMHA FY 2025 PAI	\$38,382.08
	Portable Ultrasound Machine (Qty 1)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete		\$158,000.00
	Angiosuite Active Directory Server (Qty 1)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete	ARPA	\$17,580.00
	GMH & SNF Staff Chairs (Infection Control Compliant) (Qty approx. 400)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete		\$162,082.12
	Acute Care Bariatric Stretchers (Qty 6)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete	PL 38-59 (\$40M Sur	\$99,297.90
	Acute Care Bladder Scanners (Qty 2)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete	GMHA FY 2025 PAI	\$26,585.42
	Wound Vacuum Machines (Qty 6)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete		\$14,925.00
	ER Suture Room Procedure Table (Qty 1)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete	GMHA FY 2025 PAI	\$8,691.40
	Portable Hearing Diagnostic and	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Complete	ARPA	\$11,270.00

Project Name	Finalization	Research	Drafting	Bidding	& Evaluation	Contracting	Installation & Completion	Complete	Project Status	Funding	Funding Amount
GMH Structural/Architectural Improvements:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			\$23,808,864.20
GMH Envelope Typhoon Mitigation (e.g., Wall Hardening, Courtyard Windows Replacement, Window Seals and Typhoon Shutters Replacement, Doors, Intakes/Exhausts, Facility Painting), including A&E Services During Construction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Ground Breaking 11/12/25; ETA 06/30/2026	PL 38-107 (\$15M MCH)	\$5,050,500.00
Removal and Replacement of the Fresh air intake and Exhaust Units	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	DoN in progress	PL 38-80 (\$19.7M)	\$500,000.00
A&E for Roof & Envelope Upgrade	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project In-Progress	PL 38-107 (\$15M MCH)	\$96,800.00
GMH Center Island Parking Expansion, including A&E Services During Construction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Ground Breaking 10/29/25; ETA 06/30/2026	PL 38-80 (\$19.7M)	\$838,000.00
GMH Center Island Parking Expansion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Ground Breaking 10/29/25; ETA 06/30/2026		\$815,000.00
A&E Design Phase & Services During Construction (SDC)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project In-Progress	PL 38-80 (\$19.7M)	\$23,000.00
Maternal Child Health (MCH) Renovation & Expansion Project, including A&E Services During Construction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	IFB-001-2025 Issued; Bid Submissions deadline extended to April 3, 2026		\$14,063,402.00
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		PL 38-107 (\$5M Sp)	\$9,049,500.00
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		PL 38-80 (\$19.7M)	\$5,000,000.00
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		ARPA	\$13,902.00
Z-Wing 2nd Floor Demolition & 1st Floor Retrofit, including A&E Services During Construction	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pending Project Solicitation		\$1,063,044.00
a 2nd Floor Demolition (est. \$400K)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	IFB Planning & Drafting	PL 38-80 (\$19.7M)	\$400,000.00
b 1st Floor Retrofit (est. \$1.5M)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	IFB Planning & Drafting	Insurance	\$1,500,000.00
c A&E Services During Construction (\$27.722)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Pending Successful Z-W		\$27,772.00
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		PL 38-59 (\$40M Sup)	\$7,875.00
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		PL 38-80 (\$19.7M)	\$19,897.00
Initial scope walkthrough/assessment cost estimate, and other pre-construction services for Z-Wing Demo & Retrofit Project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pending buyer assignment	PL 38-80 (\$19.7M)	\$7,500.00
MIS Server Room Upgrade	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	SOW draft in progress	PL 38-80 (\$19.7M)	\$200,000.00
40 Ft Containers (to address Storage Challenges)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pending Buyer Assignment	PL 38-59 (\$40M Sup)	\$150,000.00
A&E design of its courtyard and store front windows, wall structure modification, shutter system replacement, door replacement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete	ARPA	\$45,967.00
GMH LOX Enclosure/Tanks Expansion Project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete	ARPA	\$144,000.00
Paint & Other Supplies for Rooftop in Preparation for Solar Panel Placement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete	GMHA FY 2025 PAI	\$18,751.20
Removal & Replacement of the ER	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete	PL 38-59 (\$40M Sup)	\$236,000.00

IT Network/Systems Infrastructure Report

#	Project Name	Pending Dept Finalization	Market Research	Planning & Drafting	Solicitation & Bidding	Submission/O & Evaluation	Awarding & Contracting	Pending Delivery, Installation, & Completion	Item Received/Pro Complete	Project Status	Funding	Funding Amount
	GMHA IT Network/Systems Infrastructure Needs:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			\$32,802,824.80
	IT Infrastructure Upgrade / Implement HHS-OCR Risk Management Plan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Project In-progress	PL 38-59 (\$40M Supplemental)	\$4,980,000.00
	HR/Payroll Information System	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	This will be part of the HHS-OCR Risk Management Plan	TAP Grant	\$260,000.00
	Picture Archiving & Communication System / Radiology Information System (PACS/RIS)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Data migration ongoing; ETA March 2026	PL 38-80 (\$19.7M)	\$779,288.00
	Access Control System (est. \$598K)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Project Ongoing; ETC March 2026 MIS, Admin, Pharmacy, MCH, OR, Physicians entrance, surgical ward, pediatrics, radiology - Complete Pending agreement on "substantial completion date"		\$598,000.00
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		GMHA FY 2025 PAI	\$264,742.88
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		PL 38-80 (\$19.7M)	\$270,670.88
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		PL 38-59 (\$40M Sup)	\$62,586.44
	Electronic Health	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	SOW Complete	TAP (\$26,000,000)	\$26,000,000.00

Project Name	Planning & Drafting	Solicitation & Bidding	Submission/O & Evaluation	Awarding & Contracting	Pending Delivery, Installation, & Completion	Item Received/Proc Complete	Project Status	Funding	Funding Amount
Electronic Health Records (EHR)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Project Complete	PL 38-80 (\$19.7M)	\$200,000.00
Medical Records Digitization Project	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	SOW draft in progress	PL 38-80 (\$19.7M)	\$200,000.00
15 KVA UPS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Ongoing Market Research	PL 38-80 (\$19.7M)	\$25,000.00
UPS Device for Fluoroscopy X-Ray Machine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Pending PO signature	PL 38-80 (\$19.7M)	\$94,435.00
HR Digitization Project	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	SOW draft in progress	PL 38-80 (\$19.7M)	\$150,000.00
Computers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete		\$41,077.50
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		ARPA	\$1,859.76
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		PL 38-59 (\$40M Supplemental)	\$39,217.74
40 KVA UPS (Qty 2 for Main Server Room & Laboratory)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Equipment on island; Pending Delivery & Installation	GMHA FY 2025 PAID	\$59,835.00
Emergency Handheld Radios (Qty 10)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete. Rec'd 03/16/2026	NSPS Stand Award	\$64,780.50
Fire Walls Replacement Pkg.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete		\$45,850.00
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		ARPA	\$23,092.50
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		PL 38-59 (\$40M Supplemental)	\$22,757.50
Servers Replacement Pkgs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete	ARPA	\$231,204.00
HIPAA Compliant Crosscut Shredders (Qty 10) and Patient Information Technology Scanners (Qty 8)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete		\$62,240.80
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		ARPA	\$58,643.92
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		GMHA FY 2025 PAID	\$3,596.88
Network Switches	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete: Equipment	PL 38-80 (\$19.7M)	\$211,116.00

Vehicles Report

#	Project Name	Pending Dept Finalization	Market Research	Planning & Drafting	Solicitation & Bidding	Submission/O & Evaluation	Awarding & Contracting	Pending Delivery, Installation, & Completion	Item Received/Proc Complete	Project Status	Funding	Funding Amount
	Vehicles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			\$724,212.00
	Replacement of Non-Emergency Medical Transports (Qty 2)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1 of 2 Transport Vehicles Received; Remaining Vehicle ETA 02/27/2026		\$313,672.00
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		GMHA FY 2026 PAID	\$13,033.00
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		PL 38-59 (\$40M Supplemental)	\$169,350.00
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		PL 38-80 (\$19.7M)	\$131,589.00
	Replacement of Vehicle Fleet (Pickup Trucks (Qty 4) and Cargo Van (Qty 1) to transport medical supplies)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete	PL 37-135 (\$20M Supplemental)	\$281,955.00
	Replacement of Vehicle Fleet (Flatbed Truck) (Qty 1)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project Complete	PL 38-59 (\$40M Supplemental)	\$128,285.00

Outsourcing Projects Report

#	Project Name	Pending Dept Finalization	Market Research	Planning & Drafting	Solicitation & Bidding	Submission/O & Evaluation	Awarding & Contracting	Pending Delivery, Installation, & Completion	Item Received/Proc Complete	Project Status	Funding	Funding Amount
	Outsourcing Projects	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			\$11,400,000.00
	Information Technology Outsourcing	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pending Draft		\$3,600,000.00
	Revenue Cycle Management Outsourcing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	RFP 001-2026 issued; F		\$1,800,000.00
	Dietary Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	RFP to be issued		\$2,100,000.00
	Security Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	IFB to be issued		\$1,700,000.00
	Housekeeping / Environmental Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Submission Due: 4:00 p		\$2,200,000.00



The Office of the Legislative Secretary
SENATOR SABRINA SALAS MATANANE
I Mina'trentai Ocho Na LiheSlaturan Guåhan | 38th Guam Legislature
Chairwoman, Committee on Health and Veterans Affairs

COMMITTEE REPORT DIGEST

I. OVERVIEW:

The Committee on Health and Veterans Affairs conducted a Oversight Hearing on Wednesday April 6, 2025, scheduled to begin at 2:00 P.M., at the Guam Memorial Hospital 4th Floor Education Classroom

Among other items, on the agenda for discussion was:

- Oxygen levels today and moving forward. What are your plans to avert an existential crisis like GMH and other hospitals almost experienced?
- Current operational status of Guam Memorial Hospital Authority
- Staffing levels, workforce recruitment, and retention efforts
- Financial status, including budgetary needs and fiscal outlook. Have you received all funding appropriated to GMHA?
- Status and timing of Reduction in Force proposal
- Status of facility improvements, equipment needs, and infrastructure upgrades.
- Where are we in the procurement process for repair and replacement of electrical panels?
- Patient services, quality of care, and compliance with healthcare standards
- Updates on strategic plans and initiatives to improve hospital operations.
- Key Performance Indicators

Public Notice Requirements

In accordance with Open Government Law, the public notice for this public hearing was disseminated via email to all senators and main media broadcasting outlets on March 30, 2026 and April 2, 2026. This public notice was also posted on the Guam Legislature website and the Public Notice Portal.

Senators Present

Senator Sabrina Salas Matanane, Chairperson of the Committee on Health and Veterans Affairs
Vice Speaker Tony Ada
Senator Joe S San Agustin
Speaker Frank Blas
Senator Tina Muna Barnes
Senator Chris Duenas
Senator Shawn Gumataotao
Senator Telo T. Taitague
Senator Therese M. Terlaje
Senator Jesse Lujan

Appearing before the Committee:

Dr. Joleen Aguon
Dr. Ricard Eusebio
Yuka Hechanova
Carlos Pangelinan

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Manny Gabriel
Zaldy Tugade
Rodalyn Gerardo
Belle Rada
Christine Tuguero
Lizelle Concepcion
Danielle Manglona

II. SUMMARY OF TESTIMONY AND DISCUSSION:

This Oversight Hearing was called to order at 2:00 P.M

SENATOR SABRINA SALAS MATANANE

Hafa Adai. I'm Senator Sabrina Salas Matanane, the Committee Chair on Health and Veterans Affairs. This Oversight Hearing of the Committee on Health and Veterans Affairs is now called to order. The time is 2:01. It is Monday, April 6, 2026. For the record, official notice of this hearing was provided to all senators, key stakeholders, and members of the media in compliance with the Open Government Law. The notice was also posted on the Legislaturator's website and the public notice portal to ensure full transparency. All hearing materials have been uploaded to the committee shared drive and printed copies are available upon request. This hearing is also being recorded and will be available on the Guam Legislaturator's YouTube channel so members of the public can review the discussion at any time. The purpose of today's oversight hearing is to hear directly from hospital leadership and staff on several critical issues including oxygen supply and the contingency plan following last month's near crisis involving the island's sole liquid oxygen provider. The current operational status of GMH, staffing levels, the hospital's financial status, the status and timeline of the proposed reduction in force resolution, facility improvements, equipment needs and infrastructure upgrades, the procurement status of the electrical distribution system, patient services, quality of care and compliance with health care standards, strategic plans and ongoing initiatives to improve hospital operations. Key performance indicators, particularly in preparation for the transition to performance-based budgeting. Now, we appreciate everyone's time and participation today, and we look forward to a productive and informative discussion. Before we continue, I'd like to recognize my colleagues that are present today and our members of the Committee on Health, Senator Shawn Gumataotao, Senator Chris

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DUENAS, SENATOR JESS LUJAN, AS WELL AS SENATOR TELO TAITAGUE. NOW, BECAUSE WE DO HAVE A FULL AGENDA AND NEED TO ADJOURN BY FIVE O'CLOCK THIS AFTERNOON, I ASK FOR EVERYONE'S COOPERATION WITH A FEW GROUND RULES. SENATORS HAVE FIVE MINUTES TO ASK QUESTIONS, SO PLEASE GET STRAIGHT TO YOUR QUESTION SO WE CAN STAY ON SCHEDULE. IF YOU DON'T HAVE A QUESTION, WE WILL MOVE ON TO THE NEXT COLLEAGUE. FOR THOSE RESPONDING, PLEASE KEEP YOUR ANSWERS CLEAR AND CONCISE. I'D ALSO LIKE TO WELCOME SENATOR THERESE TERLAJE, WHO IS ALSO HERE FOR TODAY'S OVERSIGHT HEARING. AT THIS TIME, I'D LIKE TO CALL ON THE LEGISLATOR'S SERGEANT-AT-ARMS, MR. ED POCAIGUE, TO SWEAR IN THE PANEL THAT WILL BE SPEAKING.

SERGEANT AT ARMS ED POCAIGUE

YOU CAN PLEASE STAND AND RAISE YOUR RIGHT HAND. UNDER PENALTY OF PERJURY, DO YOU AFFIRM THAT ANY AND ALL INFORMATION YOU PROVIDE TODAY, WHETHER IT BE VERBALLY, ELECTRONICALLY, AND IN WRITING, BE THE TRUTH, THE WHOLE TRUTH, AND NOTHING BUT THE TRUTH?

GMH
YES.

SERGEANT AT ARMS ED POCAIGUE

OKAY. MADAME CHAIR, THEY'RE UNDER OATH. YOU MAY PROCEED.

SENATOR SABRINA SALAS MATANANE

THANK YOU. I'D LIKE TO ASK THE MEMBERS OF THE PANEL GMH LEADERSHIP TEAM IF WE COULD FIRST JUST HAVE EVERYONE INTRODUCE THEMSELVES AND THEIR TITLE IN WHICH THEY WILL BE SPEAKING IN THEIR CAPACITY TODAY.

DR. JOLEEN AGUON

I AM DR. JOLEEN AGUON. I'M THE INTERIM CEO OF GUAM HOSPITAL.

DR. RICARDO EUSEBIO

MY NAME IS DR. RICARDO EUSEBIO. I'M THE MEDICAL DIRECTOR OR ASSOCIATE MEDICAL DIRECTOR MEDICAL SERVICES FOR GUAM MOORE HOSPITAL.

YUKA HECHANOVA

GOOD AFTERNOON. I'M YUKA HECHANOVA, THE CHIEF FINANCIAL OFFICER.

CARLOS PANGILINAN

GOOD AFTERNOON, CARLOS PANGILINAN AND I'M THE ASSISTANT CFO.

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MANNY GABRIEL

GOOD AFTERNOON. MANNY GABRIEL, HOSPITAL IT ADMINISTRATOR.

ZALDY TUGADE

GOOD AFTERNOON, ZALDY TUGADE, CHIEF ENGINEER.

JESSE QUENGA

GOOD AFTERNOON. JESSE QUENGA, THE ACTING ASSOCIATE ADMINISTRATOR FOR OPERATIONS.

RODALYN GERARDO

GOOD AFTERNOON. RODALYN GERARDO, ASSISTANT ADMINISTRATOR OF OPERATIONS.

BELLE RADA

GOOD AFTERNOON. BELLE RADA, ASSISTANT ADMINISTRATOR OF PROFESSIONAL SUPPORT.

CHRISTINE TUQUERO

GOOD AFTERNOON. CHRISTINE TUQUERO, ASSISTANT ADMINISTRATOR OF NURSING SERVICES.

LIZELLE CONCEPCION

Hafa Adai, Lizelle Concepcion, Deputy Assistant Administrator, Nursing Services.

DANIELLE MANGLONA

GOOD AFTERNOON. I'M DANIELLE MANGLONA. I'M THE ADMINISTRATOR FOR QUALITY PATIENT SAFETY AND REGULATORY COMPLIANCE.

SENATOR SABRINA SALAS MATANANE

THANK YOU TO THE PANEL AND THANK YOU TO THE GUAM MEMORIAL HOSPITAL FOR HOSTING TODAY'S ON LOCATION HEARING. I REQUESTED THIS HEARING TO BE HELD HERE SO THAT MY COLLEAGUES CAN SEE FIRSTHAND BOTH THE IMPROVEMENTS THAT ARE UNDERWAY AND THE WORK THAT YOU GUYS ARE DOING AS WELL AS GET A FEEL OF THE WORK THAT STILL NEEDS TO BE DONE AND HOW WE CAN WORK TOGETHER TO ACHIEVE THAT. WE WILL BEGIN HOWEVER WITH A BRIEF TOUR OF THE HOSPITAL TO VIEW THE IMPROVEMENTS AND THE CIPS WHERE THE MONEY THAT'S BEEN APPROPRIATED HAS GONE TO AND SO DR. JOLENE, I GUESS IF YOU COULD LEAD THAT PORTION OF THIS

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OVERSIGHT HEARING OR JESSE. SO AGAIN, MY COLLEAGUES, WE ARE GOING TO BE TAKING A TOUR OF THE HOSPITAL, THE IMPROVEMENTS THAT THEY'VE MADE AND I GUESS IF THERE'S OTHER THINGS THAT YOU WANT TO SHOW US WHERE YOU NEED ASSISTANCE WITH, THAT WOULD BE APPRECIATED AS WELL. I WOULD ASK THAT MY COLLEAGUES PLEASE REFRAIN FROM ASKING THE QUESTIONS IF YOU CAN SAVE YOUR QUESTIONS UNTIL WE GET BACK FROM THE TOUR. THANK YOU.

SENATOR SABRINA SALAS MATANANE

OKAY, WE ARE NOW BACK ON THE FOURTH FLOOR OF THE GUAM MEMORIAL HOSPITAL. WE JUST COMPLETED A TOUR OF SOME OF THE IMPROVEMENTS HERE AT GH. WE'RE NOW GOING TO TAKE QUESTIONS FROM MY COLLEAGUES REGARDING THE ITEMS ON THE AGENDA AS WELL AS THINGS THAT WE SAW. BUT FIRST, I'D LIKE TO WELCOME MORE OF MY COLLEAGUES THAT ARE WITH US TODAY. SPEAKER FRANK BLAS JR. RANKING MEMBER TINA ROSE MUNA BARNES, VICE CHAIR FOR THE COMMITTEE ON HEALTH, VICE SPEAKER TONY ADA, AS WELL AS SENATOR JOE SAN AUGUSTINE. AND I THINK THAT'S IT. SO WE'LL BEGIN NOW WITH QUESTIONS THAT WE HAVE. I'D LIKE TO START WITH SENATOR UH GUMATAOTAO

SENATOR SHAWN GUMATAOTAO

THANK YOU, MADAM CHAIR. AND THANK YOU GMH FOR THE TOUR. I'M JUST GOING TO START BY SAYING THAT WHAT A DIFFERENCE SEVERAL MONTHS MAKES IN TERMS OF WHAT WE SAW HERE AT THE LAST TIME WE WERE HERE FOR AN OVERSIGHT HEARING. SO LET ME JUST START BY SAYING KUDOS IF I COULD AND JUST START WITH THAT AND I'LL GET TO MY QUESTIONS. I JUST WANTED TO ASK, FOR THE RECORD, UH, WHAT PORTION OF YOUR FISCAL YEAR 2025 GENERAL FUND EXECUTIVE BRANCH APPROPRIATION HAS THE GOVERNOR TRANSFERRED TO SUPPORT PUBLIC LAW 3859? AND IS THERE A CORRESPONDING SPENDING PLAN TO ACCOUNT FOR THE EXPENDITURES USING THE GENERAL FUND SUBSIDY FOR GMH? AS YOU RECALL, THAT'S THE \$40 MILLION FROM THE GENERAL FUND FOR GMH.

YUKA HECHANOVA

THANK YOU FOR THE QUESTION, SENATOR. WE'VE RECEIVED THE 40 MILLION.

SENATOR SHAWN GUMATAOTAO

THANK YOU SO MUCH. WHAT INFORMATION, IF ANY, IS AVAILABLE TO CONFIRM, AND I'M NOT SURE IF YOU CAN ANSWER THIS, BUT CONFIRM WHETHER ANY PORTION OF THE UNEXPENDED APPROPRIATIONS FOR PUBLIC SAFETY AGENCIES AS OF SEPTEMBER 30, 2020 TO 25 WERE TRANSFERRED TO SUPPORT THIS PARTICULAR LAW, INCLUDING AT LEAST \$5.6MILLION FROM GPD, \$4 MILLION

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INTENDED FOR A NEW DOC FACILITY, AND \$4.8 MILLION FROM THE GUAM FIRE DEPARTMENT. THE PUBLIC SAFETY AGENCIES, DID THEY UNDERWRITE THIS EFFORT WITH THE GMH?

YUKA HECHANOVA

I COULDN'T ANSWER THAT QUESTION. I THINK THAT WOULD BE MORE APPROPRIATE FOR DEPARTMENT OF ADMINISTRATION.

SENATOR SHAWN GUMATAOTAO

THANK YOU SO MUCH FOR THAT. AMONG THE APPROPRIATIONS AUTHORIZED IN THE LAW, OBVIOUSLY WAS THE \$20 MILLION FROM THE NET OBLIGATED FISCAL YEAR 2026 GENERAL FUND BALANCE FOR THE HOSPITAL'S OPERATIONAL EXPENSES IN THE CURRENT FISCAL YEAR. FOR THE RECORD, THROUGH THEIR CONSOLIDATED REVENUE AND EXPENDITURE REPORT FOR THE PERIOD ENDING FEBRUARY 28TH, 2026, DOES BBMR AND DOA RECOGNIZE THIS \$20 MILLION APPROPRIATION FROM THE NET OBLIGATED FY2026 GENERAL FUND BALANCE TO GMHA AS A LEGAL OBLIGATION?

YUKA HECHANOVA

I'M NOT SURE IF THEY RECOGNIZE THAT AS A LEGAL OBLIGATION, BUT WE HAVE NOT RECEIVED ANY OF THAT FUNDING YET.

SENATOR SHAWN GUMATAOTAO

ALL RIGHT. THANK YOU SO MUCH. I ONLY HAVE A FEW MORE QUESTIONS. MADAM CHAIR, HOW ARE YOUR FY26 GENERAL FUND APPROPRIATIONS HELPING YOU ALL ADDRESS THE LIST OF OUTSTANDING FACILITY PROJECTS AS THEY RELATE TO SPECIFIC REPAIRS THAT ARE IDENTIFIED IN THE 2020 US ARMY CORPS OF ENGINEERS REPORT? I KEEP GOING BACK TO IT BECAUSE IT IT'S KIND OF LIKE THE PATHWAY UH FOR WHAT WE'RE SEEING AND WHAT WE JUST SAW TODAY. I THINK WE SAW THAT THE Z-WING IS DOWN. YOU KNOW, WE AND THE LIKE THE HVAC. I JUST WANTED TO SEE IF ANY WORK OR ANY THOUGHTS ON WHETHER OR NOT THESE PROJECTS WERE ADDRESSED FROM THE YOUR MONIES WERE ADDRESSED FOR THESE PROJECTS FROM THE ARMY CORPS.

JESSE QUENGA

HI, SENATOR JESSE QUENGA I CAN RESPOND TO THAT QUESTION. TO CLARIFY, THE FUNDS THAT ARE GOING TOWARDS SUPPORTING WHAT AC'S HAD ITEMIZED AS AREAS OF CONCERN OR NEEDED TO BE ADDRESSED ARE PARTICULARLY FUNDED THROUGH THE SUPPLEMENTAL APPROPRIATIONS, NAMELY PUBLIC LAW 38 60. THAT WAS THE \$19.7 MILLION CIP FUNDING. AND THEN I CAN FURNISH FOR THE COMMITTEE AND FOR THE MEMBERS PRESENT TODAY A DASHBOARD THAT

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OUTLINES ALL OF OUR CIP PROJECTS AND THE STATUS FOR EACH OF THOSE PROJECTS. SO I'LL ASK FOR THEM TO PASS IT AROUND TO THE COMMITTEE.

SENATOR SHAWN GUMATAOTAO

ALL RIGHT. THANK YOU SO MUCH. AND THEN FINALLY, MADAM CHAIR, WE'RE HALFWAY THROUGH THE FISCAL YEAR, BUT TO WHAT EXTENT HAVE YOU ALL SECURED MEDICAL EQUIPMENT WITH THE HELP OF 35-138 FROM JANUARY OF 2021, WHICH AUTHORIZES TAX CREDITS FOR ELIGIBLE BUSINESSES THAT SUPPORT GMHA AND WHICH THE GUAM LEGISLATURE THROUGH THE FY 2026 BUDGET LAW RECOGNIZE \$1 MILLION IN BPT CREDITS FOR THIS PARTICULAR PURPOSE. AND I KNOW I SAW QUITE A BIT OF EQUIPMENT ON THE WAY UP IN THE PARKING LOT. AND SO I JUST WANTED TO ASK IF ANY OF THAT WAS USING THE TAX CREDITS FROM ELIGIBLE BUSINESSES.

JESSE QUENGA

YOU COULD FIND IN THE CIP DASHBOARD THE LIST OF PROJECTS AND BY FUNDING LEVEL AND BY FUNDING SOURCE. SO WE COULD PROBABLY REFER TO THIS DOCUMENT AND THEN PERHAPS OFFLINE WE CAN HAVE A FURTHER CONVERSATION ABOUT THE SPECIFIC PROJECT THAT WAS SUPPORTED.

SENATOR SHAWN GUMATAOTAO

SO THEN IF I LOOK AT IT THE VERY FIRST PAGE IT SAYS ZERO THAT YOU HAVE COMPLETED WITH A MILLION DOLLARS IN ONGOING PROJECTS. SO I'M HOPING THAT AT SOME POINT YOU KNOW THE POLICIES ARE CREATED TO HELP YOU ALL. I'M HOPING THAT AT SOME POINT IT'LL BE HELPFUL TO MOVE AHEAD UNLESS I'M READING THIS COMPLETELY WRONG.

JESSE QUENGA

SO YEAH IF WE REFERENCE THAT CLASS OF INFORMATION IT READS STATUS OF PROJECTS BY FUNDING SOURCE. SO HERE YOU HAVE THE CATEGORY AS THE FIRST COLUMN AND IT LISTS THE TYPES OF CATEGORIES AND THE TYPES OF FUNDING SOURCES. THE SECOND COLUMN AFTER IS WHAT IS PENDING. ZERO IS GOOD NEWS BECAUSE THAT REMAINS THAT NO FUNDS IS STILL AVAILABLE OR STILL YET TO BE OBLIGATED AND YOU WOULD RATHER LIKE TO SEE THEM EITHER IN THE ONGOING COLUMN OR THE COMPLETED COLUMN.

SENATOR SHAWN GUMATAOTAO

OKAY. THANK YOU SO MUCH FOR THAT. AGAIN JUST A WORLD OF DIFFERENCE IF I CAN SAY GH I KNOW YOU HAVE YOUR STAFFER HERE AND I KNOW THAT A LOT OF PEOPLE DID A LOT OF WORK I MEAN JUST THIS ROOM IS A GOOD EXAMPLE OF THAT VERSUS WHERE WE CAME HERE A FEW MONTHS AGO BUT MADAM CHAIR I THINK HAVING IT AND THIS OVERSIGHT HEARING HERE IN THIS PARTICULAR

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BUILDING IT REALLY DOES ALLOW US TO SEE WHAT'S HAPPENING IT IS A LOT DIFFERENT AND SO I THINK THAT SOMETIMES WE SPEND MORE TIME PROBABLY BEING MORE CRITICAL BUT WE SHOULD PROBABLY BE PRAISING THE EFFORT AT LEAST TRY TO MOVE FORWARD VERSUS BEING STUCK LOOKING AT THE SAME OLD SAME OLD EACH AND EVERY DAY. BUT MADAM CHAIR, THANK YOU FOR THE TIME TO ASK QUESTIONS TODAY.

SENATOR SABRINA SALAS MATANANE

THANK YOU, SENATOR. THANK YOU, SENATOR SHAWN GUMATAOTAO. SO WE DO HAVE THE PRESENTATION THAT YOU IN PAPER FORM. SO, I JUST WANTED TO ASK JUST A COUPLE OF FEW COUPLE OF QUESTIONS. IT SAYS 44 COMPLETED, 53 ONGOING, 11 NOT STARTED. SO, WHAT ARE THE 11 THAT HAVEN'T BEEN THAT HAVEN'T STARTED YET?

JESSE QUENGA

SURE. WE CAN GO BACK TO THE SAME SHEET THAT WE'RE REFERENCING. AND YOU'RE GOING TO LOOK STARTING ON PAGE TWO, MEDICAL AND OTHER EQUIPMENT REPORT. YOUR PENDING IS GOING TO BE THE SECOND COLUMN. AND WHEN YOU SEE A GREEN BOX THAT'S BEEN CHECK MARKED, IT LISTS THE PROJECT THAT HAS THAT IS STAYING IN THAT PARTICULAR PHASE. A NUMBER OF THINGS PLAY FACTOR TO THAT ROLE. THAT MIGHT BE MARKET RESEARCH IS STILL ONGOING OR WE'RE FINALIZING THE SPECIFICATIONS EITHER WITH THE RECRUITING DEPARTMENT OR WITH THE LEGAL DEPARTMENT. SO THE FIRST ONE THAT I SAW WAS RELATED TO OUR STERILIZER AND THAT'S FOR THE MEDICAL EQUIPMENT AND THEN THE NEXT ONE FOLLOWS UNDER THE STRUCTURE AND ARCHITECTURAL IMPROVEMENT REPORT AND THAT IS OUR MIS SERVER ROOM UPGRADE. WE UNDERSTAND THAT THESE PROJECTS REMAIN FLUID, MADAM CHAIR, AND DEPENDING ON WHAT COMES UP THAT MANAGEMENT HAS TO CONSIDER TO REMOVE AND REPLACE, THAT COULD ALSO ATTRIBUTE TO WHY PROJECTS REMAIN IN THAT PARTICULAR PHASE. AND THEY TEND TO GET UPDATED REGULARLY, AT LEAST MONTHLY, AND WE SHARE THAT WITH THE COMMITTEE.

SENATOR SABRINA SALAS MATANANE

OKAY. I'M JUST GOING TO GO THROUGH REAL QUICKLY SOME OF THE THINGS THAT YOU HEAR IN THE COMMUNITY ABOUT WHAT'S BEING DONE, WHAT'S NOT BEING DONE, WHAT'S THE STATUS OF THIS PROJECT. AND ONE OF THEM OF COURSE IS THE IS THE ELECTRICAL PANELS. FIRST CAN WE JUST CLARIFY IF IT IS IT ELECTRICAL PANELS OR IS IT THE ELECTRICAL DISTRIBUTION SYSTEM AND THE STATUS OF THIS RFP WHERE IT'S AT BECAUSE PEOPLE ARE SAYING WHY IS THIS TAKING SO LONG?

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JESSE QUENGA

YES. SO SENATOR I'M SO GLAD I THINK YOU HAVE A LOT OF INSIGHT. IT IS AN ELECTRICAL DISTRIBUTION SYSTEM THAT WE ARE ADDRESSING TO WHICH THE ELECTRICAL PANEL IS ONE COMPONENT THAT HAS BEEN IDENTIFIED FOR CORRECTIVE ACTION. THE LEGISLATURE HAD APPROPRIATED THE SUM OF \$5 MILLION TO ADDRESS OUR ELECTRICAL DISTRIBUTION SYSTEM THAT REMAINS IN ACTIVE PROCUREMENT. WE HAVE OUR PARTNERS FROM THE GUAM POWER AUTHORITY THAT ARE ALSO ON SITE READY TO RESPOND. THEY'VE ISSUED OUT ON BEHALF OF THE GUAM HOSPITAL THREE IFBS AND THEY AIM TO ADDRESS REMOVING REPLACING OUR AUTOMATIC TRANSFER SWITCHES, OUR MOTOR CONTROL CENTERS AND THEN REMOVE AND REPLACE AND EVEN UPGRADE OUR THREE GENERATORS, BACKUP GENERATORS THAT SUSTAIN OUR FACILITY IN THE CASE OF A DISRUPTION OF ISLANDWIDE POWER.

SENATOR SABRINA SALAS MATANANE

AND WHERE IS IT IN THE U RFP PROCESS? THE RFPs HAVE BEEN ISSUED. HOW LONG IS IT GOING TO TAKE? I KNOW YOU EXPLAINED A LITTLE BIT DURING THE TOUR, BUT SOME PEOPLE MAY NOT HAVE HEARD WHAT YOU SAID.

YUKA HECHANOVA

JUST TO CLARIFY AGAIN, WORKING WITH GPA, THERE ARE THREE ACTIVE INVITATION FOR BIDS THAT ARE OUT. AND WHILE THE INITIAL BID SUBMISSION DATES WERE EARLIER, THERE HAVE BEEN MULTIPLE REQUESTS FROM INTERESTED VENDORS TO EXTEND THE DUE DATE. WITH THE LATEST EXTENSION BEING REQUESTED AND SO THE NEW SUBMISSION DATES ARE NOW APRIL 24 FOR ALL THREE OF THE IFBS.

JESSE QUENGA

WE ALSO WOULD LIKE TO STATE FOR THE COMMITTEE THAT THOSE DELAYS ARE ACTUALLY GOOD AND I WOULD SAY POSITIVE NEWS. WHAT WE FOUND WAS OVER 10 VENDORS HAVE COME FORWARD EXPRESSING INTEREST IN PARTICIPATING IN THESE PROJECTS. SO THAT MEANS THERE'S A LOT OF OPPORTUNITY FOR VENDORS TO STEP FORWARD AND PROVIDE THE SERVICE FOR THE HOSPITAL.

SENATOR SABRINA SALAS MATANANE

I DO WANT TO ASK ABOUT SOME OF THE ITEMS THAT ARE ACTUALLY ON THE AGENDA AND THAT IS AT THE TOP WAS REGARDING THE STATUS OF THE OXYGEN SUPPLY AND I THINK JUST FOR THE PUBLIC WHO ARE WATCHING UH THERE IS ONLY ONE PROVIDER OF THIS LIQUID OXYGEN ON GUAM AND THAT WAS THE REASON WHY THERE WAS THIS NEAR CRISIS SITUATION AND IT WASN'T JUST ONLY TO THE GUAM MEMORIAL HOSPITAL

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BECAUSE THIS THIS SAME COMPANY ALSO SUPPLIES LIQUID OXYGEN TO THE GUAM REGIONAL MEDICAL CITY AND OTHER MEDICAL CLINICS. SO, IT WASN'T JUST AN ISOLATED PROBLEM TO GMH. SO, I JUST WANT TO MAKE SURE THE PUBLIC WHO ARE WATCHING THIS UNDERSTANDS THAT. AND SO, DR. AGUON, IF YOU CAN TELL US WHERE WE ARE NOW. I'VE ALREADY SPOKEN WITH THAT COMPANY. I MET WITH THEM THE DAY THAT THAT THIS WHOLE THING HAPPENED. BUT WHERE ARE WE NOW?

DR. JOLEEN AGUON

WE HAVE RESUMED NORMAL OPERATIONS FOR I THINK THIS IS OUR SECOND WEEK NOW. SO WE DID HOLD ELECTIVE SURGERIES OUT OF PRECAUTION TO MAKE SURE THAT WE DIDN'T OVERUSE BECAUSE WHEN PEOPLE SAY THAT A DELIVERY IS GOING TO HAPPEN, WE DON'T ACTUALLY KNOW IF THAT DELIVERY IS GOING TO HAPPEN. SO WE WANTED TO TAKE EXTRA PRECAUTIONS WITH OUR ELECTIVE SURGERIES OR ANYTHING THAT WE COULD DO THAT WE COULD CONTROL.

SENATOR SABRINA SALAS MATANANE

AND SO WHAT ARE THE PLANS FOR GMH TO ADDRESS THIS IN THE FUTURE WHERE WE'RE NOT JUST RELYING ON JUST ONE THE SOLE PROVIDER OF LIQUID OXYGEN BECAUSE I KNOW THAT WE HAD JUST SIGNED A LETTER OF SUPPORT TO THE CONGRESSMAN'S OFFICE AND MAYBE YOU COULD SHARE THAT WITH THE COMMUNITY.

JESSE QUENGA

DEFINITELY, SENATOR. IT WAS ACTUALLY A WEEK PRIOR TO THE INCIDENT THAT WE WERE APPROACHED BY OUR DELEGATES OFFICE INQUIRING ABOUT THE HOSPITAL'S REQUESTED FUNDING NEEDS. ONE OF WHICH WE REQUESTED FOR WAS A CRYOGENIC OXYGENATOR PLANT SO THAT THE HOSPITAL COULD GENERATE ITS OWN OXYGEN. I WOULD SAY THAT THE TIMING OF THAT REQUEST WAS A BIT SERENDIPITOUS. WE DID NOT ANTICIPATE THERE BE A DISRUPTION TO THE ISLAND'S SOLE PROVIDER. BUT TO THAT EXTENT, WE WERE REQUESTING ABOUT \$2 MILLION TO BUILD SUCH A PLANT AND THAT BE FUNDED BY THE FEDERAL GOVERNMENT. AND THROUGH THIS COURSE OF REQUESTS, I UNDERSTAND THAT DELEGATES OFFICE REACHED OUT TO COMMUNITY PARTNERS TO ASK FOR LETTERS OF SUPPORT. AND WE ALSO WANT TO THANK THE CHAIRWOMAN FOR LENDING HER LETTER OF SUPPORT FOR THIS FUNDING REQUEST. TO ADD A LITTLE BIT MORE DETAIL ABOUT THE SITUATION. IT WAS MARCH 17 OF THIS YEAR WHERE WE FACED THAT SERIOUS OXYGEN SUPPLY ISSUE. IT WAS AN UNANNOUNCED VISIT BY THE VENDOR TO INFORM US OF THE DISRUPTION AT THEIR PLANT. IMMEDIATELY FOLLOWING THAT MEETING, WE MADE A CALL TO DR. AGUON AND INQUIRED WITH HER IF WE CAN ASSEMBLE ALL

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OF THE EXECUTIVES AND SHE IMPANELED AN INCIDENT COMMAND THAT WAS MODIFIED. THROUGH THIS INCIDENT COMMAND, RESPIRATORY THERAPISTS WERE CALLED ON SITE SO THAT WE CAN ASSESS OUR PATIENTS NEEDS AND DETERMINE IF THERE ARE PATIENTS THAT COULD BE DOWNGRADED FROM LIQUID OXYGEN USED TO OTHER SOURCES OF AIR. WHAT WE FOUND WAS AT PEAK WE WERE USING ON AVERAGE FOR THE WEEK 245 GALLONS PER DAY AND OUR OXYGEN LEVELS WERE AT, 1100 TOTAL REGARDING BOTH OUR PRIMARY AND SECONDARY TANK. IF WE MADE NO CHANGES, WE HAD ENOUGH OXYGEN SUPPLY TO LAST US ABOUT 5 DAYS. IF IT BROUGHT US TO MONDAY AND THE EXPECTED SUPPLEMENTAL DELIVERY BY THE VENDOR WAS NOT DUE UNTIL WEDNESDAY, WE WOULD HAVE HAD TWO DAYS OF NO OXYGEN WOULD HAVE BEEN DETRIMENTAL TO OUR PATIENTS. WE DID ASK AROUND AND WE INQUIRED WITH OUR FACILITY PARTNERS, NAMELY GRMC AND NAVAL HOSPITAL IF THEY HAD ANY RELIEF THAT THEY COULD PROVIDE, BUT THEY WERE IN THE SITUATION SIMILAR TO THE HOSPITAL. IN FACT, THEY DID RELAY TO DR. AGUON THAT THEY ACTUALLY HAD LESS OXYGEN SUPPLY THAN WHAT THE HOSPITAL WAS MAINTAINING. SO, UNDERSTANDING THE BREVITY OF THE SITUATION, SHE MADE A FEW CALLS, NAMELY TO THE GOVERNOR'S OFFICE AND TO OUR OVERSIGHT CHAIR TO INFORM OF THE SITUATION AND THAT WE'RE TAKING CORRECTIVE ACTION TO TRY TO REDUCE AND CONSERVE AS MUCH AS WE COULD. IT WAS THROUGH THOSE CONSERVATION EFFORTS THAT WE REDUCED OUR DAILY OXYGEN USE TO 140 GALLONS PER DAY, EXTENDING THE TOTAL AVAILABILITY TO AT LEAST 7 DAYS TO CARRY US THROUGH. AND WE ALSO ENGAGED WITH PARTNERS NAMELY DEPARTMENT OF DEFENSE OR DEPARTMENT OF WAR AND WE HAD CONNECTED WITH HOMELAND SECURITY SO THAT ALL OF OUR GOVERNMENT AGENCIES WERE AWARE OF THE ONGOING SITUATION AND COULD RECTIFY IF AN EMERGENCY WERE TO COME OUR DOOR. FORTUNATELY, THINGS WORKED OUT FAVORABLY IN THIS PARTICULAR SITUATION. BUT AGAIN TO REITERATE YOUR POINT, WE KNOW JUST HOW FRAGILE AND CONCERNING THE SITUATION IS AND SO WE'RE TAKING EVERY CONSIDERABLE EFFORT TO PRODUCE A REDUNDANCY SO THE HOSPITAL DOESN'T FIND ITSELF IN A SIMILAR SITUATION IN THE FUTURE.

SENATOR SABRINA SALAS MATANANE

THANK YOU FOR THAT. I DO HAVE OTHER QUESTIONS THAT I'D LIKE TO ASK, BUT I'D LIKE TO ALSO ALLOW MY COLLEAGUES TO HAVE AN OPPORTUNITY TO ASK QUESTIONS AS WELL. SO, SENATOR CHRIS DUENAS.

SENATOR CHRIS DUENAS

SI YUUS MAASE, MADAM CHAIR, AND ONCE AGAIN, THANK YOU TO THE GMH FAMILY, FOR TAKING US ON THE TOUR AND FOR YOUR, DETAILED PRESENTATION, TODAY THAT YOU PROVIDED. I HAVE TO ECHO THE

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COMPLIMENTS OF MY COLLEAGUES PRIOR THAT, THIS IS A WORLD OF DIFFERENCE YOU KNOW, COMING THROUGH AND DOING THIS TOUR COMPARED TO WHEN WE WERE HERE SEVERAL MONTHS AGO. AND I WANTED TO START WITH THE FACT THAT WHEN I WAS HERE SEVEN OR SEVERAL MONTHS AGO, MY PRONOUNCEMENT WAS YOU DO NOT HAVE A FUNDING PROBLEM, YOU HAVE AN EXECUTION PROBLEM. AND NOW I THINK I CAN SEE THAT WE HAVE SOLVED THAT AS WELL BECAUSE ON YOUR DASHBOARD HERE, THIS IS A COMPLETE LIST AS WELL AS THE IMPROVEMENTS THAT WE'VE SEEN AND THE ONGOING PROJECTS THAT YOU ARE INDEED EXECUTING AND TO THAT I THINK MANY OF US AND ALL THE PEOPLE OF GUAM ARE GRATEFUL. AS I START I'D LIKE TO JUST GO TO THAT PRESENTATION WITH THE 44 COMPLETED THE 53 ONGOING AND THE 11 NOT STARTED AND YOU'VE DISCUSSED WHY AND HOW WE CAN VERY CLEARLY AND EVEN THE MEDIA WHEN THEY GET A COPY OF THIS AND VERY NICE REPORT PUT TOGETHER TO TRACK WHAT'S GOING ON GOING TO BE VERY USEFUL. SO MY QUESTION IS WITH ALL OF THESE COMPLETED ONGOING AND NOT STARTED THESE ARE ALL FULLY FUNDED PROJECTS.

JESSE QUENGA

CORRECT, SENATOR. IF THEY ARE LISTED HERE IN THE CIP, WE ARE BUDGETING THEM. I THINK WE HAVE A LITTLE BIT OF VARIABLE IS PROJECTS THAT ARE STILL ON THE NOT STARTED PHASE BECAUSE WE HAVEN'T YET UNDERGONE THE SOLICITATION TO DETERMINE THE FINAL PROJECT, BUT WE'VE DONE ENOUGH MARKET RESEARCH TO GIVE US A SENSE OF WHAT THAT COST ESTIMATE MIGHT BE.

SENATOR CHRIS DUENAS

SO WE KNOW THAT LARGELY THEY ARE ABOUT 99% FUNDED AND THAT WAS ALL BASED ON THE APPROPRIATIONS IN YOUR BUDGET AS WELL AS SUPPLEMENTAL APPROPRIATION. CORRECT.

JESSE QUENGA

CORRECT SENATOR. THANK YOU.

SENATOR CHRIS DUENAS

SO YUKA I WANT TO GO STRAIGHT TO YOU. HAVE YOU BEEN ALTHOUGH YOU MENTIONED YOU HAVE NOT RECEIVED HAVE YOU BEEN IN COMMUNICATIONS WITH DEPARTMENT OF ADMINISTRATION ON THE STATUS OF THE 20 MILLION? I WILL REMIND YOU IF WE GO TO I THINK YESTERDAY OR THE DAY BEFORE I BELIEVE IT'S THE POST OR ONE OF THE MEDIA OUTLETS LESTER CARLSON DID RECOGNIZE THE 20 MILLION DUE TO GMH AS PER THE CIER AS A RECOGNIZED COST AS A RECOGNIZED BENCHMARK AGAINST THE CIER HAVE BEEN YOU'VE

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BEEN IN COMMUNICATIONS TO RECEIVE AT LEAST AN ALLOTMENT SCHEDULE FOR THAT 20 MILLION

YUKA HECHANOVA

THE 20 MILLION IS TO MY UNDERSTANDING WHEN WE LAST MET WITH DOA, BECAUSE OF THE WAY THE LAW WAS WRITTEN, IT WOULD BE GIVEN TO US AFTER THE END OF THE FISCAL YEAR WHEN THE NET UNOBLIGATED AMOUNTS COULD BE DETERMINED.

SENATOR CHRIS DUENAS

OKAY. SO, IS THERE AN ANTICIPATION THEN TO PREPARE FOR ANY OUTSTANDING PROJECTS TO BE COVERED BY THAT 20 MILLION SO THAT ONCE YOU GET THAT? SO, THEN AND I'M GOING TO SEE IT THIS WAY. YOU I YOU'RE THE MONEY AND THE CONTROL AND WITH ALL THE OTHER CONTROLLERS HERE. WHAT I'M GOING TO EXPECT THEN IS GOING TO BE A FULL DISTRIBUTION AS OPPOSED TO A SITUATION WHEREBY THERE'S AN ALLOTMENT SCHEDULE. LET ME TELL YOU WHY. WHEN WE WERE RECENTLY IN THE COMMITTEE OF THE WHOLE FOR OTHER BILLS PENDING AT THE LEGISLATURE THE 9 MILLION FOR CLTC LAST YEAR DID NOT MAKE IT TO CLTC AND IT'S CONSIDERED NOT NO LONGER AVAILABLE AND I DON'T WANT THAT TO HAPPEN TO GMH SO I WANT TO MAKE SURE THAT YOU UNDERSTAND THAT I'M GOING TO BE CALLING FOR A FULL ALLOTMENT RELEASE OF THE 20 MILLION BETWEEN THE MONTHS OF AUGUST AND SEPTEMBER WHICH IS THE CLOSE OF THE FISCAL YEAR. SO, I'M GOING TO ASK YOU, YUKA, DOES YOUR TEAM ALREADY HAVE PENDING PROJECTS BENCHMARKED AGAINST THAT 20 MILLION? AND CAN YOU IMMEDIATELY PEN A LETTER TO DOA AND BBMR THAT THIS HAS BEEN MY REPRESENTATION FROM OFFICE AND FINANCE AND BUDGET?

YUKA HECHANOVA

WE ACTUALLY HAVE THAT 20 MILLION PEGGED FOR OPERATIONS. SO, WHAT I FORESEE IS IF THAT MONEY DOES NOT COME IN, IT WILL BE ON THE VENDOR PAYABLE SIDE THAT WILL START TO INCREASE. RIGHT NOW, WE'VE GOT A GOOD HANDLE ON IT, BUT WHEN THE MONEY STARTS TO RUN OUT AND THAT 20 MILLION IS NEEDED TO PAY VENDORS, THAT'S WHERE WE'RE GOING TO SEE THE ISSUES. SO, I WOULD APPRECIATE YES, IF WE COULD GET THAT 20 MILLION IN ONE BECAUSE WE'VE BEEN WAITING ALL YEAR FOR IT PRETTY MUCH.

SENATOR CHRIS DUENAS

YOU KNOW, YUKA, I ACTUALLY LIKE THAT PLAN BECAUSE THIS HAS BEEN AND I DON'T BLAME YOU FOR IT. WE'RE GOING TO HAVE TO GOING DOWN THE LINE HERE. WE'VE GOT ITEMIZED ANSWERS THAT YOU'VE PUT FORWARD IN TERMS OF MANAGING TO GENERATE ADDITIONAL REVENUES AND I'LL GO OVER A COUPLE

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OF THOSE. I KNOW MY TIME IS SHORT BUT I THIS IS WHAT I WANTED TO GET TO THE HEART OF GIVEN MY OVERSIGHT. SO, IT'S BEEN PERENNIAL IN TERMS OF THE AGING, AND IT PROBABLY WILL BE THAT WAY TOWARDS THE END OF THE FISCAL YEAR WHERE YOU COULD ONCE AGAIN EXHAUST YOUR AR. SO WHAT ARE WE CURRENTLY AT WITH YOUR AR?

YUKA HECHANOVA

AP ACCOUNTS PAYABLE RIGHT NOW FOR OPERATIONS WE'RE AT 6 MILLION WHERE WE OWE VENDORS. FOR CIP PROJECTS IT IS ABOUT 2.5 MILLION RIGHT NOW.

SENATOR CHRIS DUENAS

WHAT IS THE AGING?

YUKA HECHANOVA

SOME ARE OVER 90 DAYS. LET ME GIVE YOU THE EXACT AMOUNT.

SENATOR CHRIS DUENAS

ON THE GRAND TOTAL THOUGH. THAT'S A MARKED IMPROVEMENT.

YUKA HECHANOVA

IT IS AND WE'VE BEEN ABLE TO MAINTAIN THAT. IT'S THE OPERATIONAL AGING HAS BEEN ABOUT 5 MILLION GIVE OR TAKE 5 TO 6 MILLION. WE'VE BEEN ABLE TO MAINTAIN THAT BECAUSE OF THE CASH FLOW COMING IN. OUR OVER 90 DAYS RIGHT NOW IS 1.5 MILLION BUT A LOT OF THAT IS ON THE CIP SIDE. SO WE STILL OWE SOME VENDORS I BELIEVE FOR SOME EQUIPMENT FROM ANOTHER FUNDING SOURCE ON THE \$5 MILLION SPECIALTY DOCTORS. WE'RE STILL PENDING SOME PAYMENTS FROM DOA TO PAY FOR THAT EQUIPMENT. AND THEN THE OTHER VENDORS FOR THE CHILLERS. IT'S MOSTLY FOR THE CHILLERS. FOR PHARMACEUTICALS AND SUPPLIES, IT IS ABOUT 700,000. BUT WE DO HAVE PAYMENTS THAT ARE ROLLING. THIS NUMBER HAS CHANGED AS OF TODAY. I RAN THIS ON FRIDAY. SO, WE ALREADY HAVE ABOUT HALF A MILLION DOLLARS OF PAYMENTS ROLLING OUT THIS WEEK FOR THESE VENDORS.

SENATOR CHRIS DUENAS

ONCE AGAIN, YUKA, I THINK THIS IS A SAFETY NET. I LIKE THE FACT THAT THE 20 MILLION IS GOING TO BE BENCHMARKED AT THE CLOSE OF THE FISCAL YEAR BECAUSE THAT'LL ALLOW YOU TO START THE NEW FISCAL YEAR CLEAN AS WELL. I DON'T ANTICIPATE THAT YOU'LL HAVE A FULL 20 MILLION. SO, WHAT I'D ASK YOUR TEAM TO DO IS ALSO PAIR SOME OF THE PENDING THERE MAY BE SOME OVERRUNS ON SOME OF YOUR CAPITAL IMPROVEMENTS AND THE LIKE. SO, MAKE SURE YOU'RE TIGHT WITH THAT. SO, AS WE GET TO THAT AND I'LL BE IN

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CONSTANT COMMUNICATION TO MAKE SURE THAT I'M PUTTING ON THE RECORD THAT I'M DEMANDING THAT DISPERSEMENT AS WE GO FORWARD WITH THAT. SO, AS WE GO FORWARD NOW THEN IT'S THERE'S BEEN SOME QUESTION ON SUPPLIES AND SO I'D LIKE YOU TO PUT THAT ON THE RECORD. I'VE HEARD FROM SOME STAFF YOU KNOW THAT THAT FROM TIME TO TIME THERE IS SHORTAGE ON SUPPLIES. IS THAT ON THE VENDOR SIDE OR ON THE PROCUREMENT SIDE FROM GMH MEDICAL SUPPLIES?

JESSE QUENGA

YES. SENATOR, SO OPERATIONS IS EVALUATING WHERE THE PRIMARY SOURCE THAT IS ATTRIBUTING TO THIS CONCERN. WE ARE SEEING THAT THERE IS A SUPPLY CHAIN ISSUE AND THAT'S ONLY BEEN EXAGGERATED BY THE RECENT WAR IN IRAN. I'LL TELL YOU OF ONE PARTICULAR SUPPLY THAT WAS ORDERED SINCE OCTOBER 2025 AND CONSTANTLY WE RECEIVE UPDATES FROM THE VENDOR THAT THEY ARE DUE TO DELIVER IT IN TWO WEEKS AND THEN REQUESTED ANOTHER TWO WEEKS AND THEN REQUESTED ANOTHER TWO WEEKS. IT CAME UP TO JANUARY 2026 WHEN WE ASKED FOR A FIRM AND FINAL UPDATE. THEY ASSURED US WE WOULD GET IT BETWEEN THREE TO FOUR WEEKS AND THEN MOST RECENTLY IN MARCH THEY CAME BACK AND REQUESTED THAT WE CANCEL THE ORDER BECAUSE THEY'RE UNABLE TO FULFILL. AND THOSE ARE THINGS THAT WE'RE CONSTANTLY JUGGLING WITH BUT IT ISN'T THE PRIMARY REASON. IT IS A BIG CONCERN BUT WE ARE ADDRESSING WHAT CONTROLS WE HAVE WITHIN THE PROCUREMENT TEAM. NAMELY DR. AGUON HAS INSTRUCTED TEAMS TO EVALUATE HOW WE CAN GO FROM MANUAL MODE AND AUTOMATE A LOT OF OUR PROCESSES. WE'RE SEEING CHALLENGES WHERE AS SUPPLY IS CONSUMED AT THE BEDSIDE, THERE'S A DIFFICULT TIME TRACKING THE LEVEL OF SUPPLY CONSUMED, SO WE KNOW WHEN TO PLACE AN ORDER AND THEN ANTICIPATING THE DELAYS IN THE DELIVERY TIME. I THINK THAT ALL PLAYS A CONTRIBUTING FACTOR. SO, WE'RE ADDRESSING OUR PART, BUT WE ALSO ARE RECOGNIZING THAT THERE ARE SUPPLY CHAIN CHALLENGES THAT ARE OUTSIDE OF OUR CONTROL.

SENATOR CHRIS DUENAS

SI YUUS MAASE, ON THE ELECTRICAL SYSTEM, I JUST NEED THIS ON THE RECORD. SO ZALDI, YOU TOOK US THROUGH AS WELL AS OPERATIONS. THE ISSUE IS NOT IN YOUR CONTROL BECAUSE GPA HAS TO DO THE PROCUREMENT ON THIS. SPEAK TO THE FACT THAT THINGS ARE STABLE AND YOU'RE JUST AWAITING THE FINAL IMPROVEMENTS.

JESSE QUENGA

YES, THEY ARE STABLE. IN FACT, WE JUST RECENTLY CONCLUDED A MOG SURVEY WITH CIHQ AND THEY DID IN FACT CONFIRM THAT THE HOSPITAL IS

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SAFE AND THERE ARE NO IMMEDIATE JEOPARDY CITATIONS THAT WERE PROVIDED TO THE HOSPITAL. WE UNDERSTAND THE POWER SUPPLY HAS BEEN A CONCERN IN THE COMMUNITY AND WE SHARE THAT CONCERN. WE ARE ADDRESSING IT BUT AS THE GOOD CHAIRWOMAN HAD EXPRESSED THIS IS AN ADDRESSING OF THE WHOLE ELECTRICAL DISTRIBUTION SYSTEM AND NOT ONE PARTICULAR COMPONENT AND BY ADDRESSING THOSE VARYING COMPONENTS WITH GPA WE FEEL THAT WE CAN SUSTAIN OUR OPERATIONS UNTIL SUCH TIME A NEW FACILITY IS BROUGHT FORWARD.

SENATOR CHRIS DUENAS

SI YUUS MAASE MADAM CHAIR THAT'S MY TIME AND THANK YOU

SENATOR SABRINA SALAS MATANANE

THANK YOU SENATOR CHRIS DUENAS, SENATOR TELO TAITAGUE

SENATOR TELO TAITAGUE

SI YUUS MAASE MADAM CHAIR AND Hafa Adai to everyone here. Happy Belated Easter to you and those who are here in the audience. Thank you so much for being here as well. You know I'm thank you for this information. One of the questions I had and I'm trying to read it here regarding the \$40 million that was appropriated what is the balance right now that you have of that funding and how do how can I see that on your list?

RODALYN GERARDO

So for the \$40 million that is based off of Public Law 3859. As Miss Yuka had mentioned, we received all of the funding for that. Majority of that, and we've previously reported this to, past legislature hearings, is that, most of that money was used for, to pay down our accounts payable. The remaining allocated on has been, specifically allocated, \$5 million to address our electrical, distribution system. And then the remaining \$5 million is for the IT network infrastructure, which in again we were just talking about the electrical distribution but the remaining \$5 million for the IT network infrastructure has already been obligated.

SENATOR TELO TAITAGUE

So, the balance is zero.

RODALYN GERARDO

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YES MA'AM.

SENATOR TELO TAITAGUE

OKAY. AND OF THAT FUNDING, HOW MUCH WAS DIRECTLY GIVEN TO THE HOSPITAL OR DID DOA COME IN AND PAY FOR ANY OF THESE OBLIGATIONS AT ALL? OR WAS IT ALL PAID THROUGH YOUR

RODALYN GERARDO

WE RECEIVED ALL OF THE 40 MILLION.

SENATOR TELO TAITAGUE

AND IT WAS PAID THROUGH YOURSELF.

RODALYN GERARDO

YES, MA'AM.

SENATOR TELO TAITAGUE

CAN YOU SHOW ME ON THE CHART, PLEASE, HOW I CAN FOLLOW ALONG WITH THAT?

JESSE QUENGA

SO, ON PAGE TWO, THAT'S THE BACKSIDE OF THE FIRST PAGE. I WOULD COUNT THAT AS THE THIRD LINE READS PUBLIC LAW 3859, \$40 MILLION IN PARENTHESIS. THE FIRST COLUMN AGAIN IS YOUR PENDING FOLLOWED BY YOUR ONGOING OBLIGATION AND THE AMOUNTS UNDER ONGOING AND THEN THE AMOUNTS UNDER COMPLETED BRINGING YOUR SUBTOTAL.

SENATOR TELO TAITAGUE

RIGHT? THAT'S WHY I WAS LOOKING AT THIS AND IT SAYS 11,000,467.

JESSE QUENGA

WE JUST RECENTLY GOT CONFIRMATION THAT WE'RE ALLOWED TO EXECUTE OUR IT INFRASTRUCTURE UPGRADE. SO THAT AMOUNT IS SUBJECT TO SWITCH AND SHIFT OVER TO THE COMPLETED COLUMN.

SENATOR TELO TAITAGUE

OH TO THE IT SECTION.

JESSE QUENGA

CORRECT. OKAY. SO THAT PARTICULAR 10.5 MILLION IS GOING TO BE REDUCED FURTHER TO 5.5 MILLION.

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SENATOR TELO TAITAGUE

SINCE YOU TALKED ABOUT IT, I NOTICED THAT HERE YOU'RE HAVING A BALANCE OF 1.8 MILLION IN THE IT HAVE DONE SOME BUT THEN PROJECTS WITHOUT FUNDING. THIS IS QUITE SUBSTANTIAL. YOU KNOW THAT YOU WERE GOING INTO AN AGE OF AI AND TECHNOLOGY IS PROVIDING SO MUCH ASSISTANCE TOO, ESPECIALLY IN THE MEDICAL FIELD. AND I'M NOTICING THAT HERE IN PROJECTS WITHOUT FUNDING AND IT SAYS \$25 MILLION WITH NO FUNDING ON THIS. HOW ARE YOU GOING TO ADDRESS THIS HUGE AMOUNT OF FUNDING THAT'S NEEDED? AND I MEAN IT'S IMPORTANT, IT IS VERY IMPORTANT. I MEAN WE'VE SAW WHAT HAPPENED LAST TIME WHEN THE HOSPITAL AND NOT JUST THE HOSPITAL, BUT UOG GCC GEDA HAVE BEEN HACKED AND IT'S ONE OF THE WORST THINGS THAT COULD EVER HAPPEN. HOSPITALS ARE ACTUALLY HELD HOSTAGE YOU KNOW FROM CYBER SECURITY ATTACKS AND HAVING TO PAY OUT. SO PLEASE.

DR. JOLEEN AGUON

YES NO THANK YOU FOR THAT QUESTION SENATOR. SO THE ISSQUARED IT INFRASTRUCTURE UPGRADE INCLUDES CYBER SECURITY. SO, FROM A CYBER SECURITY STANDPOINT THE HOSPITAL HAS ALREADY BEGUN ITS PROJECT. AS FAR AS THE 25 MILLION THOUGH FOR THE EHR, I'VE BEEN WORKING VERY CLOSELY WITH THE GOVERNOR'S OFFICE WHO IS GOING TO FIND FINANCING TO REPLACE THE ELECTRONIC HEALTH RECORD FOR THE HOSPITAL.

SENATOR TELO TAITAGUE

OKAY. SO, IT'S A TIMELINE ON THIS. I ALWAYS LIKE A TIMELINE, YOU KNOW, SO SOMETHING THAT WE CAN ANTICIPATE AND FOLLOW THROUGH. SO, TIMELINES ARE REALLY IMPORTANT.

DR. JOLEEN AGUON

SO, I KNOW THAT SHE'S GOING OUT FOR FINANCING. I THINK TIMELINE WOULD BE PROBABLY BY THE END OF SECOND QUARTER OF THIS YEAR. THAT'S WHAT WE'RE HOPING FOR.

SENATOR TELO TAITAGUE

OKAY. HAVE YOU REQUESTED THAT IN YOUR BUDGET AT ALL FOR THIS FUNDING FOR IT?

DR. JOLEEN AGUON

NOT FOR THE EHR. WE DID REQUEST FOR THE 5 MILLION THAT WOULD BE DUE FOR THE FOLLOWING YEAR FOR THE IT INFRASTRUCTURE UPGRADE WHICH TOTALS 25 MILLION.

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SENATOR TELO TAITAGUE

RIGHT FOR THE SOFTWARE. OKAY. I ALSO NOTICED THAT YOU KNOW WHEN YOU TALKED ABOUT FUNDING AND ALL THE AMOUNT OF MONEY YOU KNOW THAT WAS PROVIDED TO GUAM MEMORIAL HOSPITAL IN THE FY26 BUDGET. I MEAN IF YOU TOTAL THE SUPPLEMENTAL YOU'RE LOOKING AT \$107 MILLION IN YOU KNOW SUPPLE NOT SUPPLEMENTAL BUT APPROPRIATION TO GUAM MEMORIAL HOSPITAL. BUT WHAT I'D LIKE TO DO IS JUST SUBTRACT 35 MILLION OF THAT BECAUSE THAT MONEY DOES NOT EXIST. BUT IT'S STILL IN IN THE BUDGET. THAT AMOUNT IS STILL IN THE BUDGET. BUT YOU KNOW, LIKE SOMEONE SAID THAT THIS MONEY DOES NOT EXIST AT ALL. SO I JUST WANT TO MAKE SURE THAT NOBODY HERE IS EXPECTING THIS 35 MILLION THAT DOESN'T EXIST. YOU'RE NOT INCLUDING THAT INTO ANYTHING, ARE YOU?

JESSE QUENGA

NO, SENATOR.

SENATOR TELO TAITAGUE

OKAY, LET'S MAKE THAT CLEAR BECAUSE YOU KNOW IT'D BE NICE BUT UNFORTUNATELY THERE WAS NO FUNDING FOR THAT. SO, WE DID TALK ABOUT THE OXYGEN EARLIER. MY QUESTION IS ON STORAGE I SAW THE TANKS THERE FOR THE OXYGEN. HOW MUCH PER I GUESS YOU WEIGH IT IN GALLONS. SO, HOW MANY GALLONS IN THOSE TANKS THAT YOU CURRENTLY HAVE ON SITE?

JESSE QUENGA

THE CUMULATIVE UH FOR BOTH TANKS IS 4,000 GALLONS, SENATOR. APPROXIMATELY 4,000 GALLONS

SENATOR TELO TAITAGUE

AND THIS \$2 MILLION I GUESS MACHINE THAT COULD COME IN TO GENERATE YOUR OWN OXYGEN. OKAY. AND SO THE QUESTION IS HOW MUCH OXYGEN CAN THAT GENERATE PER I GUESS PER DAY FOR THE HOSPITAL IF YOU WERE TO HAVE THIS MACHINE?

JESSE QUENGA

WE ESTIMATE THAT WE'D LIKE TO OBTAIN A MID-TIER THAT CAN PRODUCE SOME QUANTITY OF LIQUID OXYGEN ABOUT 100 GALLONS A DAY WITH THE ESTIMATED BUDGET OF \$2 MILLION OF INVESTMENT FOR THIS CAPITAL ASSET.

SENATOR TELO TAITAGUE

WELL, THAT'S A GOOD IDEA. DOES GMRC HAVE THE SAME THING? DO THEY HAVE THIS MACHINE?

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JESSE QUENGA

NO, MA'AM.

SENATOR TELO TAITAGUE

SO, YOU HAVE THE POSSIBILITY OF ACTUALLY GENERATING MORE AND THEN SELLING IT OFF TO MAKE SOME REVENUE.

JESSE QUENGA

CORRECT, SENATOR.

SENATOR TELO TAITAGUE

SO THIS IS A REALLY GOOD INVESTMENT THEN I THINK MOVING FORWARD IT'S VERY SCARY ON THAT. OKAY. ALSO ON THE RESOLUTION THAT WAS RECENTLY PASSED THAT WOULD OFFSET THE \$70 MILLION IN SELF-PAY. HAS THAT RESOLUTION GONE THROUGH? HAS IT SIGNED? AND WHAT'S THE STATUS OF THAT RESOLUTION?

YUKA HECHANOVA

YES. THE BOARD HAD PASSED A RESOLUTION AT THE LAST BOARD OF TRUSTEES MEETING TO WRITE OFF THE ACCOUNTS.

SENATOR TELO TAITAGUE

OKAY. AND HOW WHAT ARE WE LOOKING AT NOW? I MEAN, WE KNOW THAT GMH EVERY DAY GOES INTO THE RED, YOU KNOW, IT'S BECAUSE IT'S A FREE HOSPITAL, YOU KNOW, AND SOMETIMES PEOPLE CAN'T PAY THAT YOU HAVE TO, YOU KNOW, EAT THOSE COSTS SOMETIMES, BUT YOU ALSO TRY AND YOU KNOW, GO AFTER THESE SHORTFALLS AND GETTING THE MONEY BACK. SO, WHAT ARE YOU DOING TO ADDRESS THE CONTINUED SHORTFALL THAT YOU HAVE NOW?

DR. JOLEEN AGUON

SO, WE ACTUALLY WE'RE ADDRESSING THIS HEADON WITH THE SELF-PAY BECAUSE INSIDE THE SELF-PAY, ALTHOUGH THERE ARE PATIENTS THAT CANNOT PAY, THERE ARE PATIENTS THAT CAN BE CONVERTED TO MEDICAID. SO, THE KOFA RESIDENTS MAKE UP ABOUT 40% OF OUR SELF-PAY POPULATION. AND SO, WE HAVE REALLY STARTED A BIG EFFORT TO IMPROVE OUR COMMUNICATION WITH THE FSM. WE JUST MET WITH THE CHUUK BOARD, STATE BOARD TO DEVELOP AN ACCESS POINT FOR OUR VITAL STATISTICS INFORMATION TO ASSIST OUR PATIENTS IN THIS ANVERSION. WE'VE ALSO ARE IN THE DEVELOPMENT PHASE OF A QUALITY ASSESSMENT PERFORMANCE IMPROVEMENT PROJECT THAT'S REGISTERED WITH OUR HOSPITAL, BUT ALSO A KPI, A KEY PERFORMANCE INDICATOR THAT'S GOING TO BE INCLUDED IN OUR BUDGET SO THAT YOU CAN HOLD THAT ACCOUNTABLE.

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SENATOR TELO TAITAGUE

THAT SOUNDS GOOD. ALSO SPEAKING OF BUDGET THAT WAS SUBMITTED FROM THE GOVERNOR'S OFFICE TO OFB, I NOTICED IN THERE IT WAS LIKE WHAT 40 MILLION WAS THE GOVERNOR'S BUDGET? OKAY. AND YOUR BUDGET YOURSELF, HOW MUCH WAS THAT REQUEST? THIS FOR FY27.

YUKA HECHANOVA

YES, WE'RE REQUESTING AN ADDITIONAL 36.3 MILLION ON TOP OF THE 43 THAT THE GOVERNOR HAS REQUESTED FOR.

SENATOR TELO TAITAGUE

SO, 36 MILLION, RIGHT? ADDITIONAL.

YUKA HECHANOVA

YES.

SENATOR TELO TAITAGUE

OKAY. THE REASON WHY I BRING THIS UP BECAUSE I NOTICED THAT IN THERE WERE NO CIAP PROJECTS OR YOU KNOW JUST IMPROVEMENTS OR MANAGEMENT IN THE BUDGET THAT WAS SUBMITTED FROM THE GOVERNOR'S OFFICE. SO, I JUST WANTED TO SEE HOW THAT CAN BE WHEN WE JUST TOOK A WONDERFUL TOUR. BY THE WAY, THANK YOU SO MUCH. FOR THE STAFF AT GMH ALLOWING US TO, YOU KNOW, INTERRUPT THEIR SCHEDULE TO LOOK AT THE PROGRESS THAT YOU MADE. BUT YEAH, SO I'M CURIOUS WHY THAT WAS NOT INCLUDED IN HER BUDGET FOR THESE PROJECTS.

SENATOR SABRINA SALAS MATANANE

THAT'S YOUR LAST QUESTION. THANK YOU, SENATOR TELO.

SENATOR TELO TAITAGUE

OH, MY TIME IS UP. WELL, YOU'RE ASKING FOR IT, RIGHT? THE 36 MILLION. IS THAT ALL FOR CIP PROJECTS?

YUKA HECHANOVA

THAT'S FOR OPERATIONS.

SENATOR TELO TAITAGUE

OO. SO WE HAVEN'T EVEN OKAY. WE HAVEN'T EVEN ASKED FOR CIP PROJECTS OR EVEN MAINTENANCE, HAVE WE? SO THIS AMOUNT IS JUST FOR OPERATIONS AND THE 43 THAT THE GOVERNOR PUT IN IS FOR ALSO FOR OPERATIONS, BUT THERE IS NOTHING FOR CIP PROJECTS OR MAINTENANCE OF THE HOSPITAL.

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JESSE QUENGA

SENATOR, WE DID INCLUDE IN THE BACK OF OUR BUDGET REQUEST THE ITEMIZATION OF OUR CIP REQUEST. SO THIS IS AN AMOUNT SEPARATE AND APART FROM THE 36 MILLION ADDITIONAL THAT YUKA HAD JUST STATED.

SENATOR TELO TAITAGUE

AND HOW COME YOU DIDN'T ASK FOR THAT?

JESSE QUENGA

IT IS IN THE BACK OF THE BUDGET REQUEST, BUT IT WILL NOT BE CALCULATED AS THE SUM OF THE OPERATIONAL FUND. OKAY. SO, IT IS AN APPENDIX AND THE TOTAL REQUESTED FOR EQUIPMENT AND CAPITAL IS \$15.3 MILLION AND WE ITEMIZE THAT BY DIVISION TO INCLUDE NURSING, OPERATIONS, PRO SUPPORT, AND MEDICAL SERVICES.

SENATOR TELO TAITAGUE

OKAY. THANK YOU SO MUCH. MY TIME IS UP.

SENATOR SABRINA SALAS MATANANE

THANK YOU, SENATOR TELO TAITAGUE. SENATOR THERESE TERLAJE,

SENATOR THERESE TERLAJE

THANK YOU. CAN YOU TELL US IF FROM TODAY GOING FORWARD, AREN'T THE NURSES AND PATIENTS GETTING THE SUPPLIES THEY NEED OR ARE WE GOING TO BE HEARING ABOUT SHORTAGES?

CHRISTINE TUQUERO

HI, SENATOR CHRISTINE TUQUERO HERE FROM NURSING SERVICES. WE ARE STILL FACING SOME CHALLENGES WITH SUPPLIES UH AT DIFFERENT LEVELS. AND FOR DIFFERENT REASONS. BUT FOR THE MOST PART, WE ARE STILL ABLE TO PROVIDE OUR DAY-TO-DAY CARE SAFELY.

SENATOR THERESE TERLAJE

OR SHOULD WE BE CONCERNED? BECAUSE IN ONE OF THE OVERSIGHT HEARINGS THAT WE'VE HAD OVER THE YEARS, THAT WAS ONE OF THE BIGGEST CONCERNS BROUGHT TO US BY STAFF HERE AT THE HOSPITAL.

CHRISTINE TUQUERO

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YES, SENATOR.

SENATOR THERESE TERLAJE

SO, ARE YOU ADDRESSING IT? ARE YOU HAVE PLANS TO ADDRESS THESE THINGS OR YOU'RE SAYING IT'S NOT GOING TO BE A PROBLEM GOING FORWARD?

CHRISTINE TUQUERO

NO, WE ARE ADDRESSING THE CURRENT CHALLENGES WITH OUR MATERIALS MANAGEMENT DEPARTMENT AND OUR OPERATIONS DIVISION. SO, WE'RE WORKING VERY CLOSELY TO MONITOR OUR USAGE RATES, OUR BURN RATES SO THAT THEY CAN PREDICT OUR NEEDS AND I THINK WE'VE COME A A LONG WAY FROM SEVERAL MONTHS AGO IN OUR SUPPLY MANAGEMENT. WE STILL HAVE SOME WORK TO DO, BUT WE'VE REALLY COME A LONG WAY.

SENATOR THERESE TERLAJE

SO THE NURSES ARE HAPPY WITH THE WORK WITH WHAT THEY HAVE TO WORK WITH?

CHRISTINE TUQUERO

YES, I BELIEVE SO.

SENATOR THERESE TERLAJE

AT THE LAST TRUSTEES MEETING THEY SAID THEY WERE EXTENDING THE SEARCH FOR THE NEW CEO. HOW LONG IS THAT GOING TO GO? WHEN IS THE NEW DEADLINE? THEY SAID THEY HAVE RECEIVED THREE NEW ADDITIONAL APPLICANTS BUT STILL EXTENDING. WHEN IS THAT DEADLINE?

JESSE QUENGA

CORRECT SENATOR. SO WHEN THE BOARD OF TRUSTEES SEARCH COMMITTEE FOR THE CEO WAS IMPANLED AND THEY EVALUATED THAT OF THE TOTAL APPLICANTS I BELIEVE SEVEN WAS WHAT WE REPORTED TO MEDIA AS A TOTAL BUT OF WHICH ONLY TWO WERE RENDERED TO HAVE MET THE MINIMUM QUALIFICATION SET IN GUAM STATUTE THAT WAS NOT SUFFICIENT FOR THE BOARD OF TRUSTEES TO DETERMINE THAT THEY HAD A SUCCESSFUL SEARCH SO THEY INSTRUCTED FOR THE HUMAN RESOURCES DEPARTMENT TO GO BACK OUT AND EXPAND WHERE THEY POST THIS JOB ANNOUNCEMENT AND WE'VE DONE SO AND WE'VE RECEIVED THREE PLUS I BELIEVE AT THE REPORTING OF THIS HEARING WE HAVE TWO MORE ADDITIONAL APPLICANTS.

SENATOR THERESE TERLAJE

SO FIVE.

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JESSE QUENGA

CORRECT AND THAT WILL BE FURNISHED TO THE SEARCH COMMITTEE AGAIN FOR THEM TO VALIDATE THEIR FIRST-ROUND INTERVIEWS AND DETERMINE IF THEY FOUND A SUCCESSFUL CANDIDATE THEY WANT FOR IT'S A CONTINUOUS ANNOUNCEMENT AND I'M UNABLE TO COMMENT ON THE DEADLINE BECAUSE THAT'S SET BY THE SEARCH COMMITTEE AND PANEL BY THE BOARD.

SENATOR THERESE TERLAJE

SO, IT'S WHEN THE SEARCH COMMITTEE DECIDES THAT THEY'VE RECEIVED THE APPLICANTS THAT THEY WANT.

JESSE QUENGA

SO BASED ON THE PROCESS, WHAT THE SEARCH COMMITTEE IS DOING IS ENSURING THAT FIRST THE APPLICANTS MEET THE MINIMUM QUALIFICATIONS OUTLINED IN GUAM LAW. NOT ALL APPLICANTS THAT SUBMIT AN APPLICATION ARE DETERMINED TO BE ELIGIBLE FROM THE WHAT THE STATUTE PROVIDES. BUT IF THERE IS A LIST OF INDIVIDUALS THAT ARE QUALIFIED, THOSE INDIVIDUALS DO MEET WITH THE SEARCH COMMITTEE AND SUBSEQUENTLY THE FULL BOARD OF TRUSTEES. IT'S UP TO THE BOARD OF TRUSTEES, I THINK, TO MAKE THAT DECISION. AND IF THEY FOUND A CANDIDATE THAT THEY WOULD LIKE TO PROCEED WITH HIRING.

SENATOR THERESE TERLAJE

SO, THERE'S NO DEADLINE. YOU'RE SAYING IT'S UP TO THEM TO DECIDE WHEN THEY'VE FOUND THEY'VE GOT THE RIGHT CANDIDATES IN THEIR HANDS. THAT'S WHAT THEY'RE GOING TO DO.

JESSE QUENGA

THAT IS CORRECT.

SENATOR THERESE TERLAJE

SO THAT SEEMS VERY STRANGE FOR A SEARCH. NORMALLY THERE'S A PERIOD AND THEN THEY GO WITH WHAT THEY HAVE, RIGHT? AND PICK THE BEST ONE. SO THERE'S NO DEADLINE FOR THAT. THEY'RE ALSO TALKING ABOUT AN RFP FOR THE DEVELOPMENT OF LEAN MANAGEMENT PHASE ONE WELL THERE WAS AN ASSESSMENT DONE RIGHT AND OF GMH'S CURRENT OPERATIONAL STATE GEDA ISSUE LIKE YOU'RE ISSUING ANOTHER RFP FOR THAT AFTER GEDA ALREADY ISSUED THAT RFP 24006 FOR PROFESSIONAL HOSPITAL CONSULTING SERVICES WHICH WAS COMPLETED BY MR. ANDREW LEKA AND THAT WAS SUPPOSED TO BE AN ASSESSMENT OF THE OPERATIONS FISCAL HEALTH AND SERVICE DELIVERY. CAN YOU JUST EXPLAIN HOW THESE ASSESSMENTS ARE DIFFERENT? THEY'RE DIFFERENT FROM THAT WORK THAT WAS ALREADY COMPLETED THE NEW RFP

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THAT 003-2026 THAT GMH IS GOING OUT FOR. HOW IS THAT DIFFERENT THAN THE CONSULTANT SERVICES THAT WE'VE ALREADY RECEIVED AND PAID FOR?

JESSE QUENGA

THANK YOU, SENATOR, FOR THAT QUESTION. THE EARLIER REPORT PRODUCED BY GEDA IS SIMPLY A REPORT UH OUTLINING WHERE THE GAPS ARE AND THEIR RECOMMENDED CHANGES. WHAT GMH HAS DONE ON ITS OWN IS ISSUE THIS RFP BECAUSE WE'RE LOOKING FOR A PARTNER TO COME INTO THE HOSPITAL AND IDENTIFY WHERE THERE'S WASTE AND WAYS THAT MANAGEMENT CAN FURTHER CONSTRICT. I THINK THE BODY HAS STIPULATED A DESIRE FOR US TO IMPROVE WHETHER THAT'S THROUGH PUBLIC PRIVATE PARTNERSHIPS AND TO SOME DEGREE THIS LEAN MANAGEMENT IS AN ATTEMPT TO PRODUCE THAT.

SENATOR THERESE TERLAJE

ALL RIGHT. WELL, THAT WAS WHAT THAT ORIGINAL REPORT WAS SUPPOSED TO REPORT ON. WHETHER PRIVATE PARTNERSHIP WAS A GOOD IDEA OR NOT TO GO FORWARD WITH, WE HAVEN'T SEEN THE RESULTS OF THOSE REPORTS BECAUSE THEY KEPT SAYING THEY WERE WAITING FOR GMH'S RESPONSE TO IT. SO HAVE ANY OF THOSE RECOMMENDATIONS MADE IN THAT REPORT BEEN IMPLEMENTED OR WE'RE WAITING TO DO ANOTHER REPORT? IF YOU COULD TELL US WHICH ONES.

JESSE QUENGA

I BELIEVE OUR INTERIM CEO NEEDS TO REVIEW THE REPORT TO IT. I BELIEVE ITEMIZE WHICH SPECIFIC ACTIONS WE'VE UNDERTAKEN. BUT GMH HAS A GOOD UNDERSTANDING, MANAGEMENT THAT IS HAS A GOOD UNDERSTANDING OF WHICH AREAS IT INTENDS TO ADDRESS AND THAT UH BOILS DOWN TO THINGS IN OUR FISCAL OR AP, OUR OPERATIONS AND OUR FACILITIES.

SENATOR THERESE TERLAJE

YOU'RE SAYING THAT WE'RE NOT ADEQUATELY ADDRESSED IN THE PRIOR CONSULTING CONTRACT.

JESSE QUENGA

THE PRIOR CONSULTING REPORT WE FELT WAS INADEQUATE AND WE PUT THAT ON THE RECORD.

SENATOR THERESE TERLAJE

ALL RIGHT. WELL, WE'VE TURNED DOWN THE BODY HAS VOTED ME AS TO A PUBLIC PRIVATE MANAGEMENT PARTNERSHIP FOR GMH, BUT IT SEEMS LIKE NOW WE'RE GOING TO GO OUT FOR AN RFP FOR A CONSULTANT TO HELP US WITH A WITH MANAGEMENT. IT LOOKS LIKE THERE'S ALSO A RFP OR CONSIDERING

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OUTSOURCING DIETARY SERVICES, HOUSEKEEPING SERVICES, SECURITY SERVICES, AND REVENUE CYCLE MANAGEMENT. ANOTHER REVENUE CYCLE MANAGEMENT RFP AFTER THE FIRST OR THE OTHER ONE THAT WAS DONE AGAIN, WE SPENT \$4.9 MILLION OR MORE AND THE AUDITOR QUESTIONED THE COST OF THOSE AND THE EFFECTIVENESS OF THIS CONSULTING REGARDING REVENUE CYCLE MANAGEMENT. SO, HOW WILL THIS CONTRACT BE MORE EFFECTIVE THAN THAT ONE? THAT REVENUE CYCLE MANAGEMENT ONE THAT THE AUDITOR QUESTIONED 4.9 MILLION.

YUKA HECHANOVA

SENATOR, IF YOU'RE REFERRING TO THE OUTSOURCING FOR THE REVENUE CYCLE SIDE, WE HAVE SEVERAL OUTSOURCING INITIATIVES. SO, FOR THE REVENUE CYCLE, WE REALIZE THAT WE DEFINITELY LACK CAPACITY IN MANAGING THE REVENUE CYCLE. AND THAT THAT COVERS MANY THINGS. THE FIRST THING IS THE TECHNOLOGY SIDE OF IT. THERE IS A LOT OF TECHNOLOGY AI SOFTWARE THAT MANY HOSPITALS EMPLOY TO MAKE THIS THIS BILLING CYCLE MORE EFFICIENT. RIGHT NOW WE DON'T HAVE THAT AND WE HAVE TO EMPLOY A LOT OF PEOPLE TO RUN A LOT OF MANUAL PROCESSES JUST TO GET A CLAIM OUT THE DOOR. THE OTHER THING IS THAT WE BECAUSE OF THAT WE WANT TO OUTSOURCE A REVENUE CYCLE TO MAKE IT MORE EFFICIENT FOR US. WE HAVE BEEN VERY MANUAL LABOR. WE DON'T HAVE THE SKILL SET TO REALLY ADDRESS THE DENIALS THAT JUST KEEP HITTING US. AND THEN REGARDING THE PRIOR CONTRACT THAT WE HAD FOR REVENUE CYCLE SERVICES THAT WAS PURELY A CONSULTING CONTRACT THAT THE VENDOR HAD STARTED OFF VERY WELL I WOULD SAY THEY HAD A LOT OF ISSUES INTERNALLY IT SEEMS THAT AND THERE WAS SO MUCH TURNOVER IN THEIR THE PERSON THAT THEY WOULD ASSIGN TO THE HOSPITAL AND SO EVERY TIME A NEW PERSON WAS ASSIGNED TO THE HOSPITAL FOR WHATEVER REASON THE COMPANY HAD THAT WAS REALLY ON THEM. WE HAD TO START OVER WITH THIS NEW PERSON AND GO THROUGH ALL OF OUR PROCESSES AGAIN. AND WHEN WE GO THROUGH THREE OR FOUR PEOPLE LIKE THIS, MY STAFF ARE COMING UP TO ME AND SAYING, "WHY DO WE HAVE TO KEEP DOING THIS AGAIN? THEY ASSIGNED A NEW PERSON TO US NOW. NOW WE HAVE TO EXPLAIN ALL OUR PROCESSES AGAIN TO THIS. WHEN IS THIS GOING TO STOP?" AND SO, WE HAD DECIDED IN NOVEMBER OF 2022 TO END THE CONTRACT BECAUSE IT JUST WASN'T PROGRESSING ANYMORE. WE HAD COME TO SOME POINT, AND IT PLATEAUED PRETTY MUCH. AND THEN THEY HELPED US TO IMPLEMENT THE CLAIM SCRUBBER AND THE CLEARING HOUSE SOFTWARE WHICH WAS A BIG HELP, BUT IT JUST PLATEAUED FROM THERE AND WE WEREN'T GETTING ANY BETTER.

SENATOR THERESE TERLAJE

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ALL RIGHT. SO NOW YOU'RE SAYING YOU'RE GOING TO OUTSOURCE THE WHOLE REVENUE CYCLE MANAGEMENT. THAT IS IS THIS PART OF YOUR REDUCTION IN FORCE? THAT'S SO IS THAT DIVISION GOING TO BE REMOVED?

YUKA HECHANOVA

NO, NO, NO. THE CURRENT RFP REQUIRES THAT THE ANY VENDORS THAT BID ON THIS WOULD INCORPORATE A PLAN TO ABSORB ANY STAFF THAT SO WE DON'T DISPLACE ANY OF THE STAFF. THE REDUCTION IN FORCE IS NOT THE FIRST THING ON THE TABLE WHEN IT COMES TO THE OUTSOURCING OF THE REVENUE CYCLE. WE'RE REALLY LOOKING AT WHAT IS THE BEST THING TO DO FOR THE HOSPITAL. WE'VE ALWAYS HAD A CHALLENGE WITH THE REVENUE CYCLE. THAT'S NO BIG SECRET. WE'RE ALWAYS IN FRONT OF YOU AND WE'RE ALWAYS DISCUSSING THIS. HOW IS YOUR BILLING? HOW IS YOUR COLLECTION? SO, THIS IS THE WAY WHERE WE WANT TO BRING IN THE EXPERTISE OF THOSE IN IN THIS AREA THAT CAN REALLY HELP THE HOSPITAL. AND THIS IS NOT UNCOMMON IN HOSPITAL MANAGEMENT. THEY OUTSOURCE THE REVENUE CYCLE IN MANY HOSPITALS.

SENATOR THERESE TERLAJE

YES. BUT WE'VE ALSO HEARD REPORTS FROM YOU THAT WE'RE DOING VERY WELL NOW. WE'VE RETRAINED OUR STAFF. WE'VE RE PRIORITIZED THINGS AND I'M VERY CONCERNED ABOUT THIS PEACE MILL OUTSOURCING VERSUS AN OVERALL MANAGEMENT AND THAT WE'RE GOING TO END UP WITHOUT YOU KNOW I DON'T KNOW CAN WE GET THE PREDICTIONS OF SAVINGS AND THE PREDICTION OF HOW MANY STAFF ARE BEING LET GO IN YOUR REDUCTION OF PERSONNEL. CAN WE GET ALL OF THOSE PLANS? I THOUGHT THAT'S WHAT WE WOULD HEAR TODAY. AND CAN WE SEE THAT IT'S A MORE COST-EFFECTIVE THAT WAY AS OPPOSED TO DOING AN OVERALL MANAGEMENT CONTRACT FOR GMH WHERE THEY GET TO DETERMINE WHERE THE COST SAVINGS ARE GOING TO BE AND WHERE WE NEED TO INCREASE EXPENDITURES, FOR EXAMPLE TO GET QUALITY PATIENT CARE. THE LAST QUESTION IS WELL TWO. WHAT IS THE STATUS OF THE MATERNITY WARD AND THAT'S THE FIRST I'M HEARING THAT YOU SAID THE GOVERNOR IS GOING TO FIND FUNDING FOR THE HOSPITAL EHR. HOW MUCH ARE YOU EXPECTING AND WHAT DO YOU MEAN BY THE GOVERNOR'S GOING OUT FOR FINANCING? IS THAT FOR THE EHR OR FOR SOMETHING ELSE?

DR. JOLEEN AGUON

I CAN ONLY SPEAK ABOUT THE EHR BECAUSE THAT IS ACTUALLY WHAT SHE HAS TOLD ME THAT SHE IS GOING TO WORK ON IS GOING OUT FOR FINANCING FOR THE ELECTRONIC HEALTH RECORD FOR THE HOSPITAL.

SENATOR THERESE TERLAJE

FINANCING FOR THE EHR.

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DR. JOLEEN AGUON
CORRECT. FOR THE ELECTRONIC HEALTH RECORD.

SENATOR THERESE TERLAJE
HOW MUCH?

DR. JOLEEN AGUON
25 TO 50 MILLION.

SENATOR THERESE TERLAJE
YEAH. BECAUSE OF THE RANGE IS SO BROAD. WE'VE HEARD UP TO 60 MILLION OR LIKE A MINIMUM 60 MILLION SOMETIMES. SO, WHAT ARE YOU GOING IS SHE GONNA DECIDE WHICH EHR WE'RE GOING TO GO FOR?

DR. JOLEEN AGUON
NO, WE'D HAVE TO PUT OUT AN RFP FOR THAT. SHE NEEDS TO HELP US CERTIFY THE FUNDING FOR AN EHR.

SENATOR SABRINA SALAS MATANANE
THANK YOU, SENATOR THERESE TERLAJE.

SENATOR THERESE TERLAJE
DO WE KNOW THE SOURCE OF FUNDING?

DR. JOLEEN AGUON
I DON'T KNOW THE SOURCE. SORRY.

SENATOR THERESE TERLAJE
WHAT ABOUT THE MATERNITY? IF THEY COULD ANSWER

SENATOR SABRINA SALAS MATANANE
THANK YOU, SENATOR THERESE TERLAJE. SENTOR JESSE LUJAN,

SENATOR THERESE TERLAJE
IF THEY COULD PLEASE ANSWER THAT QUESTION, MADAM CHAIR. THE MATERNITY WARD.

SENATOR SABRINA SALAS MATANANE
MATERNITY WARD.

RODALYN GERARDO

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SO THE MCH MATERNAL CHILD HEALTH RENOVATION PROJECT IS AN ACTIVE BID AT THE MOMENT. SO RIGHT NOW THERE HAVE BEEN REQUESTS TO EXTEND THE BID SUBMISSION FOR THAT. I HAVE TO GET BACK TO YOU ON THE ACTUAL DATE, BUT I KNOW IT'S SOMETIME IN APRIL IS THE LAST. I JUST CAN'T REMEMBER OFF THE TOP OF MY HEAD.

SENATOR SABRINA SALAS MATANANE

THANK YOU. WAS PART OF THAT FUNDING FROM ARP MONEY?

RODALYN GERARDO

YES, THE MCH IS ACTUALLY ANOTHER PUBLIC LAW 32-107, THE \$15 MILLION FOR THE MCH.

SENATOR SABRINA SALAS MATANANE

OKAY. THANK YOU, SENTOR JESSE LUJAN.

SENTOR JESSE LUJAN

THANK YOU VERY MUCH, MADAM CHAIR. THANK YOU, DR. AGUON AND TO YOUR TEAM AS WELL. MR. QUENGA, YOU WERE TALKING ABOUT YOU WERE TALKING ABOUT SUPPLY CHAIN CHALLENGES. WHAT PARTICULAR ITEM IS THAT AND WHAT ITEMS HAVE BEEN ORDERED SINCE OCTOBER AND YOUR VENDOR SAYING THAT THEY'RE HAVING A SUPPLY CHAIN SITUATION. CAN YOU TELL US WHAT ITEM OR ITEMS THOSE ARE?

JESSE QUENGA

SPINAL TRAYS. SENATOR. SPINAL TRAYS WERE ONE ITEM THAT WE HAD CHALLENGES WITH ACQUIRING DUE TO SUPPLY CHAIN

SENTOR JESSE LUJAN

AND THEY SAID IT WAS DUE TO THE SITUATION IN THE MIDDLE EAST SINCE OCTOBER.

JESSE QUENGA

WE'RE SAYING THAT PLAYS A FACTOR. IT IS A RECENT EVENT BUT AGAIN THE VENDOR HAS COME BACK TO SAY FOR ONE REASON OR ANOTHER THEY HAD FREIGHT FORWARDING CHALLENGES AND THEN EVENTUALLY BECAME THE WAR. BUT EACH TIME THAT WE REACH OUT FOR AN UPDATE, THEY'VE EVOLVED TO A NEW CIRCUMSTANCE THAT HAS

SENTOR JESSE LUJAN

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NO, I AND I JUST WANT TO MAKE SURE CUZ I I JUST I REMEMBER YEARS PAST YEARS PAST RIGHT WHEN THE WHEN THE GUAM BEAR SANK HERE, EVERYTHING FOR THE NEXT 5 YEARS WAS ATTRIBUTED TO THAT ONE SINKING OF THE GUAM BEAR AT THE TIME. SO, I DON'T WANT, YOU KNOW, IF WE'RE NOT GETTING THOSE SUPPLIES FROM THAT AREA THAT THAT IS BEING USED AS A YOU KNOW, AROUND. BUT SINCE DID THEY GIVE YOU A TIMELINE ON WHEN THAT ITEM IS GOING TO BE.

JESSE QUENGA

SO THE FIRST AWARDED VENDOR CAME BACK AND ASKED US TO CANCEL THE AWARD. THEY'RE UNABLE TO FULFILL THAT ORDER. SO MATERIALS MANAGEMENT HAD TO GO BACK AND AWARD IT TO THE NEXT VENDOR AND EXPECT AN ETA OF ABOUT 3 TO FOUR WEEKS.

SENATOR JESSE LUJAN

3 TO FOUR WEEKS. OKAY. AND THEY I MEAN THEY'RE THEY'RE GETTING IT FROM ANOTHER SOURCE THEN. SO THEY WON'T HAVE THE SUPPLY CHAIN OR WHATEVER THEY'RE.

JESSE QUENGA

THAT IS THE EXPECTATION. THAT THEY ARE ATTRIBUTING THIS TO A DIFFERENT SOURCE.

SENATOR JESSE LUJAN

BACK ACTUALLY AND THIS AGAIN COINCIDES WITH THAT WITH THAT QUESTION REGARDS TO THE NURSES AND YOU KNOW AGAIN IN PAST THEY HAVE TESTIFIED OF THEIR LACKING OF REGULARLY BASIC SUPPLIES LIKE LINENS FEEDING FORMULAS, PILLOWS AND PRE-FILLED EPINEPHRINE SYRINGES FOR EMERGENCIES. WHERE WE AT WITH THAT? AND YOU SAID WE ARE WE STILL HAVE SOME CHALLENGES. WHERE ARE THE CHALLENGES AT AT THIS POINT? AND WHAT ARE THE CHALLENGES? WHAT PARTICULAR ITEMS ARE A CHALLENGE AT THIS POINT?

DR. JOLEEN AGUON

CAN I SPEAK TO THAT? BECAUSE IT'S ACTUALLY VERY FRUSTRATING. DEFINITELY FOR ME AND I'M SURE DEFINITELY FOR THIS EXECUTIVE TEAM. THE CHALLENGES WITH THE SUPPLIES THAT WE HAVE THEY'RE MULTIFACTORIAL. SO BECAUSE GMH HAS HISTORICALLY NOT PAID ITS VENDORS, WE HAVE LOST ALL THE BIG COMPANIES. WE HAVE LOST CREDIBILITY WITH MANY VENDORS. SO, WE HAVE TO GO TO SMALLER VENDORS AND PAY PREMIUM PRICES AND PAY LARGE SUMS OF MONEY FOR SHIPPING. SO THAT'S ONE, RIGHT? I MEAN, YOU HAD TO COME AND BAIL US OUT TO PAY OUR ACCOUNTS PAYABLE. SO RIGHT NOW WE

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LOOK BETTER BUT PEOPLE DON'T TRUST US WHEN WE TRY AND GO OUT TO GET CHEAPER PRICES. THAT'S A BIG ISSUE. THE SECOND THING IS WE'RE SO MANUAL. I MEAN OUR PROCESS IS LIKE ON PAPER. WE ARE NOT CONNECTING FROM MATERIALS AND MANAGEMENT TO FISCAL. WE'RE NOT DROPPING THOSE PURCHASE ORDERS LIKE WE SHOULD. WE ARE NOT BARCODING AT THE BEDSIDE TO MAKE SURE THAT WE KNOW EXACTLY HOW MANY PIECES, YOU KNOW, OF GAUZE WE'RE USING. HOW MANY CENTRAL LINES ARE WE USING REAL TIME? OUR NURSES HAVE TO PUT YELLOW STICKERS ON A PIECE OF PAPER THAT I'LL TELL YOU IN EMERGENCIES GET LOST. SO, YOU CAN JUST IMAGINE HOW MUCH WE'RE LOSING BECAUSE OF THAT. YOU KNOW, THERE'S A LOT OF PROBLEMS. WE'RE LOOKING AT GROUP PURCHASING WITH OTHER ORGANIZATIONS THAT ARE FEDERAL, THE FEDERAL GSA. WE'RE TESTING THE NASPO MARKET RIGHT NOW TO SEE HOW WE CAN GET IN WITH GOVERNMENT AGENCIES THAT HAVE ALREADY DONE PROCUREMENT. I MEAN, THIS IS HISTORY OF JUST A BROKEN PROCESS THAT WE'RE TRYING TO FIX. WE'RE LOOKING AT ERP SOLUTIONS TODAY SO THAT WE CAN KEEP TRACK OF OUR STOCK AND UNDERSTAND WHEN IT'S TIME TO ACTUALLY ORDER THINGS, YOU KNOW, NOT WHAT WE THINK. WE'RE NOT GETTING ON EXCEL SPREADSHEETS. I MEAN, THAT'S WHAT WE'RE AT RIGHT NOW. SO, IT'S REALLY MANY THINGS. SO, WHEN OUR NURSE ADMINISTRATOR SAYS, "TODAY, I THINK WE'RE OKAY." HEY, LET ME TELL YOU IN TWO WEEKS IF THAT VENDOR DOESN'T WANT TO ENTERTAIN US, WE ARE NOT GOING TO BE OKAY. SURE. SO, WE REALLY HAVE TO FIX OUR SYSTEM.

SENATOR JESSE LUJAN

AND I UNDERSTAND AND BECAUSE ACTUALLY YOUR SITUATION IS VERY SIMILAR TO CUSTOMS AND QUARANTINE THAT WE JUST DID. WE JUST ACTUALLY LAW THAT PASSED TO PASS THAT HARMONIZED SYSTEM BASICALLY AND AS SCUDA SYSTEM BASICALLY TO BE ABLE TO TRACK TO TRACK AGAIN EXACTLY WHAT IS COMING IN. SO THAT'S EXACTLY WHAT YOU'RE SAYING. SO HOPING YOU'RE WORKING CLOSELY WITH YOUR OVERSIGHT CHAIR TO BE ABLE TO GET YOU KNOW THAT KIND OF SYSTEM IN PLACE TO BE ABLE TO TRACK AND UH AGAIN YOU KNOW THE WITHOUT THIS SYSTEM FOR CQA WE'RE LOSING ABOUT OVER 150 MILLION ANNUALLY IN MUCH NEEDED MUCH NEEDED REVENUE AND LIKE AS YOURSELF YOU'RE SAYING YOU KNOW IF A SYSTEM LIKE THAT WE IT CAN ADD I MEAN AGAIN YOU KNOW REHAB OUR CREDIBILITY AND ALL THAT AND BE ABLE TO TRACK AND ORDER IN A TIMELY MANNER.

DR. JOLEEN AGUON

WELL, TO ADD TO THAT, WHEN WE HAVE NETWORK SHUTDOWNS, RIGHT, WE CAN'T SEE ANYTHING. SO, OBVIOUSLY, WE'RE NOT BUILDING ANYTHING AND THEREFORE, YOU KNOW, WE WE'RE NOT GENERATING ANYTHING.

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SENATOR JESSE LUJAN

WELL, THANK YOU BECAUSE I MEAN, YEAH, YOU DEFINITELY DID AN UPDATED SYSTEM AND AGAIN, SIMILAR TO WHAT WE JUST DID TO.

DR. JOLEEN AGUON

SO, THIS IS WHY WE WANT TO THANK YOU FOR THE IT INFRASTRUCTURE UPGRADE. BECAUSE THAT'S PART OF IT.

SENATOR JESSE LUJAN

YEAH, THANK YOU VERY MUCH. THE OTHER THING IN YOUR CURRENT NURSE TO PATIENT RATIO COMPARED TO NATIONAL STANDARDS, WHERE WE AT WITH THAT AND ARE YOU ARE DO YOU HAVE A RETENTION PROBLEM AGAIN WITH YOUR NURSES OR WHERE WE AT WITH RETURN RETAINING NOT JUST NURSES BUT YOUR AIDS AND AND OTHER AUXILIARY UM NEEDS FOR THE HOSPITAL?

CHRISTINE TUQUERO

YEAH, I CAN ANSWER TO THAT. SO FOR ALL OUR NURSING AREAS WE ARE KEEPING STANDARDS WITH OUR NURSE-TO-PATIENT RATIOS. SO WE DO KEEP SAFE RATIOS ALL AROUND. AND THEN JUST TO TALK ABOUT THE RETENTION RATE FOR OUR NURSES THE NATIONAL RETENTION RATE IS ABOUT 80 TO 85%. PARTICULARLY TODAY IT'S 83.6%. FOR GMHA. OUR NURSING RETENTION RATE HAS MARKETKEDLY IMPROVED OVER THE YEAR AND WE ARE AT A 92.9% RETENTION RATE. OUR TURNOVER RATE IS 7.1%. THE US AVERAGE TURNOVER RATE FOR NURSES IS 16.4%. SO WE'RE DOING PRETTY WELL.

SENATOR JESSE LUJAN

YOU'RE DOING REALLY GOOD. YES. FANTASTIC. THANK I WISH I COULD SAY THAT SOME OF MY AGENCIES, BUT THANK YOU VERY MUCH FOR THAT, MADAM CHAIR. THAT'S ALL I HAVE. THANK YOU.

SENATOR SABRINA SALAS MATANANE

THANK YOU, SENATOR JESSE LUJAN. RANKING MEMBER BARNES, MUNA BARNES

SENATOR TINA MUNA BARNES

SI YUUS MAASE, MADAM CHAIR, AND THANK YOU VERY MUCH TO THE PANEL. THANK YOU FOR DR. JOLENE FOR THE TOUR, BUT MORE IMPORTANTLY, GOOD TO SEE SOME OF THE FAMILIAR FACES. AND MAYBE MY QUESTION JUST BASED ON WHAT THE GOOD SENATOR JESSE LUJAN WAS SAYING WAS MAYBE I WANT TO SHIFT AND PIVOT INTO LOOKING AT WHAT IS THE STATUS ON THE TEFRA REBASING AND FOR THOSE THAT DON'T KNOW RIGHT IT'S THE AN ACT THAT WAS ENACTED TO REDUCE THE BUDGET DEFICIT BY CLOSING SOME TAX LOOPHOLES

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AND TO PROVIDE TAX EQUITY FOR FISCAL RESPONSIBILITY AND FOR OTHER PURPOSES. AND THE REASON WHY I'M ASKING THAT IS HOW MUCH CAN WE ANTICIPATE FOR THIS AS MR. PANGELINAN WAS WORKING CLOSELY WITH SENATE SPEAKER CRUZ AND OTHERS IN THE LEGISLATURE WHILE WE WERE LOOKING AT ALL THIS. SO MAYBE AN UPDATE ON THAT.

CARL PANGELINAN

THANK YOU SENATOR CARL PANGELINAN HERE. SO TEFRA JUST TO EDUCATE EVERYONE IS JUST BASICALLY THE REIMBURSEMENT SCHEME THAT THE HOSPITAL FOLLOWS FOR MEDICARE PAYMENTS AND IT'S A COST REIMBURSEMENT PROCESS. SO BASICALLY, WE TAKE THE COST OF THE HOSPITAL UH DIVIDED BY THE PATIENT VOLUME AND THEN WE GET A CERTAIN AMOUNT OF PAYMENTS. THE PROBLEM WITH TEFRA HOSPITALS IN OUR CASE AND THIS HAS BEEN A CASE THAT'S BEEN GOING ON FOR A WHILE IS OVER TIME WE ARE SUBJECT TO WHAT'S CALLED A TEFRA LIMIT AND THE TEFRA LIMIT BASICALLY CAPS THE AMOUNT OF ALLOWABLE REIMBURSEMENT ANNUALLY. SO WHAT HAPPENS OVER SEVERAL YEARS OR MAYBE A DECADE IS ITS SORT OF LIKE A REVERSE COMPOUNDING ISSUE LIKE IF THE COST OF CARE GOES UP BY 5% THERE IS A CAP THAT WOULD NOT ALLOW US TO GET REIMBURSED BY LESS THAN THAT. SO THAT'S WHERE WE SO WHAT HAPPENS IS OVER A LONG PERIOD OF TIME OUR COSTS ACTUALLY EXCEED WHAT IS REIMBURSED BY MEDICARE. SO, WE HAD REBASING AND REBASING IS BASICALLY ADJUSTING THE BASE YEAR OF REIMBURSEMENT AND A BASE YEAR FOR TEFRA IS BASICALLY THE YEAR OR THE THE FISCAL YEAR IN WHICH MEDICARE PAYS US FULL COST WITHOUT ANY TEFRA LIMIT. LAST TEFRA REBASING I BELIEVE WAS IN 2015. SO, WE'RE DUE FOR REBASING AND WE HAVE BEGUN THE PROCESS. WE WE'RE WORKING WITH OUR COST REPORT CONSULTANT AND I THINK WE'VE WE'RE WE'VE ALREADY BEEN GIVING THEM THE INFORMATION THEY NEED TO BUILD THE CASE TO CMS TO ARGUE FOR REBASING. BUT ASIDE FROM THAT WE'RE ALSO WORKING ON ANOTHER KIND OF REBASING AND THAT'S ON THE MEDICAID SIDE AND THIS IS SOMETHING THAT WE HAVE A LITTLE BIT MORE CONTROL OVER IN TERMS OF GOVERNMENT OF GUAM BECAUSE MEDICAID IS RUN BY PUBLIC HEALTH AND BASICALLY WE'VE LEARNED IN THE LAST COUPLE YEARS THAT IF WE DECLARE GMH'S EXPENSIVE AS WHAT'S CALLED A MEDICAID CERTIFIED PUBLIC EXPENDITURE. THE REIMBURSEMENT UM COMBINED WITH THE FACT THAT UM WE HAVE A HISTORICALLY HIGH FMAP RATE OF ABOUT 83% AND THIS IS BASED ON COST WE ACTUALLY THINK THAT WE'RE GOING TO GET A BOOST AND WE'RE GOING TO GET A REBASING IN THE MEDICAID SIDE. AND I ACTUALLY HAVE SOME FIGURES. IF WE WERE TO REBASE FOR MEDICARE FOR FISCAL YEAR 24, WE'RE LOOKING AT ABOUT MAYBE 20.6 MILLION ADDITIONAL. YEAH, 20.6 MILLION. THE CURRENT REIMBURSEMENT IS 15.2. ACTUAL COST OF THE HOSPITAL IS 35.8 FOR MEDICARE. SO, THAT'S A 20.6 MILLION INCREASE. OF COURSE, THAT'S GOING TO

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GO DOWN OVER TIME WHEN THE TEFRA LIMIT APPLIES. BUT FOR MEDICAID, WE THINK ABOUT MAYBE ABOUT 17 MILLION. WE COULD PROBABLY SO, WE'RE WORKING ON WITH PUBLIC HEALTH VERY CAREFULLY. THIS IS A PROJECT THAT I STARTED WHEN I WAS STILL AT PUBLIC HEALTH 20 MONTHS AGO FOR THE CPE. AND WE DID AN ANALYSIS IN JANUARY WHEN I WAS HERE WHEN I JUST FIRST CAME HERE AND WE SUBMITTED A STATE PLAN AMENDMENT TO PUBLIC HEALTH DRAFT AND PUBLIC HEALTH ALSO HAS A DEADLINE INTERNALLY FOR THEIR OWN STRATEGIC PLAN FOR MEDICAID WHICH IS BEFORE THE END OF THIS FISCAL YEAR TO ACT ON THIS. SO WE'RE VERY HOPEFUL ABOUT THAT AND YEAH THAT'S KIND OF WHERE WE'RE AT THIS POINT.

SENATOR TINA MUNA BARNES

SO WORKING WITH THE GUAM MEDICAID ABOUT INCREASING THE REIMBURSEMENTS TO THAT. SO IN AS FAR AS A TIMELINE, WHEN CAN YOU GIVE THIS BODY AN UPDATE OF WHAT THE ACTUAL NUMBERS MAY BE LOOKING AT WE MAY BE LOOKING AT FOR THE HOSPITAL.

CARL PANGELINAN

SO OUR PRELIMINARY FOR THE CPE THE CERTIFIED PUBLIC EXPENDITURE FOR MEDICAID IS 17 MILLION AT THIS POINT. PUBLIC HEALTH IS GOING TO HAVE TO SEEK TECHNICAL ASSISTANCE FROM CMS TO EVALUATE THEIR NEW STATE PLAN AMENDMENT TO IMPLEMENT THIS AND THROUGH THAT PROCESS THEY'RE GOING TO GO AHEAD AND TAKE WHAT WE GAVE THEM AND VALIDATE IT OR COME UP WITH A CERTAIN AMOUNT THEY BECAUSE THEY'RE THEY HAVE TO MEASURE FEDERAL IMPACT ON THE FEDERAL DOLLAR.

SENATOR TINA MUNA BARNES

SO WOULD THERE BE ANY MORE ADDITIONAL POLICY MAKING THAT WE WOULD NEED TO LOOK AT ON OUR END BASED ON THE INFORMATION YOU JUST PROVIDED OR IS EVERYTHING UP TO DATE BASED ON WHAT WE'VE ALREADY DONE FROM THE LEGISLATURE.

CARL PANGELINAN

I THINK WE'RE PRETTY MUCH WHERE WE'VE PRETTY MUCH BEEN DOING WHAT WE NEED TO DO AT THIS POINT.

SENATOR TINA MUNA BARNES

OKAY. SO JUST KNOW TEAM THAT I'LL BE ASKING ON THIS AGAIN AND I JUST WANT TO THANK YOU GUYS FOR THE UPDATES. I'VE SAID THIS AND I WILL CONTINUE TO SAY THIS THAT THIS HOSPITAL CANNOT REJECT ANYBODY WHO WALKS THROUGH THESE DOORS TO GET MEDICAL ASSISTANCE AND I KNOW THAT ASKING FOR A BOTTOMLESS PIT, RIGHT? AND BUT WHATEVER JUST BASED

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ON LOOKING AT THE INFORMATION THAT YOU'VE GIVEN US EVEN FOR THE CIP DASHBOARD I THINK THAT ANY OTHER RESOURCES THAT WE CAN LOOK AND TAP INTO PLEASE DON'T HESITATE TO LET US KNOW BECAUSE I THINK ESPECIALLY WITH US LOOKING NOT FOR TAKING FROM PETER TO PAY PAUL BUT TO LOOK FOR THE RESOURCES THAT ARE OUT THERE THAT WE CAN CONTINUE TO TAP INTO AND WORKING WITH PUBLIC HEALTH AND THE REBASING AND ALL THAT THAT'S IN FRONT OF US TODAY THAT THAT WE CAN AT LEAST LOOK AT MORE RESOURCES COMING INTO GUAM. I'M SAYING THAT CORRECTLY, RIGHT?

CARL PANGELINAN
YEAH.

SENATOR TINA MUNA BARNES

SO, MADAM CHAIR, THANK YOU VERY MUCH FOR GIVING ME THE OPPORTUNITY TO ASK THOSE TWO SIMPLE QUESTIONS. JUST KNOWING THAT THE PREVIOUS SPEAKER TALKED ABOUT ANOTHER SUCCESS WITH THE HARMONIZED CODE COMING IN AND THE IMPLEMENTATION, WE HOPE THAT WILL BE SIGNED THIS WEEK. BUT MORE IMPORTANTLY, AS WE LOOK AT THINGS TO THAT NATURE, WE CAN LOOK AT WITH YOU GUYS AND WHAT YOU GUYS ARE ALREADY DOING BASED ON THE POLICY THAT WE'VE WORKED ON TOGETHER. SO, THANK YOU. THANK YOU VERY MUCH, MADAM CHAIR, AND THANK YOU DR. AGUON AND TEAM FOR TAKING US TODAY.

SENATOR SABRINA SALAS MATANANE

THANK YOU, SENATOR TINA MUNA BARNES. I DID WANT I HAD A FOLLOW-UP QUESTION WHAT SHE WAS MENTIONING REGARDING TEFRA AND WHETHER ANY ADDITIONAL POLICIES ARE REQUIRED BECAUSE IT WAS GOING THROUGH SOME OF THE PAPERWORK THAT WAS SENT TO ME PROVIDED TO ME FROM GMH AND THERE WAS A NOTATION OF FEDERAL LEGISLATION. SO, IF YOU CAN PROVIDE IS THERE ANY UPDATE ON HR 7148? IT AIMS TO IMPROVE GMH'S FEDERAL FUNDING AND REIMBURSEMENT BY UPDATING TEFRA RATES AND ENHANCING EMERGENCY PREPAREDNESS.

CARL PANGELINAN

OKAY. SO, I GUESS THIS IS WHAT I GUESS THE CONGRESSMAN WAS TRYING TO INSTITUTE IN TERMS OF CREATING WHAT'S REFERRED TO AS A TERRITORIAL SAFETY NET HOSPITAL. SO TERRITORIAL SAFETY NET HOSPITAL IS BASICALLY DESIGNATING THE TERRITORIAL HOSPITALS SUCH AS GMH AS WELL AS THE USVI HOSPITALS. THERE'S TWO OF THEM THERE. THERE'S ACTUALLY FOUR GENERAL ACUTE CARE HOSPITALS WITHIN THE CMS SYSTEM THAT ARE UNDER TEFRA. AND WHAT THIS LEGISLATION INTENDS TO DO IS INSTEAD OF HAVING THAT TEFRA LIMIT THAT I WAS TALKING ABOUT EARLIER, IT WOULD BE FULL COST

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REIMBURSEMENT. I KNOW THAT THE CONGRESSMAN INTRODUCED THIS IN JULY OF 24. AND I THINK HE NEEDS TO REINTRODUCE IT FOR THIS PARTICULAR TERM BECAUSE I THINK THEIR THEIR TERM ENDS IT RESTARTS IN JANUARY. BUT YEAH, THAT'S KIND OF WHERE WHAT THAT WOULD DO AT THIS POINT. AND I WASN'T HERE WHEN IT STARTED, BUT WE HAVE BEEN OUR STAFF HAS BEEN MEETING WITH HIS STAFF TO DISCUSS THIS AND WE'VE BEEN GIVEN ASSURANCES THAT THEY'RE STILL WORKING ON IT.

DR. JOLEEN AGUON

YEAH, WE ACTUALLY HAVE BEEN MEETING WITH THE CONGRESSMAN AND I BELIEVE THAT THERE IS SOMETHING THAT HE'S WAITING TO BE VOTED ON THAT AND ALSO REMOVING THE CAP ON ACUTE CARE FOR CRITICAL ACCESS THE BED FOR CRITICAL ACCESS HOSPITAL.

SENATOR SABRINA SALAS MATANANE

THANK YOU. SPEAKER FRANK BLAS THANK YOU.

SPEAKER FRANK BLAS

THANK YOU VERY MUCH, MADAM CHAIR AND DR. AGUON AND TO THE OTHER. THANK YOU VERY MUCH. VERY INFORMATIVE AND I WILL SHARE THE KUDOS THAT WAS PROVIDED BY SENATOR SHAWN GUMATAOTAO. BUILDING LOOKING REALLY NICE. THANK YOU. BEFORE I GO ON AND LET'S GO TO THE FIRST PAGE AND I JUST WANT TO CLEAR UP SOME AND UNDER IT NETWORK AND SYSTEMS AND YOU HAVE ONGOING 31,711,721. BUT IF YOU GO ALL THE WAY ACROSS AND YOU GO TO TOTAL PER CATEGORY ONGOING, IT SAYS ZERO.

JESSE QUENGA

IT'S A FORMULA ERROR, SENATOR. A GREAT EYE SPEAKER. WE'RE GOING TO TALK TO OUR PLANNING TEAM TO SEE IF WE CAN UPDATE THAT AND WE'LL GET YOU A CONFIRMED REPORT.

SPEAKER FRANK BLAS

SO, DO YOU HAVE THE TRUE NUMBER THERE? IS THERE ANYTHING THAT'S PENDING OR ONGOING RIGHT NOW?

JESSE QUENGA

WE HAVE THREE PROJECTS PENDING AND SIX THAT ARE ONGOING, SEVEN THAT WERE COMPLETED.

SPEAKER FRANK BLAS

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OKAY. AND I FOCUSED IN ON THAT BECAUSE ONE OF THE AREAS THAT I'M ACTUALLY INTERESTED IN IS YOUR ELECTRONIC HEALTH RECORDS. AND AM I ASSUMING THAT THIS IS PART OF THAT PROCESS? FITS UNDER THAT CATEGORY.

JESSE QUENGA

YES. AND IF YOU REFLECT ON PAGE FIVE, AT THE BOTTOM OF PAGE FIVE IS THE IT NETWORK SYSTEMS INFRASTRUCTURE REPORT AND THAT BEGINS THE ITEMIZATION OF EACH OF THE SPECIFIC PROJECTS THAT I GAVE YOU A SUMMARY COUNT FOR.

SPEAKER FRANK BLAS

OKAY. OKAY. I'M JUST CHECKING. ALL RIGHT. YOU KNOW BECAUSE I YOU KNOW IF I REMEMBER CORRECTLY PART OF THE CONCERNS AND PROBLEMS THAT WE WERE HAVING IS ACTUALLY WITH YOUR ELECTRONIC HEALTH RECORDS. SO HOW ARE YOU MANAGING WITH THE CURRENT SYSTEM THAT YOU HAVE NOW VERSUS WHAT YOU WANT TO HAVE IN THE SYSTEM. I MEAN YOU HOW YOU WANT THE SYSTEM TO OPERATE. HOW YOU MANAGING THAT NOW? I MEAN WHAT WHAT SYSTEM DO WE HAVE RIGHT NOW?

DR. JOLEEN AGUON

WE ACTUALLY HAVE MORE THAN ONE SYSTEM

SPEAKER FRANK BLAS

THAT'S TO COME RIGHT

DR. JOLEEN AGUON

THAT'S ONE OF THE BIGGEST PROBLEMS. WE'RE STILL RUNNING OUR SUNSETED SYSTEM AND WE'RE AND OUR CURRENT SYSTEM. THERE'S A LOT OF ISSUES BECAUSE NOTHING INTERFACES. SO OUR STAFF HAVE TO OPEN UP SEVERAL DIFFERENT SYSTEMS TO LOOK AT ONE PATIENT. AND THIS IS IT'S THE MOST FRUSTRATING WHEN YOU'RE TAKING CARE OF PATIENTS AND YOU HAVE TO OPEN THE EHR OF THE ER AND THEN YOU OPEN UP OUR EHR THAT WE CURRENTLY HAVE. AND THEN YOU KIND OF OPEN UP ANOTHER AREA TO SEE EVERYTHING. AND THEN THERE ARE SCANNED DOCUMENTS INTO IT'S JUST IT'S A HOT MESS. WHAT WE'RE DOING RIGHT NOW IS BECAUSE OF ISSQUARED WE ARE NOW GOING TO TRY AND POWER UP THE ENTIRE BUILDING. SO THERE ARE A LOT OF DEAD ZONES IN THE HOSPITAL ALL THE WAY TO THE BEDSIDE. THERE ARE SOME MODULES IN THE CURRENT EHR THAT WE COULD STILL USE TO TRY AND DO THAT BARCODING SYSTEM THAT WE'RE TALKING ABOUT WHILE YOU KNOW TRYING TO MAXIMIZE WHAT WE CURRENTLY HAVE AND BRING IN IT INTERFACE EXPERTS SOMEONE WHO CAN LOOK AT THE SYSTEMS AND SAY YOU KNOW WHAT YOU'RE NOT MAXIMIZING ON THIS FOR NOW THIS IS WHAT YOU CAN DO FINDING

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SOLUTIONS WITH WHAT WE CURRENTLY HAVE AS WE AND THEN CREATE A ROADMAP FOR WHERE WE NEED TO BE. THERE ARE COMPANIES SO YOU KNOW SENATOR TELO TAITAGUE HAS STARTED THIS AI COMMITTEE AND I JUST CAME FROM A CONFERENCE IN LA. IT WAS A HIGH-TECH CONFERENCE IN HEALTHCARE AND THERE ARE COMPANIES OUT THERE LOTS OF MODERN TECHNOLOGY THAT CAN ACTUALLY TAKE ALL THESE SYSTEMS AND TRY AND CONSOLIDATE IT INTO OUR CURRENT EHR. HOW WE CURRENTLY OPERATE IS THAT OUR SUNSETED SYSTEM IS WHERE OUR PATIENTS REGISTER. THEN THE OTHER EHR THAT WE CURRENTLY HAVE IS WHERE THE PHYSICIANS AND NURSES CHART. SO YOU CAN ALREADY SEE THAT IF ONE GOES DOWN, YOU CAN'T REGISTER PATIENTS AND IF THE OTHER ONE GOES DOWN, YOU CAN'T DOCUMENT ON PATIENTS. YOU CAN'T SEE PRIOR NOTES. IT'S JUST AWFUL. SO, WE ARE HOPEFUL THAT WE'RE GOING TO GET THIS FINANCE, YOU KNOW, FOR THIS EHR BECAUSE WE NEED TO MOVE THE HOSPITAL INTO THE 21ST CENTURY. WE NEED TO CHANGE THE TECHNOLOGY AND THAT WOULD HELP WITH A LOT OF THE PROCESS IMPROVEMENTS THAT WE NEED HELP WITH CURRENTLY.

SPEAKER FRANK BLAS

I GUESS THE QUESTION I WAS GOING TO ASK WAS THE INTERFACE AND INTEROPERABILITY BETWEEN YOUR FACILITY AND THE HOSPITAL AND OTHER NETWORKS OUTSIDE OF THE OUTSIDE OF THE HOSPITAL. WHAT ARE YOUR PLANS FOR THAT?

DR. JOLEEN AGUON

SO, A NEW EHR WOULD ALLOW US TO HAVE GOOD INTEROPERABILITY. CURRENTLY WE CAN'T EVEN DO THAT INSIDE THE HOSPITAL.

SPEAKER FRANK BLAS

OKAY. NOW TOTALLY OFF FROM AWAY FROM THERE. WHAT IS YOUR TOTAL BED CAPACITY NOW?

DR. RICARDO EUSEBIO

IF I MAY JUST ADD ONE OF OUR GOAL IS TO BE ACCREDITED AND WE'VE BEEN CITED THAT WE NEED A BETTER EHR SYSTEM. IT'S INTUITIVE. IT MAKES SENSE THAT WE NEED TO BE IN THE CURRENT MODE OF HOW WE DO THINGS. THE PHYSICIANS KNOW THIS, THE NURSES KNOW THIS. HOW WE RUN THINGS IN THIS HOSPITAL NEEDS TO BE UPDATED. SO IT'S CLEAR THAT IF WE'RE GOING TO MOVE AHEAD, IF WE'RE GOING TO ACHIEVE ACCREDITATION, WHICH IS OUR DESIRE, WE NEED TO GET A NEW EHR.

SPEAKER FRANK BLAS

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OKAY. AND AS YOU HAD STATED EARLIER, DOC, YOU HAD THERE WAS CONVERSATIONS WITH THE GOVERNOR ON BEING ABLE TO FIND THE FUNDING FOR.

DR. JOLEEN AGUON
YES, THAT IS OUR ASK.

SPEAKER FRANK BLAS
OF THE 31 MILLION YOU'VE GOT ONGOING. HAS ANY OF THAT WILL ANY OF THAT MONEY ADDRESS YOUR CURRENT EHR SYSTEM AT LEAST IN TRYING TO INTERFACE OR IS THIS A TOTALLY DIFFERENT ASK FOR THE FOR THE AMOUNTS THAT THE GOVERNOR IS LOOKING FOR?

DR. JOLEEN AGUON
IT'S DIFFERENT FOR SURE.

SPEAKER FRANK BLAS
SO NONE OF THIS MONEY THAT YOU'VE GOT HERE THAT YOU'VE GOT PENDING OR ONGOING IN YOUR IT NETWORK SYSTEMS IS TO ADDRESS YOUR EHR SYSTEM.

DR. JOLEEN AGUON
THE IT INFRASTRUCTURE UPGRADE IS 25 MILLION. 5 MILLION OVER 5 YEARS. I GUESS WE HAVEN'T TAKEN OFF THE EHR IN THE ONGOING OR NON-FUNDED.

SPEAKER FRANK BLAS
CAN YOU SAY THAT AGAIN?

JESSE QUENGA
PAGE TWO, MR. SPEAKER, IS PROJECTS WITHOUT FUNDING AND IT NETWORK SYSTEMS INFRASTRUCTURE. THAT \$25 MILLION AND ONGOING THAT'S REFLECTIVE OF THE EHR SYSTEM THAT WE WOULD LIKE TO UNDERTAKE.

SPEAKER FRANK BLAS
OH, THE PROJECTS WITHOUT FUNDING. OKAY, WE GOT IT. SO, THIS WAS THIS IS YOUR EHR.

JESSE QUENGA
CORRECT.

SPEAKER FRANK BLAS
ALL RIGHT. HOW DOES THAT AFFECT YOUR BILLING SYSTEM?

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DR. JOLEEN AGUON

THE BILLING SYSTEM. IT DOESN'T. THAT'S THE PROBLEM. YOU I YOU KNOW, I'M SO SORRY. I I JUST NEED TO BE VERY HONEST BECAUSE YOU KNOW WE TALK ABOUT THE RCM AND THE CONSULTANT AND WHY WE'RE DOING IT NOW. WHAT WE'VE DONE IN OUR BUDGET WHICH YOU'RE GOING TO SEE IS SOMETHING THAT YOU HAVE NEVER SEEN. YOU ONLY SEE NUMBERS WHEN WE COME TO YOU. WE COME TO YOU, WE ASK YOU FOR MONEY AND WE TELL YOU, "HEY, WE'RE \$80 MILLION IN THE HOLE. WE'RE GOING TO GET 40. CAN YOU GIVE US ANOTHER 40? BUT WHAT YOU HAVEN'T SEEN IS THE ACTUAL REVENUE CYCLE MANAGEMENT KEY PERFORMANCE INDICATORS THAT HOSPITALS USE TO BENCHMARK AGAINST EACH OTHER. THE REVENUE CYCLE MANAGEMENT IS HOW WE GET PAID. THAT'S WHERE THE FOCUS SHOULD BE. THAT'S HOW YOU HOLD US ACCOUNTABLE. THAT IS WHY WE'RE PUTTING IT IN OUR BUDGET BECAUSE YOU WILL THEN

SEE THAT IT'S NOT CONNECTED BECAUSE THERE'S SO MUCH MONEY ON THE TABLE OR STUCK IN THE PIPES AND WE GOT TO PUSH IT THROUGH. WE ARE NOT MEETING BENCHMARKS AT ALL. IT YOU KNOW IT'S SO TERRIBLE BUT IT'S FOR ME IT'S A BREATH OF FRESH AIR BECAUSE YOU CAN SEE THAT WE NEED HELP. WE NEED

BETTER SYSTEMS. WE NEED EXPERTISE SO THAT THOSE NUMBERS CAN GO UP. IT'S YOUR ACCOUNTS RECEIVABLES. IT'S THE ACCOUNTS PAYABLES. IT'S EVERYTHING. IT'S THE DENIALS. NOW YOU CAN ACTUALLY SEE WHY WE'RE 80 MILLION. WE'RE NOT 80 MILLION BECAUSE WE OPERATE EFFICIENTLY. WE OPERATE INEFFICIENTLY. WE ARE TRYING TO IMPROVE OUR SYSTEMS SO THAT WE CAN CLOSE THAT GAP. I'M GOING TO SAY THIS BECAUSE I'M VERY PROUD OF IT. WE ARE AT -5.4 MILLION ACTUAL VERSUS BUDGETED TODAY. OUR BUDGET ASK IS LESS THAN WHAT WE ASKED LAST YEAR. AND IF WE DO THE OUTSOURCING, IT'LL BE EVEN A LOT. IT WILL BE EVEN LOWER. MUCH LOWER. YOU KNOW THE REVENUE CYCLE MANAGEMENT 80% OF HOSPITALS THEY OUTSOURCE SOME FORM OF IT. GUAM MEMORIAL HOSPITAL NEEDS TO OUTSOURCE THE ENTIRE THING RIGHT NOW WE JUST LACK THE CAPACITY BUT I'M EXCITED FOR YOU TO SEE THIS.

SPEAKER FRANK BLAS

I PRETTY APPRECIATE IT AND THAT'S WHY YOU KNOW I WAS LOOKING THROUGH THE NUMBERS AND I'M SAYING OKAY HOW DOES THIS CONNECT TO THAT AND I'M NOT FINDING IT AND I GUESS YOU KNOW I GOT THE ANSWER TO THE QUESTION I MEAN THAT I WAS I WAS YOU KNOW I WAS TRYING TO GET SO I APPRECIATE IT AND THANK YOU FOR YOUR CANDOR AND YOUR OPENNESS ON THIS I CAN ASK THE OTHER QUESTIONS LATER BUT I WANT TO KEEP IT TO THAT OKAY IT'S NOT ALL DOOM AND GLOOM OKAY. SO, THANK YOU VERY MUCH, MADAM CHAIR. THANK YOU VERY MUCH.

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SENATOR SABRINA SALAS MATANANE

THANK YOU, SPEAKER FRANK BLAS. VICE SPEAKER TONY ADA.

VICE SPEAKER TONY ADA

THANK YOU, MADAM CHAIR, AND THANK YOU TO THE GMH TEAM FOR BEING HERE THIS AFTERNOON AND FOR THIS OVERSIGHT HEARING. JUST A PERHAPS JUST A COUPLE OF QUESTIONS I HAVE IS THAT THE FIRST AND FOREMOST ONE IS YOU KNOW THE TEAM THAT I SEE BEFORE US IS THE TEAM WELL AT LEAST MAJORITY OF YOU HAVE BEEN HERE THE THIS ENTIRE PROCESS AND PREVIOUSLY WHAT'S CHANGED THAT WE SEE PROGRESS NOW THAT WE HAVEN'T SEEN IN THE PAST.

DR. JOLEEN AGUON

WE'RE LEADING FROM THE BEDSIDE. THAT'S WHAT'S CHANGED. WE'RE NOT LEADING FROM THE FIRST FLOOR.

VICE SPEAKER TONY ADA

AND I THINK THAT HAD THAT BEEN DONE PREVIOUSLY, PERHAPS WE WOULD NOT HAVE LOST THE \$20 MILLION IN ARP FUNDING. AM I CORRECT?

JESSE QUENGA

WELL, I'LL TELL YOU, SENATOR, THIS INTERIM CEO IS HOLDING ALL OF HER MANAGEMENT TEAM ACCOUNTABLE. THERE ARE KPIS AND EXPECTATIONS FOR DELIVERABLES AND SHE MEETS WITH US DAILY AS MUCH AS WE HAVE A MILLION AND ONE THINGS TO DO. SHE ENSURES THAT SHE ASSEMBLES HER EXECUTIVE TEAM AND GETS UPDATES ON EVERYTHING THAT IS OUTSTANDING BECAUSE AS A GOOD BUDGET CHAIRMAN HAS SAID IF WE DON'T HAVE A FINANCE PROBLEM BUT WE HAVE AN EXECUTION PROBLEM SHE WANTED TO DELIVER ON THAT EXECUTION FRONT.

VICE SPEAKER TONY ADA

YEAH. AND THAT'S GREAT TO HEAR, BUT I WISH, YOU KNOW, EACH INDIVIDUAL, EACH ONE OF US, RIGHT, WE TAKE WE HOLD ACCOUNTABLE OURSELVES. AND I THINK HAD WE DONE THAT PREVIOUSLY, THAT \$20 MILLION WOULD NOT HAVE BEEN LOST. THAT'S \$20 MILLION THAT COULD HAVE BEEN USED FOR EVERYTHING ELSE THAT YOU GUYS HAD UNDER CIP PROJECTS THAT NOW IS, YOU KNOW, WHERE THAT MONEY IS. I'M NOT REALLY SURE. THE OTHER QUESTION I HAD IS ANY STATUS UPDATE ON THE COMMUNITY DEVELOPMENT BLOCK GRANT DISASTER RELIEF THAT YOU GUYS HAVE REQUESTED FROM GHURA. HAVE YOU GUYS RECEIVED ANY INFORMATION ON THAT? ARE THEY LOOKING AT GIVING AWARDING YOU GUYS ANY FUNDING ANY GRANT FUNDING FROM THAT FUND?

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JESSE QUENGA

WE ARE EXPECTING TO MEET WITH GHURA OFFICIALS. I BELIEVE THE ACTION PLAN WAS AWAITING FEDERAL APPROVAL AND ACCEPTANCE AND THEN WE CAN PROCEED WITH THE ISSUANCE OF THE RESPECTIVE RFPS.

VICE SPEAKER TONY ADA

WHEN WAS THE LAST TIME YOU GUYS MET WITH GHURA?

JESSE QUENGA

I KNOW THAT DR. AGUON AND I HAD A CONVERSATION A SIDEBAR WITH THE DEPUTY AS RECENT AS LAST WEEK.

VICE SPEAKER TONY ADA

AND WHAT WAS THE DEPUTY'S RESPONSE TO YOUR INQUIRY ONTO THE DEVELOPMENT BLOCK GRANT DISASTER RELIEF FUNDING?

JESSE QUENGA

AGAIN, WE'RE COMMITTED TO MEETING. WE WERE JUST TRYING TO FIND

VICE SPEAKER TONY ADA

YOU GUYS HAD NO DISCUSSION ON THE DISASTER RELIEF FUND

JESSE QUENGA

OTHER THAN THAT WE'RE COMMITTED TO MEETING WITH THE DEPUTY ONCE THE ACTION PLAN HAS BEEN ACCEPTED BY THE FEDERAL GOVERNMENT AND THEN WE CAN BEGIN OUR PROCESS.

VICE SPEAKER TONY ADA

SO THERE WAS NO THERE WAS NO CONVERSATION.

JESSE QUENGA

WE DIDN'T HAVE A CONVERSATION WITH THE DEPUTY ON THE DISASTER.

VICE SPEAKER TONY ADA

I'M SPECIFICALLY ASKING ON THE DISASTER RELIEF FUNDING, THE \$500 MILLION THAT GUAM RECEIVED AND THAT GMH MANAGEMENT ASSURED THAT YOU WILL PUT IN FOR REQUESTS FOR SOME OF THAT FUNDING. ANY CONVERSATION ON THAT REQUEST SPECIFICALLY WITH THE DEPUTY DIRECTOR ON WHERE GMH STANDS WITH IT?

JESSE QUENGA

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THE ANSWER IS YES, VICE SPEAKER. WE HAD CONVERSATIONS AND WE DID FURNISH TWO PROPOSALS. ONE FOR THE EXISTING FACILITY AND ONE FOR NEW GMH.

VICE SPEAKER TONY ADA

OKAY. SO, HOW MUCH WERE YOU GUYS REQUESTING FOR ON THIS EXISTING FACILITY FROM GHURA FROM THE DISASTER RELIEF FUND?

JESSE QUENGA

SINCE WE'RE ON THE RECORD, WE'RE GOING TO GET THAT INFORMATION FOR YOU SO WE GIVE YOU ACCURATE REPORT.

VICE SPEAKER TONY ADA

OKAY. THANK YOU. AND THEN, YOU KNOW, I WAS ALSO LOOKING AT YOUR STRUCTURAL AND ARCHITECTURAL PROJECTS HERE AND YOU GUYS ALREADY AT YOU HAVE ONGOING \$21 MILLION PROJECTS THAT ARE ONGOING. DO YOU HAVE AN ENGINEER ON BOARD WHO APPROVES OR WRITE SIGNS OFF ON THE PROJECTS AS THEY'RE COMPLETED?

JESSE QUENGA

THE GENTLEMAN AT THE FAR END OF THE TABLE IS A PROFESSIONAL ENGINEER, ZALDY TUGADE. HE'S ON BOARD AS OUR CHIEF ENGINEER LEADING WITH THOSE PROJECTS.

VICE SPEAKER TONY ADA

YOU'RE THE ONE THAT SIGNS OFF ON ALL THESE PROJECTS AS THEY'RE COMPLETED AND GET THEM PAID.

ZALDY TUGADE

AS THEY INVOICE US, WE DO OUR ROUNDS AND MAKE SURE THAT THE BILLINGS INVOICES ARE REPRESENTATIVE OF THE PROJECT STATUS OF COMPLETION.

VICE SPEAKER TONY ADA

OKAY. SO, YOU HAVE A PROJECT HERE THAT'S COMPLETED FOR \$444,1262, BUT YET ON THE CATEGORY NUMBER PER CATEGORY, IT SAYS ZERO COMPLETED. CAN YOU TELL ME WHAT PROJECT THAT WAS THAT WAS COMPLETED FOR 444,000? AND HOW MANY PROJECTS DOES THAT CONSIST OF? IT SAYS 444,000 COMPLETED, BUT ZERO ON THE INDICATOR OF NUMBER OF PROJECTS COMPLETED.

JESSE QUENGA

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SO, WE HAVE THE FOLLOWING PROJECTS THAT ARE LISTED AS ONGOING AND THEN COMPLETED. WE HAVE AND IT KIND OF BREAKS VICE SPEAKER BETWEEN PAGES FOUR AND FIVE. SO I CAN REPORT ON LET ME PASS IT TO ROB.

VICE SPEAKER TONY ADA

I WAS LOOKING AT PAGE ONE. OH YEAH. IF YOU LOOK AT PAGE ONE,

JESSE QUENGA

PAGE ONE WILL PROVIDE THE SUMMARY AND THEN

VICE SPEAKER TONY ADA

BUT IT SAYS ZERO. IT SAYS ZERO COMPLETED. YOU HAVE 444,000 COMPLETED, BUT IT SAYS ZERO.

RODALYN GERARDO

YEAH. SO AGAIN, IT WAS A FORMULA ERROR. BUT THE ACTUAL AMOUNT OF COMPLETED FOR STRUCTURAL AND ARCHITECTURAL IS FOUR.

VICE SPEAKER TONY ADA

ALL RIGHT. AS ZALDY TUGADE, YOU'RE THE ONE THAT SIGNS OFF ON ALL THE PROJECTS, RIGHT? EVEN ON STRUCTURAL PROJECTS.

ZALDY TUGADE

YES.

VICE SPEAKER TONY ADA

YES. ALL RIGHT. AND SO YOU ARE YOU THE ENGINEER? ARE YOU ARE YOU AN ENGINEER BY PROFESSION?

ZALDY TUGADE

I'M A REGISTERED CIVIL ENGINEER.

VICE SPEAKER TONY ADA

ALL RIGHT. YEAH. I JUST WANT TO MAKE SURE BECAUSE, YOU KNOW, GDOE, THEY HAVE A LOT OF STRUCTURAL PROJECTS GOING ON, BUT THEY DON'T HAVE A STRUCTURAL ENGINEER OR THAT'S SIGNING OFF ON THEIR PROJECTS. AND I JUST WANT TO MAKE SURE THAT ANY PROJECTS THAT YOU GUYS HAVE THAT YOU KNOW, WE KNOW WHAT'S GOING ON AND YOU KNOW WHAT'S GOING ON, RIGHT? SO THAT YOU CAN KNOW THAT THE THE VALUE FOR THAT WE'RE GETTING OUT OF THE CONTRACTORS IS WHAT WE'RE PAYING FOR RIGHT? TAXPAYERS.

ZALDY TUGADE

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WELL, WE DO HAVE PROJECT PLANS AND SPECIFICATION DONE BY OUR A&E. SO, WE GO BY THAT AND FOLLOW THROUGH AS WE PROCEED WITH THE PROJECT.

VICE SPEAKER TONY ADA

ALL RIGHT. THANK YOU. THEN ALSO ON YOU GUYS HAVE A PROJECT LISTING HERE FOR VEHICLES AND I NOTICED THAT YOU GUYS HAVE TWO NON-EMERGENCY VEHICLES THAT HAVE BEEN PROCURED AND ONE WAS DELIVERED AND ONE IS PENDING DELIVERY. IS THAT CORRECT?

JESSE QUENGA

YEAH, WE RECEIVED THE SECOND TRANSPORT VEHICLE AND WHILE WE WERE DOING THE EXTERIOR WALKTHROUGH WITH THE SENATOR GROUPS THAT WERE ABLE TO JOIN US, WE POINTED OUT TO THE MOST RECENT ACQUISITION.

VICE SPEAKER TONY ADA

HAVE GMH ALWAYS HAD TWO TRANSPORT VEHICLES OR ONLY ONE TRANSPORT VEHICLE IN THE PAST?

JESSE QUENGA

WE HAD TWO. WE PROCURED TWO ADDITIONAL. WE BROUGHT OUR FLEET UP TO FOUR.

VICE SPEAKER TONY ADA

SO YOU BROUGHT YOUR FLEET UP TO FOUR. AND HOW MUCH TRANSPORT DO YOU GUYS HOW MUCH TRANSPORTING DO YOU GUYS DO EVERY MONTH?

CHRISTINE TUQUERO

FOR PATIENTS WE TRANSPORT ABOUT 10 TO 12 PATIENTS A DAY AND THAT'S 247

VICE SPEAKER TONY ADA

AND THIS IS BACK AND FORTH TO WHETHER IT BE SKILLED NURSING UNIT SKILLED NURSING OR FOR

CHRISTINE TUQUERO

MRI RIGHT TRANSFERS TO A DIFFERENT FACILITY LIKE NAVAL HOSPITAL GRMC ALSO TO CLINICS

VICE SPEAKER TONY ADA

ALL RIGHT AND THEN OF YOUR MEDICAL EQUIPMENT. I NOTICED YOU GUYS HAVE PROCURED 80 SURGICAL MEDICAL SURGICAL BEDS AND YOU'RE AWAITING PENDING ARRIVAL OF THAT EQUIPMENT. WHEN IS THAT ARRIVING? IS THAT THE ONE THAT'S ON TWO WEEKS, TWO WEEKS, TWO WEEKS OR NO, THAT'S A DIFFERENT ONE. OKAY.

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JESSE QUENGA

NO, WE ARE WAITING FOR THE VENDOR TO CONFIRM THE ETA WHEN THAT CONTAINER WILL BE LOADED AND ON ITS WAY TO GUAM.

VICE SPEAKER TONY ADA

SO, WHEN WAS THESE MEDICAL BEDS PURCHASED AND WHEN WAS THE DELIVERY DATE?

CHRISTINE TUQUERO

IT WAS ACTUALLY ORDERED DECEMBER 31ST, 2024, WITH A DELIVERY DATE SUPPOSED TO BE. BUT THE PROBLEM IS AS WHAT DOC HAD MENTIONED IS OF OUR CREDIT HISTORY THEY'VE BEEN PUT ON HOLD FOR A LONG TIME. SO, IT'S BEEN AN ISSUE REGARDING THAT. SO, WE'RE ACTUALLY WORKING WITH THE VENDOR AND THEY'RE PURSUING BECAUSE WE'RE ALREADY LIFTED. WE'VE BEEN PAYING OUR VENDOR PARTICULARLY THIS VENDOR THAT WE GET THE BEDS AND WE ARE PURSUING FOR THAT DELIVERY SOON.

VICE SPEAKER TONY ADA

SO THE \$1.2 MILLION HASN'T BEEN PAID TO THE VENDOR AT ALL.

JESSE QUENGA

NO, WE CAN ALSO CLARIFY THAT WHAT HAD UNDERGONE WITH OUR SPECIFIC ACCOUNT WITH THIS VENDOR WAS THEY MERGED OUR PERSONAL GMH ACCOUNT WITH THE GUAM MEMORIAL HOSPITAL VOLUNTEERS ASSOCIATION ACCOUNT. BOTH PLACED ORDERS AND THE GMHVA ACCOUNT NEEDED RECONCILIATION THAT WE ONLY OBTAINED RECENTLY. I DON'T KNOW WHY THEY DID THAT BUT AFTER WE CLARIFIED THAT WE'RE TWO SEPARATE ENTITIES THEY WERE ABLE TO RELEASE THE CREDIT HOLD ON OUR ORGANIZATION AND THEREFORE RELEASE THE EQUIPMENT.

VICE SPEAKER TONY ADA

YEAH, YOU KNOW IT'S VERY IMPORTANT RIGHT VENDOR PAYMENT. I THINK EVERY TIME THE HOSPITAL COMES BEFORE THE LEGISLATURE, I'VE ALWAYS EXPRESSED THAT VENDOR PAYABLES ARE ALWAYS IMPORTANT, RIGHT? BECAUSE WE HOLD OURSELVES TO A STANDARD THAT, YOU KNOW, WE WANT WHEN GOVERNMENT WANTS A SUPPLY OR EQUIPMENT, YOU KNOW, WE WANT IT AND WE WANT IT IMMEDIATELY AND YOU KNOW, WE DEMAND THAT YOU IF YOU WANT YOUR PAYMENT AND YOU KNOW, YOU'RE GOING TO HAVE TO TAKE 20% OFF. BUT NOT REALIZING THAT THE OTHER SIDE OF THE EQUATION IS THE VENDOR WHO HAS ALSO THEIR BILLS AND THEIR OBLIGATIONS TO PAY. SO, YOU KNOW, I THINK IT THIS HAS BEEN AN ISSUE ONGOING AND HOPEFULLY THAT I

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HEARD YUKA YOU WERE MENTIONING THAT VENDOR PAYABLES ARE AGAIN UP TO 90 DAYS CERTAIN VENDORS, AM I CORRECT? HOPEFULLY, WE'LL BE ABLE TO GET THAT DOWN AGAIN AND START PAYING OUR VENDORS PERIODICALLY ON TIME AND HOPEFULLY THAT YOU KNOW, I MEAN, WHEN WE WANT OUR EQUIPMENT, WE ASK THEM FOR A 20% DISCOUNT. LET'S NOT WAIT FOR THE VENDORS TO TURN AROUND AND SAY, "WELL, IT'S GOING TO COST YOU 20 AND 30% MORE TO GET YOUR EQUIPMENT AND SUPPLIES." THANK YOU, MADAM CHAIR.

SENATOR SABRINA SALAS MATANANE

THANK YOU, VICE SPEAKER. SENATOR SAN AUGUSTINE.

SENATOR SAN AGUSTIN

DON'T WORRY, I'LL BE QUICK. OKAY, I THINK I THINK MY COLLEAGUES HAVE ASKED ENOUGH QUESTIONS FOR THE FOLKS. I'M THE SIMPLE GUY. JESS, ON THE FIRST PAGE, STATUS OF CRITICAL PROJECTS BY CATEGORY. WHERE'S ALL THAT MONEY COMING FROM? AND HOW MUCH IS THAT TOTAL? BECAUSE I KNOW WHAT THE TOTAL IS. I WANT TO HEAR IT FROM YOU.

JESSE QUENGA

THE NEXT SET OF INFORMATION IS STATUS BY FUNDING SOURCE AND THERE YOU'LL SEE THE TOTAL BASED ON EACH OF THE SUBJECT LEGISLATION THAT WAS AFFORDED

SENATOR SAN AGUSTIN

WHEN IT SAYS STATUS OF PROJECTS BY FUNDING SOURCE. RIGHT? OKAY. I SEE ALL THE PUBLIC LOSS. I'M ASKING WHAT YOU HAVE ON THE FIRST PART OF PAGE ONE. WHAT IS THE TOTAL AMOUNT IN THAT FIRST STATUS OF CRITICAL PROJECTS BY CATEGORY? WHAT'S THE TOTAL VALUE? IF YOU'RE LOOKING FOR I'LL TELL YOU IT'S 93 MILLION. OKAY, THAT YOU SHOULD HAVE HAD IN THE BOTTOM AND THAT'S NOT IT GLITCH. OKAY, THAT'S SIMPLE. YOU SHOULD KNOW THAT. OKAY, AND THE REASON WHY I'M CONCERNED IS BECAUSE BEFORE YOU CAN GO TO THE NEXT PROJECT THEN MAYBE IF YOU JUST MAKE IT FLOW. IT MAKES IT EASIER SO DR. AGUON CAN SAY WHERE'S THIS AND THEN AND THEN YOU KNOW AS MY COLLEAGUES BROUGHT UP YOU KNOW YOU GO TO YOUR VENDORS THERE'S SOMEBODY HAS TO CERTIFY THE MONEY'S THERE RIGHT BEFORE YOU CUT SO WHO SIGNS THAT I'M NOT GOING TO LOOK DOWN THERE WHERE I KNOW THAT SHE'S RIGHT THERE YOU KNOW YOU SIGN OFF THAT THERE'S FUNDS AND THEN YOU'RE 90 DAYS BEHIND IN PAYING IF YOU SAY YOU HAVE MONEY TO PAY WHEN YOU CUT A CONTRACT, THEN PAY IT. AND IF THERE'S A GLITCH, THEN YOU KNOW, PULL THE HANDBRAKE AND SAY, "LEGISLATURE, GOVERNOR, POT FABOT HELP

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US BECAUSE IT'S ABOUT THE PATIENCE. YOU KNOW, YOU SAID IT, DOC, YOU'RE WORKING FROM THE BEDSIDE, NOT FROM THE FIRST FLOOR. I'M SAYING YOU NEED TO PAY FOR ALL THESE PROJECTS. WELL, GIVE US THE MONEY TO PAY IT SO IT GETS DONE. SO THERE'S NOT A 90-DAY I KNOW THAT YOU MENTIONED EARLIER IT'S \$40 MILLION YOU GOT. YOU WERE ABLE TO GET AHEAD. NOW YOU'RE LOOKING AT YOU NEED ANOTHER 40 MILLION TO GET AHEAD. PURA GET AHEAD. THE OTHER SECTION HERE WAS THAT ANOTHER PROJECT HERE LISTING PROJECTS WITHOUT FUNDING. HOW MUCH IS THAT? 36 MILLION. SO THEY MENTIONED THAT THE GOVERNOR IS SUPPOSEDLY GOING TO TRY TO FIND YOU 25 OF THAT. IS THERE ANOTHER SOURCE THAT YOU CAN GET? LIKE THE VICE SPEAKER SAID, GET GHURA TO PAY FOR IT. MAYBE GHURA MAYBE CAN GIVE YOU 100 MILLION AND GET YOU THE 40 MILLION AHEAD AND GET YOU THE 36 MILLION YOU NEED. I'M ONLY THROWING THIS OUT BECAUSE THERE'S SOMEBODY GHURA IS AVAILABLE. PUT KNOCK ON THEIR FRONT DOOR, KNOCK ON THEIR BACK DOOR, KNOCK ON THEIR WINDOW, SAY, "HEY, CAN YOU HELP US?" A LOT OF THEIR P A LOT OF YOUR PATIENTS ARE COMING FROM THEM. LET'S NOT GET OURSELVES. OKAY? IF IT'S NOT SOMEBODY WITH INSURANCE, IT'S SOMEBODY THAT DOESN'T HAVE INSURANCE, THEN YOU CANNOT DENY THEM ATTENTION. THEY'RE I'M NOT GOING TO SAY THEY ALL COME FROM THERE, BUT I WOULDN'T BE SURPRISED WHAT IS A GOOD NUMBER COME FROM THERE. AND THEN WHEN THEY MENTIONED THE REBASING, I KNOW MY FRIEND THAT USED TO BE AT PUBLIC HEALTH. HE'S RIGHT NEXT TO YUKO. I KNOW HE WAS WORKING ON THE PROJECTS. HOW FAR ARE WE GETTING CLOSE IN THAT REBASING SO WE GET THE MEDICARE AND MEDICAID? I KNOW YOU KNOW I'M LOOKING AT YOU BECAUSE YOU'RE THE ONLY ONE I KNOW THAT CAME FROM PUBLIC HEALTH. EVERYBODY ELSE CAME FROM EVERYWHERE ELSE. WHERE WE AT ON THE REBASING? HOW CLOSE ARE WE? ARE WE WITHIN 90 DAYS, 120 DAYS? THAT'S THE NUMBERS I'M LOOKING AT BECAUSE YOU KNOW THIS IS NOT A NEW PROJECT. OKAY. SO WHERE ARE WE AT? WHAT DO YOU ESTIMATE? CAN DR. AGUON FEEL THAT IT'S WITHIN REACH? THAT'S WHAT I'M TRYING TO GET AT SO THAT THE LEGISLATURE CAN FEEL THAT, OKAY, LET'S FIGURE OUT A WAY HOW TO HELP YOU GUYS SO YOU CAN GET THERE IF WE NEED TO DO SOMETHING BECAUSE THAT'S THE ROLE THAT WE'RE SUPPOSED TO PLAY. WE'RE SUPPOSED TO PLAY WITH POLICIES TO HELP YOU GET TO WHERE YOU NEED TO GO. SO, HOW MANY DAYS YOU LOOKING AT? I KNOW AT PUBLIC HEALTH YOU WORK YOU WORK ON IT FOR YEARS. GO AHEAD, YUKO.

YUKA HECHANOVA

WE ACTUALLY SPOKE WITH OUR CONSULTANT JUST IN JANUARY ABOUT SENDING THESE TIMELINES ON THESE THINGS, RIGHT? SO THE FIRST STEP WAS WE'RE GOING TO SUBMIT SOMETHING CALLED ADJUSTMENT REQUESTS FOR VARIOUS YEARS OF OUR COST REPORT AND WE GET A LITTLE BIT EXTRA FOR

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THAT. AFTER WE HAVE ONE MORE YEAR TO DO WE'RE JUST GOING TO DO FY24 AND THEN RIGHT AFTER THAT WE'RE GOING TO START ON THE REBASING PROJECT. AND THIS ONE HE ESTIMATED JUST ON THE UM THE DATA AND THE ANALYSIS PORTION WOULD TAKE ABOUT FOUR TO SIX MONTHS JUST TO FINISH THE REQUEST THE REPORT AND GET ALL THE DATA. AFTER THAT IT WILL GO TO NERIDIAN WHICH IS OUR MEDICARE CONTRACTOR AND THEN FROM THERE THAT'S WHERE WE REALLY DON'T KNOW THE AMOUNT OF PERSUASION OR WHAT WE NEED TO DO AFTER THAT. WE THAT'S HOW WE'VE BEEN WORKING WITH THE CONGRESSMAN BECAUSE THIS REALLY IS AT THAT LEVEL TO GET TO GET IT APPROVED.

SENATOR SAN AGUSTIN

OKAY. THANK YOU. THANK YOU, MADAM CHAIR.

SENATOR SABRINA SALAS MATANANE

THANK YOU, SENATOR SAN AUGUSTINE. I DID HAVE A COUPLE OF QUESTIONS THAT I'D LIKE TO ASK, FOLLOW-UP QUESTIONS REGARDING SOME OF THE PROJECTS, YOUR REVENUE ENHANCEMENT PROJECTS AND COST SAVINGS, AND IF YOU COULD GIVE US AN UPDATE ON SOME OF THEM. AGAIN, I KNOW A LOT HAS BEEN SAID ABOUT THE REVENUE CYCLE MANAGEMENT INITIATIVE. WHERE ARE WE WITH THIS CONTRACT, THE SOLICITATION? LAST I HEARD YOU WERE IN THE NEGOTIATION PHASE.

JESSE QUENGA

WE STILL ARE, SENATOR. SO ONCE THE NEGOTIATION PHASE CONCLUDES AND WEHAVE A CONTRACT IN ORDER, WE'LL BE SHARING THAT WITH THE COMMITTEE. THE OTHER PROJECTS THAT ARE DUE FOR OUTSOURCING THAT WE'VE IDENTIFIED. WE PUBLISHED THE RFP FOR OUTSOURCING OF ENVIRONMENTAL SERVICES THAT'S NOW LIVE AND EXPECTED TO BE DUE AT THE END OF APRIL. AND THEN DIETARY SERVICES, WE HAVE THE PUBLIC HEARING ON WEDNESDAY BY YOUR COMMITTEE AND WE'RE HOPING TO GET THE BODY SUPPORT FOR THIS BILL SPONSORED BY SENATOR SABRINA SALAS MATANANE. THIS WILL ALLOW US TO OUTSOURCE ALL OF DIETARY SERVICES INSTEAD OF JUST OUTPATIENT DIETARY SERVICES.

SENATOR SABRINA SALAS MATANANE
SECURITY SERVICES,

JESSE QUENGA

CORRECT? SECURITY SERVICES REMAINS ON THE LIST AS WELL. WE'RE HOPING TO ACHIEVE THIS THROUGH PHASES AND SO WE'RE GOING TO ACCOMPLISH THE ONES THAT WE HAVE LAUNCHED ALREADY AND DEPENDING ON THE LEVEL OF

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SUCCESS WE FIND THERE. THEN WE MOVE ON TO THE REMAINING OBJECTS THAT WE'VE ALREADY OUTLINED.

SENATOR SABRINA SALAS MATANANE

AND THERE WAS SOMETHING ELSE THAT WE HAD DISCUSSED REGARDING THE SKILLED NURSING FACILITY. COULD YOU TALK A LITTLE BIT ABOUT THAT? AND WHAT ARE THE PLANS FOR THE SNF?

RODALYN GERARDO

SO, WE ISSUED OUT A REQUEST FOR INFORMATION AND WE DID RECEIVE SOME RESPONSE. SO, WE'RE CURRENTLY REVIEWING THE RESPONSES WE RECEIVED FOR THAT AND WE WILL THEN BE PUTTING OUT A REQUEST FOR PROPOSAL AND RFP WHICH WOULD THEN BE TO WITH THE INTENT TO LEASE OUT THE SNF FACILITY.

SENATOR SABRINA SALAS MATANANE

HAVE YOU HAD COMMUNICATIONS WITH ANY COMPANIES OUT THERE THAT ARE INTERESTED IN LEASING OUT THE SNF AND WHAT SORT OF REVENUE ARE YOU ANTICIPATING?

JESSE QUENGA

THERE WERE A COUPLE POSITIVE RESPONSES FOR INTEREST AND THEY EXPRESS HOW THIS ARRANGEMENT MIGHT WORK. THE INTENT OF THE HOSPITAL IS TO OUTSOURCE BUT THEY REMAIN PATIENTS OF GMHA. IF POSSIBLE EVEN TO LEASE UNUSED AREAS OF OUR SNF FACILITY SO THAT BECOMES A REVENUE SOURCE FOR THE HOSPITAL TO DIVERSIFY THE FUNDING TO SUPPORT OUR NEEDS.

SENATOR SABRINA SALAS MATANANE

SAY YOU WERE ABLE TO IMPLEMENT ALL THESE DIFFERENT THEN YOU'RE ABLE TO OUTSOURCE ALL OF THESE PROJECTS. WHAT KIND OF SAVINGS ARE YOU LOOKING AT? WHAT KIND OF REVENUE ARE YOU LOOKING AT FOR GMH?

YUKA HECHANOVA

VERY ROUGH ESTIMATE THAT WE HAVE SO FAR IS ABOUT A \$5 MILLION SAVINGS ON ALL OF THESE INITIATIVES. THE REVENUE CYCLE WE EXPECT TO BRING IN ADDITIONAL REVENUE JUST FROM GAINING MORE EFFICIENCIES WITH THE TECHNOLOGY, ADDITIONAL PEOPLE, ADDITIONAL HELP WOULD PROBABLY BE ABOUT 12 MILLION A YEAR. AND THEN ON THE SKILLED NURSING FACILITY, IT REALLY JUST DEPENDS ON WHAT WE NEGOTIATE WITH THE PERSON IF THEY WANT TO LEASE THE WHOLE THING, TAKE OVER WHATEVER SKILLED NURSING

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SERVICES WE'RE OFFERING. WE JUST ROUGHLY ESTIMATED THAT AT ABOUT 2 MILLION IN RENTAL COSTS, BUT WE'RE JUST NOT SURE AT THIS POINT, BUT WE REALLY WANTED TO JUST PUT SOME NUMBERS IN THERE. JUST TO MAKE IT SOUND FEASIBLE BECAUSE THIS IS GOING TO BE BRINGING IN REVENUE. RIGHT NOW, WE HAVE A LOT OF EXPENSES UP THERE. SO, WOULD BE A ENGAGEMENT JUST TO RELEASE RELIEVE US OF SOME OF THOSE EXPENSES.

SENATOR SABRINA SALAS MATANANE

YOU MENTIONED THE RCM. IT COULD BRING IF YOU OUTSOURCE THAT COMPLETELY, YOU'RE LOOKING AT POTENTIALLY \$12 MILLION, RIGHT, IN REVENUE.

YUKA HECHANOVA

THAT'S JUST ESTIMATING AT 1 MILLION A MONTH, WHICH IS SOMETHING THAT WE HOPE THAT IF WITH BETTER DENIAL MANAGEMENT PROCESSES. RIGHT NOW, DENIALS ARE NOT BEING HANDLED BY PEOPLE. THEY'RE BEING HANDLED BY TECHNOLOGY AS IT COMES IN. THAT'S WHAT WE'D LOVE TO IMPLEMENT. THAT MEANS IF A DENIAL COMES IN TODAY, A ROUTINE DENIAL, IT WILL GO BACK AND BE APPEALED IN THE SAME DAY, WHICH MEANS WE'RE GOING TO GET PAID A LOT FASTER. WE'RE NOT GOING TO LOSE SO MANY DAYS WAITING FOR THAT APPEAL TO BE TO BE RESOLVED AND FOR US TO GET PAID. SO, THAT'S ONE OF THE THINGS THAT WE REALLY WANT TO IMPLEMENT WITH WITH THE RCM.

SENATOR SABRINA SALAS MATANANE

SO, LET ME JUST ASK YOU THIS THEN. IF WE DON'T IMPLEMENT AND WE DON'T OUTSOURCE THIS REVENUE CYCLE MANAGEMENT PROGRAM JUST TODAY, HOW MUCH ARE YOU LOSING BASED ON WHAT YOU HAVE RIGHT NOW? WHAT YOU'RE USING RIGHT NOW? WHAT YOU'RE DOING RIGHT NOW? EVERYTHING MANUALLY, EVERYTHING CODED IN WITH, YOU KNOW, BY HAND.

YUKA HECHANOVA

WELL, WE ESTIMATED THE \$12 MILLION IMPOSSIBLE INCREASED REVENUE. THAT'S AN ESTIMATE. SO, I THINK WE CAN USE THAT NUMBER AS THE ESTIMATE. BUT JUST THE SHEER VOLUME OF CLAIMS WE HAVE TO PROCESS ALL THE MANUAL PROCESSES. WE'RE LOSING PEOPLE. PEOPLE ARE LEAVING. WE'VE LOST CODERS. WE'VE LOST SOME BILLERS. SO, THAT ALSO DECREASES OUR CAPACITY. AND PEOPLE ARE BURNING OUT. THEY'RE WORKING OVERTIME JUST TO GET CLAIMS OUT. SO, IT'S NOT JUST ABOUT GETTING MORE REVENUE, BUT IT'S ABOUT BEING MORE EFFICIENT, AND THAT BRINGS THE CASH IN A LOT FASTER.

SENATOR SABRINA SALAS MATANANE

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OKAY. MY FINAL QUESTION REALLY IS FOR YOU AND MAYBE EVEN FOR ANYBODY THAT'S HERE WATCHING THIS EMPLOYEE STAFF AND IF YOU WOULD LIKE TO SAY SOMETHING PLEASE COME UP AND WE'LL GIVE YOU A MICROPHONE BECAUSE I THINK WE NEED TO HEAR FROM YOU IF YOU CAME HERE YOU KNOW AND YOU WANTED TO SPEAK BECAUSE THIS IS YOUR HOSPITAL THIS IS THE PEOPLE OF GUAM'S HOSPITAL SO IF ANYBODY THAT'S HERE THAT'S BEEN WATCHING AND YOU WORK HERE AT GMH OR YOU YOU DON'T WORK HERE AT GMH AND WANT TO TALK ABOUT THE STATE OF THE HOSPITAL. PLEASE COME FORWARD. WE WILL BRING A A MICROPHONE TO YOU IF YOU WOULD LIKE TO SAY ANYTHING. OKAY. AND ANYBODY ON THE PANEL, WOULD YOU GUYS LIKE TO SAY ANYTHING? FINAL REMARKS?

DR. RICARDO EUSEBIO

MAYBE LAST WORDS. I DON'T KNOW. THE SENATOR ASKED THE QUESTION OF WHAT'S THE DIFFERENCE OR WHAT'S CHANGED AND I CAN TELL YOU THAT I'VE BEEN HERE SINCE STARTED MY PRACTICE HERE IN 95. SO I'VE BEEN HERE FOR 31 YEARS. IN THE 31 YEARS THAT I'VE BEEN IN PRACTICE HERE AT GMH, WE'VE NEVER HAD ADMINISTRATORS THAT ARE NOT ONLY PHYSICIANS BUT ALSO PRACTICE. SO THAT WE KNOW WHAT BOOTS ON THE GROUND IS BASICALLY WE KNOW WHAT'S HAPPENING IN THE ER, WE KNOW WHAT'S HAPPENING IN THE OPERATING ROOM, WE KNOW WHAT'S HAPPENING IN THE CLINICS BECAUSE WE'RE THERE. AND NOT ONLY ARE WE PRACTICING ON BEING BOOTS ON THE GROUND, LET'S SAY, BUT WE ALSO HAVE SOME ADMINISTRATIVE EXPERIENCE. AND SO WE'VE BEEN ABLE TO TAKE THAT ADMINISTRATIVE EXPERIENCE WITH OUR CLINICAL EXPERIENCE, AND THIS IS WHAT YOU SEE. SO WHAT I'M SAYING IS THAT THE DIFFERENCE IS THAT THIS IS THE FIRST TIME WE'VE EVER HAD CLINICIANS REALLY HAVE THE OPPORTUNITY TO RUN THE HOSPITAL. MOST IN ALL THE YEARS I'VE BEEN, IT'S ALWAYS BEEN AN ADMINISTRATOR. SOMEBODY HAS BEEN YOU KNOW IN GOVERNMENT SERVICE OR WHATEVER. IT'S NEVER BEEN TWO DOCTORS RUNNING IT. SO, THIS IS THE FIRST TIME IT'S BEEN LIKE THIS. AND I CAN TELL YOU THAT WORKING WITH JOLENE, I MEAN, SHE'S BEEN EXCELLENT AS FAR AS KNOWING ALL THE DETAILS AND EVERYTHING LIKE THAT. AND I'VE WORKED WITH A WHOLE BUNCH OF PEOPLE IN MY 31 YEARS HERE. SO, I THINK IT'S OPPORTUNITY FOR US TO RECOGNIZE THAT THERE ARE SOME DIFFERENCES THAT ARE THAT ARE BEING DONE AND ALSO THAT WE ARE FORTUNATE THAT WE'RE ABLE TO SEE THOSE DIFFERENCES NOW AND HAVE AN OPPORTUNITY TO BE ABLE TO MAKE THE CHANGES THAT UM THAT GMH NEEDS. THE REASON WHY CERTAINLY THE REASON WHY I DO IT IS BECAUSE THIS IS HOME. I LOVE THIS PLACE. I'M TIRED OF BEING ABLE TO DEAL WITH THE DIFFICULTIES THAT GMH HAS HAD IN THE PAST. I WANT US TO BE INDEPENDENT TO BE ABLE TO RUN WITHOUT COMING TO YOU AND ASKING FOR MONEY. THAT'S WHAT OUR IDEAL IS. THAT'S WHAT OUR GOAL IS. WE WANT TO BE INDEPENDENT

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TO BE ABLE TO FUNCTION AS A A HOSPITAL THAT IS EFFICIENT THAT IS PROVIDING A SAFE CARE FOR ALL THE FOR ALL THE PATIENTS AND NOT ONLY THAT BUT THE BEST CARE. WE WANT THE BEST CARE. THAT'S WHAT WE'RE STRIVING FOR. THANK YOU.

SENATOR TELO TAITAGUE

MADAM CHAIR, IF I I JUST HAVE ONE FOLLOW-UP QUESTION. JUST ONE HAS TO DO WITH BILLING AND THIS COMES FROM A CONSTITUENT. SO, THEY RECEIVED A BILL FROM GUAM MEMORIAL HOSPITAL. A BILL THAT, HAD TO DO WITH CARE THEY RECEIVED ABOUT 7 YEARS AGO. AND WHAT HAD HAPPENED WAS, THEY HAVE INSURANCE, YOU KNOW, THEY HAVE AND WHAT HAPPENED WAS THE FROM WHAT THEY GATHER IS THAT THE HOSPITAL DID NOT PROVIDE THE BILLING TO THE INSURANCE COMPANY IN TIME. SO THERE IS FROM MY WHAT I GATHER A 90-DAY PERIOD IN WHICH YOU SUPPOSED TO BILL THE INSURANCE COMPANY AND THEN AFTER THAT IF YOU DON'T GET THAT BILLING TO THE INSURANCE COMPANY THEN YOU FIND THE PATIENT WHO IS PAID PREMIUMS EVERY MONTH FOR INSURANCE HEALTHCARE YOU FIND THAT PATIENT TO COVER THE COST. SO, WHAT HAPPENS IN SITUATIONS LIKE THAT WHERE GMH DID NOT GET THE BILLING IN TIME TO THE INSURANCE COMPANY TO PAY FOR THEIR SERVICE?

YUKA HECHANOVA

WE'RE NOT ALLOWED TO BILL THE PATIENT IF WE DID NOT SUBMIT THE BILL TO THE INSURANCE COMPANY. THAT BECOMES THE HOSPITAL'S LOSS, NOT WE DON'T GO AFTER THE PATIENT.

SENATOR TELO TAITAGUE

OKAY. I'LL HAVE THEM COME SEE YOU AND IF YOU CAN JUST

YUKA HECHANOVA

YEAH, THAT'S FINE. SHARE DETAILS WITH ME. I CAN LOOK INTO IT.

SENATOR TELO TAITAGUE

THANK YOU FOR THAT. THANK YOU.

SENATOR SABRINA SALAS MATANANE

THANK YOU, SENATOR TELO TAITAGUE. ANYBODY ELSE WANT TO DR. JOLENE, DID YOU WANT TO HAVE A CLOSING STATEMENT OR ANYTHING LIKE THAT?

DR. JOLEEN AGUON

I ACTUALLY HAD AN OPENING STATEMENT. I HAD A WHOLE OPENING STATEMENT AND REALLY IT WAS KIND OF ITEMIZED EVERYBODY, BUT I I REALLY JUST WANT TO SAY THANK YOU TO THE 38TH GUAM LEGISLATURE FOR ALL THE

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SUPPORT THAT YOU'VE GIVEN TO THE HOSPITAL, DEFINITELY TO OUR OVERSIGHT CHAIR. YOU KNOW SHE HAS MET WITH US WEEKLY MONTHLY HAS BEEN IN AND OUT OF THE HOSPITAL HAS TOURED AND HAS REALLY GIVEN US THE OPPORTUNITY TO EXPLAIN OURSELVES. ONE OF THE THINGS THAT WE DO NOW AS JESSE HAS EXPRESSED IS WE DO MEET EVERY SINGLE DAY AND WE HAVE SOMETHING CALLED A CEO TRACKER. AND IT'S SOMETHING THAT I USE TO KEEP US ACCOUNTABLE, AND WE SHARE THAT WITH OUR CHAIR AND KEEP HER UPDATED SO THAT YOU ALL KNOW WHAT WE'RE DOING. WE TRY TO SEND AS MANY PICTURES. BUT YOU KNOW, JUST THE AMOUNT OF SUPPORT THAT WE'VE HAD, WE WANT TO SAY THANK YOU. THANK YOU SO MUCH. YOU KNOW, WE ARE IN A BETTER PLACE BECAUSE OF YOU. THANK YOU.

SENATOR SABRINA SALAS MATANANE

THANK YOU DR. AGUON AND THANK YOU TO YOUR MANAGEMENT TEAM AND THANK YOU TO THE EMPLOYEE STAFF HERE AT THE GUAM MEMORIAL HOSPITAL EVEN OUR AV TEAM FOR PUTTING UP WITH SOME OF OUR WILD IDEAS ON HOW TO HOLD THIS OVERSIGHT HEARING AND GO THROUGH ZOOM. THANK YOU SO MUCH. BEFORE WE GO, I DID WANT TO ASK IF YOU COULD PLEASE PROVIDE AN UPDATED SPREADSHEET WITH THE CORRECT INFORMATION. I APPRECIATE THAT. AND THAT CONCLUDES THE OVERSIGHT HEARING FOR THE COMMITTEE ON HEALTH AND VETERANS AFFAIRS. THE TIME IS NOW 4:31 IN THE AFTERNOON. THANK YOU.

The Public Hearing was adjourned at 4:31 P.M.

III. Findings and Recommendations

The committee's oversight hearing centered on urgent challenges at the hospital, particularly the recent near-crisis with the island's sole liquid oxygen provider. Other key topics included current operational status, staffing levels, financial health, and facility improvements. Recommendations focused on reinforcing contingency plans for essential supplies, addressing staffing and equipment needs, and accelerating infrastructure upgrades such as the electrical distribution system. The committee also urged continued transparency with stakeholders and adoption of performance-based budgeting, along with strategic initiatives to enhance the quality of patient care and overall hospital operations.

The Committee on Health and Veterans Affairs hereby reports- out on Guam Memorial Hospital Oversight Hearing.